## SAP INSIGHTS

### Understanding Business Resiliency on an Organizational Scale

Business Resiliency/Future-Proof Survey

Mexico Data Cut - With Data Tables

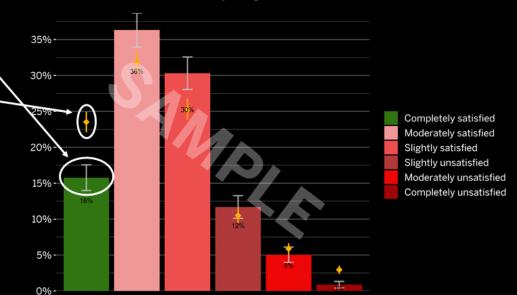
SAP Insights || INTERNAL

Last updated January 06, 2023

### **Description of Data Visualization**

- Bar graphic and grey error bar denotes statistics for the target group listed on the bottom-right of the plot.
- Whereas the gold diamond and line range error bar indicates statistics for all respondents not included in the target group (i.e., a reference point).
- For a target group to be significantly different from others in some respect, both the gold line range and the grey error bar must not overlap – such as seen here.
- The interpretation of the specific highlighted case here is that the target group report lower sustainability data quality satisfaction than the non-target group.

### Overall satisfication with quality of data collected



### Demographics

### S1. What is your age?

Percentage of respondents that fall within each age group

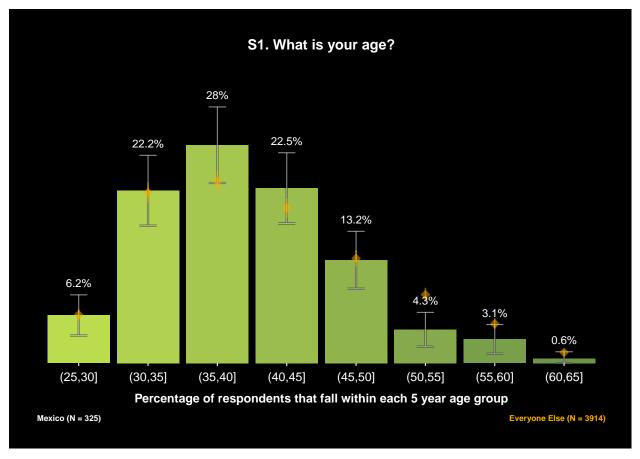


Table 1: Table of data visualized above

| DataCut       | Age     | n   | total | percent |
|---------------|---------|-----|-------|---------|
| Everyone Else | (25,30] | 243 | 3914  | 0.062   |
| Everyone Else | (30,35] | 857 | 3914  | 0.219   |
| Everyone Else | (35,40] | 913 | 3914  | 0.233   |
| Everyone Else | (40,45] | 779 | 3914  | 0.199   |
| Everyone Else | (45,50] | 526 | 3914  | 0.134   |
| Everyone Else | (50,55] | 344 | 3914  | 0.088   |
| Everyone Else | (55,60] | 198 | 3914  | 0.051   |
| Everyone Else | (60,65] | 54  | 3914  | 0.014   |
| Mexico        | (25,30] | 20  | 325   | 0.062   |
| Mexico        | (30,35] | 72  | 325   | 0.222   |
| Mexico        | (35,40] | 91  | 325   | 0.280   |
| Mexico        | (40,45] | 73  | 325   | 0.225   |
| Mexico        | (45,50] | 43  | 325   | 0.132   |
| Mexico        | (50,55] | 14  | 325   | 0.043   |
| Mexico        | (55,60] | 10  | 325   | 0.031   |

Mexico (60,65] 2 325 0.006

### S2. In which country do you currently reside?

Percentage of respondents that selected each country

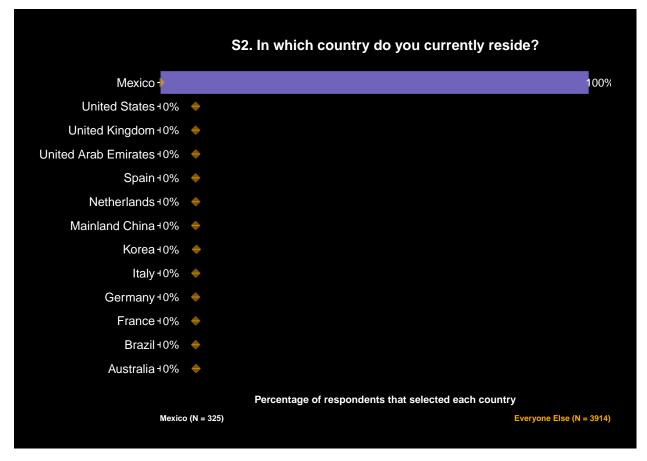


Table 1: Table of data visualized above

| DataCut       | Country              | n   | total | percent |
|---------------|----------------------|-----|-------|---------|
| Everyone Else | Australia            | 329 | 3914  | 0.084   |
| Everyone Else | Brazil               | 325 | 3914  | 0.083   |
| Everyone Else | France               | 325 | 3914  | 0.083   |
| Everyone Else | Germany              | 325 | 3914  | 0.083   |
| Everyone Else | Italy                | 326 | 3914  | 0.083   |
| Everyone Else | Korea                | 332 | 3914  | 0.085   |
| Everyone Else | Mainland China       | 325 | 3914  | 0.083   |
| Everyone Else | Mexico               | 0   | 3914  | 0.000   |
| Everyone Else | Netherlands          | 326 | 3914  | 0.083   |
| Everyone Else | Spain                | 325 | 3914  | 0.083   |
| Everyone Else | United Arab Emirates | 326 | 3914  | 0.083   |
| Everyone Else | United Kingdom       | 325 | 3914  | 0.083   |
| Everyone Else | United States        | 325 | 3914  | 0.083   |
| Mexico        | Australia            | 0   | 325   | 0.000   |
| Mexico        | Brazil               | 0   | 325   | 0.000   |
| Mexico        | France               | 0   | 325   | 0.000   |
| Mexico        | Germany              | 0   | 325   | 0.000   |
| Mexico        | Italy                | 0   | 325   | 0.000   |

| Mexico | Korea                | 0   | 325 | 0.000 |
|--------|----------------------|-----|-----|-------|
| Mexico | Mainland China       | 0   | 325 | 0.000 |
| Mexico | Mexico               | 325 | 325 | 1.000 |
| Mexico | Netherlands          | 0   | 325 | 0.000 |
| Mexico | Spain                | 0   | 325 | 0.000 |
| Mexico | United Arab Emirates | 0   | 325 | 0.000 |
| Mexico | United Kingdom       | 0   | 325 | 0.000 |
| Mexico | United States        | 0   | 325 | 0.000 |

### S2b. In which country is your organization headquartered?

Percentage of respondents that selected each country

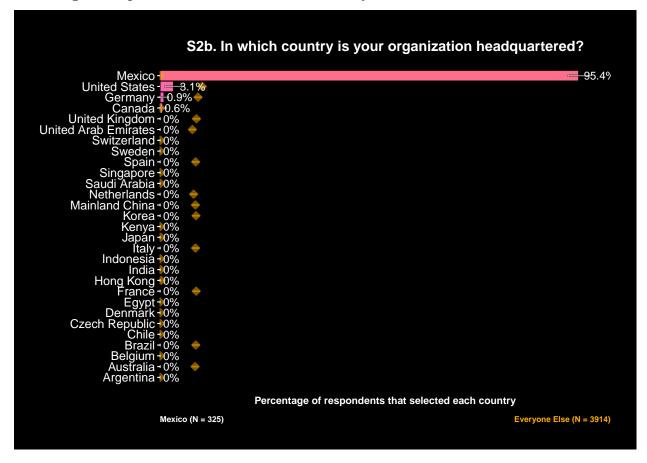


Table 2: Table of data visualized above

| DataCut       | Country        | n   | total | percent |
|---------------|----------------|-----|-------|---------|
| Everyone Else | Argentina      | 2   | 3914  | 0.001   |
| Everyone Else | Australia      | 313 | 3914  | 0.080   |
| Everyone Else | Belgium        | 2   | 3914  | 0.001   |
| Everyone Else | Brazil         | 319 | 3914  | 0.082   |
| Everyone Else | Canada         | 5   | 3914  | 0.001   |
| Everyone Else | Chile          | 2   | 3914  | 0.001   |
| Everyone Else | Czech Republic | 2   | 3914  | 0.001   |
| Everyone Else | Denmark        | 2   | 3914  | 0.001   |
| Everyone Else | Egypt          | 1   | 3914  | 0.000   |
| Everyone Else | France         | 323 | 3914  | 0.083   |
| Everyone Else | Germany        | 339 | 3914  | 0.087   |
| Everyone Else | Hong Kong      | 12  | 3914  | 0.003   |
| Everyone Else | India          | 6   | 3914  | 0.002   |
| Everyone Else | Indonesia      | 2   | 3914  | 0.001   |
| Everyone Else | Italy          | 317 | 3914  | 0.081   |
| Everyone Else | Japan          | 7   | 3914  | 0.002   |
| Everyone Else | Kenya          | 2   | 3914  | 0.001   |
| Everyone Else | Korea          | 321 | 3914  | 0.082   |

| Everyone Else | Mainland China       | 316 | 3914 | 0.081 |
|---------------|----------------------|-----|------|-------|
| Everyone Else | Mexico               | 0   | 3914 | 0.000 |
| Everyone Else | Netherlands          | 300 | 3914 | 0.077 |
| Everyone Else | Saudi Arabia         | 4   | 3914 | 0.001 |
| Everyone Else | Singapore            | 3   | 3914 | 0.001 |
| Everyone Else | Spain                | 318 | 3914 | 0.081 |
| Everyone Else | Sweden               | 1   | 3914 | 0.000 |
| Everyone Else | Switzerland          | 4   | 3914 | 0.001 |
| Everyone Else | United Arab Emirates | 289 | 3914 | 0.074 |
| Everyone Else | United Kingdom       | 325 | 3914 | 0.083 |
| Everyone Else | United States        | 377 | 3914 | 0.096 |
| Mexico        | Argentina            | 0   | 325  | 0.000 |
| Mexico        | Australia            | 0   | 325  | 0.000 |
| Mexico        | Belgium              | 0   | 325  | 0.000 |
| Mexico        | Brazil               | 0   | 325  | 0.000 |
| Mexico        | Canada               | 2   | 325  | 0.006 |
| Mexico        | Chile                | 0   | 325  | 0.000 |
| Mexico        | Czech Republic       | 0   | 325  | 0.000 |
| Mexico        | Denmark              | 0   | 325  | 0.000 |
| Mexico        | Egypt                | 0   | 325  | 0.000 |
| Mexico        | France               | 0   | 325  | 0.000 |
| Mexico        | Germany              | 3   | 325  | 0.009 |
| Mexico        | Hong Kong            | 0   | 325  | 0.000 |
| Mexico        | India                | 0   | 325  | 0.000 |
| Mexico        | Indonesia            | 0   | 325  | 0.000 |
| Mexico        | Italy                | 0   | 325  | 0.000 |
| Mexico        | Japan                | 0   | 325  | 0.000 |
| Mexico        | Kenya                | 0   | 325  | 0.000 |
| Mexico        | Korea                | 0   | 325  | 0.000 |
| Mexico        | Mainland China       | 0   | 325  | 0.000 |
| Mexico        | Mexico               | 310 | 325  | 0.954 |
| Mexico        | Netherlands          | 0   | 325  | 0.000 |
| Mexico        | Saudi Arabia         | 0   | 325  | 0.000 |
| Mexico        | Singapore            | 0   | 325  | 0.000 |
| Mexico        | Spain                | 0   | 325  | 0.000 |
| Mexico        | Sweden               | 0   | 325  | 0.000 |
| Mexico        | Switzerland          | 0   | 325  | 0.000 |
| Mexico        | United Arab Emirates | 0   | 325  | 0.000 |
| Mexico        | United Kingdom       | 0   | 325  | 0.000 |
| Mexico        | United States        | 10  | 325  | 0.031 |

# S3. What is your organization's annual global revenue in U.S. dollars? Percentage of respondents that selected each revenue group

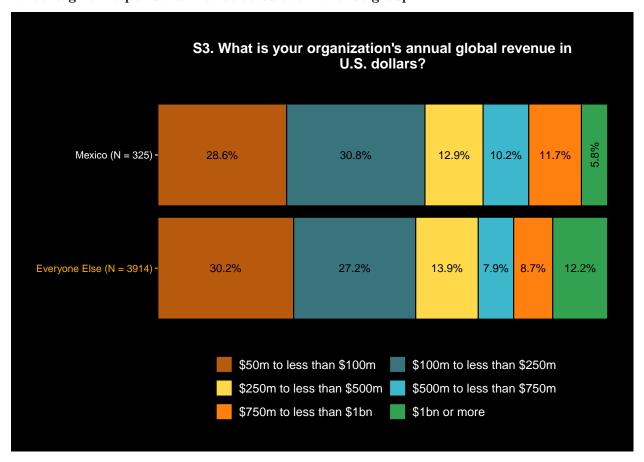


Table 3: Table of data visualized above

| DataCutCounts                | Revenue                      | n    | total | percent |
|------------------------------|------------------------------|------|-------|---------|
| Everyone Else $(N = 3914)$   | 100m to less than $250m$     | 1063 | 3914  | 0.272   |
| Everyone Else ( $N = 3914$ ) | \$1bn or more                | 479  | 3914  | 0.122   |
| Everyone Else ( $N = 3914$ ) | \$250m to less than $$500$ m | 544  | 3914  | 0.139   |
| Everyone Else ( $N = 3914$ ) | 500m to less than $750m$     | 308  | 3914  | 0.079   |
| Everyone Else ( $N = 3914$ ) | 50m to less than $100m$      | 1181 | 3914  | 0.302   |
| Everyone Else $(N = 3914)$   | \$750m to less than \$1bn    | 339  | 3914  | 0.087   |
| Mexico (N = 325)             | 100m to less than $250m$     | 100  | 325   | 0.308   |
| Mexico (N = 325)             | \$1bn or more                | 19   | 325   | 0.058   |
| Mexico (N = 325)             | \$250m to less than $$500$ m | 42   | 325   | 0.129   |
| Mexico ( $N = 325$ )         | \$500m to less than $$750m$  | 33   | 325   | 0.102   |
| Mexico (N = 325)             | 50m to less than $100m$      | 93   | 325   | 0.286   |
| Mexico (N = 325)             | 750m to less than $1bn$      | 38   | 325   | 0.117   |

## S4. How many individuals are employed by your organization on a full-time basis?

Percentage of respondents that selected each employee count

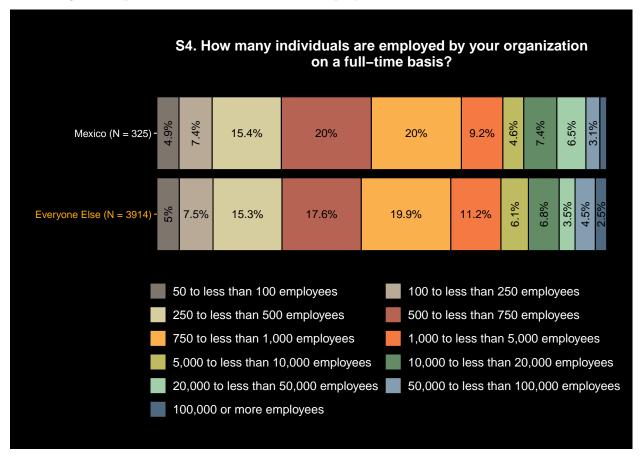


Table 4: Table of data visualized above

| DataCutCounts                | Size                                    | n   | total | percent |
|------------------------------|-----------------------------------------|-----|-------|---------|
| Everyone Else ( $N = 3914$ ) | 1,000 to less than 5,000 employees      | 437 | 3914  | 0.112   |
| Everyone Else $(N = 3914)$   | 10,000 to less than 20,000 employees    | 268 | 3914  | 0.068   |
| Everyone Else ( $N = 3914$ ) | 100 to less than 250 employees          | 294 | 3914  | 0.075   |
| Everyone Else ( $N = 3914$ ) | 100,000 or more employees               | 99  | 3914  | 0.025   |
| Everyone Else $(N = 3914)$   | 20,000 to less than $50,000$ employees  | 138 | 3914  | 0.035   |
| Everyone Else ( $N = 3914$ ) | 250 to less than 500 employees          | 600 | 3914  | 0.153   |
| Everyone Else $(N = 3914)$   | 5,000 to less than 10,000 employees     | 239 | 3914  | 0.061   |
| Everyone Else $(N = 3914)$   | 50 to less than 100 employees           | 195 | 3914  | 0.050   |
| Everyone Else $(N = 3914)$   | 50,000 to less than $100,000$ employees | 176 | 3914  | 0.045   |
| Everyone Else $(N = 3914)$   | 500 to less than 750 employees          | 690 | 3914  | 0.176   |
| Everyone Else ( $N = 3914$ ) | 750 to less than 1,000 employees        | 778 | 3914  | 0.199   |
| Mexico (N = 325)             | 1,000 to less than 5,000 employees      | 30  | 325   | 0.092   |
| Mexico (N = 325)             | 10,000 to less than $20,000$ employees  | 24  | 325   | 0.074   |
| Mexico (N = 325)             | 100 to less than 250 employees          | 24  | 325   | 0.074   |
| Mexico ( $N = 325$ )         | 100,000 or more employees               | 5   | 325   | 0.015   |
| Mexico $(N = 325)$           | 20,000 to less than $50,000$ employees  | 21  | 325   | 0.065   |

| Mexico (N = 325) | 250 to less than 500 employees          | 50 | 325 | 0.154 |
|------------------|-----------------------------------------|----|-----|-------|
| Mexico (N = 325) | 5,000 to less than 10,000 employees     | 15 | 325 | 0.046 |
| Mexico (N = 325) | 50 to less than 100 employees           | 16 | 325 | 0.049 |
| Mexico (N = 325) | 50,000 to less than $100,000$ employees | 10 | 325 | 0.031 |
| Mexico (N = 325) | 500 to less than 750 employees          | 65 | 325 | 0.200 |
| Mexico (N = 325) | 750 to less than $1,000$ employees      | 65 | 325 | 0.200 |

### S5. Which of the following best describes your title?

Percentage of respondents that selected each title

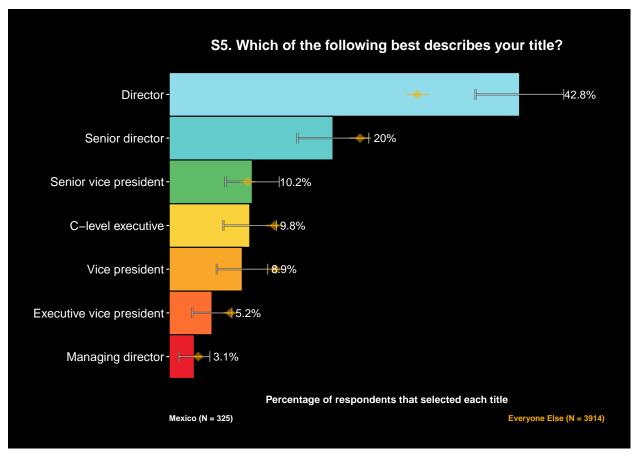


Table 5: Table of data visualized above

| DataCut       | Title                    | n    | total | percent |
|---------------|--------------------------|------|-------|---------|
| Everyone Else | C-level executive        | 503  | 3914  | 0.129   |
| Everyone Else | Director                 | 1185 | 3914  | 0.303   |
| Everyone Else | Executive vice president | 292  | 3914  | 0.075   |
| Everyone Else | Managing director        | 139  | 3914  | 0.036   |
| Everyone Else | Senior director          | 912  | 3914  | 0.233   |
| Everyone Else | Senior vice president    | 375  | 3914  | 0.096   |
| Everyone Else | Vice president           | 508  | 3914  | 0.130   |
| Mexico        | C-level executive        | 32   | 325   | 0.098   |
| Mexico        | Director                 | 139  | 325   | 0.428   |
| Mexico        | Executive vice president | 17   | 325   | 0.052   |
| Mexico        | Managing director        | 10   | 325   | 0.031   |
| Mexico        | Senior director          | 65   | 325   | 0.200   |
| Mexico        | Senior vice president    | 33   | 325   | 0.102   |
| Mexico        | Vice president           | 29   | 325   | 0.089   |

### S6. What is your main functional role?

Percentage of respondents that selected each role

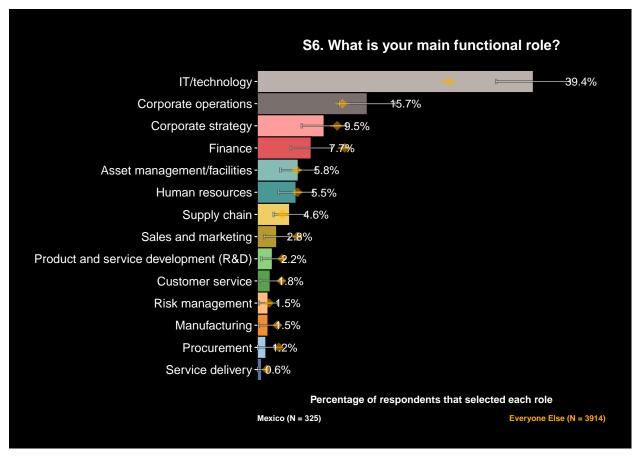


Table 6: Table of data visualized above

| DataCut       | Role                                  | n    | total | percent |
|---------------|---------------------------------------|------|-------|---------|
| Everyone Else | Asset management/facilities           | 221  | 3914  | 0.056   |
| Everyone Else | Corporate operations                  | 475  | 3914  | 0.121   |
| Everyone Else | Corporate strategy                    | 446  | 3914  | 0.114   |
| Everyone Else | Customer service                      | 135  | 3914  | 0.034   |
| Everyone Else | Finance                               | 489  | 3914  | 0.125   |
| Everyone Else | Human resources                       | 224  | 3914  | 0.057   |
| Everyone Else | IT/technology                         | 1069 | 3914  | 0.273   |
| Everyone Else | Manufacturing                         | 112  | 3914  | 0.029   |
| Everyone Else | Procurement                           | 121  | 3914  | 0.031   |
| Everyone Else | Product and service development (R&D) | 139  | 3914  | 0.036   |
| Everyone Else | Risk management                       | 66   | 3914  | 0.017   |
| Everyone Else | Sales and marketing                   | 223  | 3914  | 0.057   |
| Everyone Else | Service delivery                      | 53   | 3914  | 0.014   |
| Everyone Else | Supply chain                          | 141  | 3914  | 0.036   |
| Mexico        | Asset management/facilities           | 19   | 325   | 0.058   |
| Mexico        | Corporate operations                  | 51   | 325   | 0.157   |
| Mexico        | Corporate strategy                    | 31   | 325   | 0.095   |
| Mexico        | Customer service                      | 6    | 325   | 0.018   |

| Mexico | Finance                               | 25  | 325 | 0.077 |
|--------|---------------------------------------|-----|-----|-------|
| Mexico | Human resources                       | 18  | 325 | 0.055 |
| Mexico | IT/technology                         | 128 | 325 | 0.394 |
| Mexico | Manufacturing                         | 5   | 325 | 0.015 |
| Mexico | Procurement                           | 4   | 325 | 0.012 |
| Mexico | Product and service development (R&D) | 7   | 325 | 0.022 |
| Mexico | Risk management                       | 5   | 325 | 0.015 |
| Mexico | Sales and marketing                   | 9   | 325 | 0.028 |
| Mexico | Service delivery                      | 2   | 325 | 0.006 |
| Mexico | Supply chain                          | 15  | 325 | 0.046 |

## S7. Thinking about your current company, how would you rate your knowledge and decision-making in the following areas?

Percentage of respondents that selected each level of knowledge - Including NAs

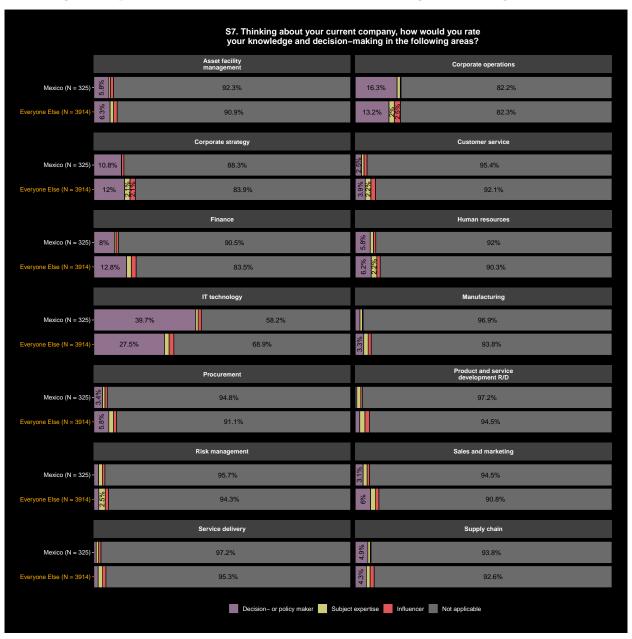


Table 7: Table of data visualized above

| Area                      | Level                     | Count | Percent | DataCutCounts              |
|---------------------------|---------------------------|-------|---------|----------------------------|
| Asset facility management | Decision- or policy maker | 248   | 0.063   | Everyone Else $(N = 3914)$ |
| Asset facility management | Influencer                | 56    | 0.014   | Everyone Else $(N = 3914)$ |
| Asset facility management | Not applicable            | 3558  | 0.909   | Everyone Else $(N = 3914)$ |
| Asset facility management | Subject expertise         | 52    | 0.013   | Everyone Else $(N = 3914)$ |
| Asset facility management | Decision- or policy maker | 19    | 0.058   | Mexico (N = 325)           |
| Asset facility management | Influencer                | 4     | 0.012   | Mexico (N = 325)           |

| Asset facility management         | Not applicable            | 300  | 0.923         | Mexico (N = 325)                                             |
|-----------------------------------|---------------------------|------|---------------|--------------------------------------------------------------|
| Asset facility management         | Subject expertise         | 2    | 0.006         | Mexico (N = 325)                                             |
| Corporate operations              | Decision- or policy maker | 515  | 0.132         | Everyone Else $(N = 3914)$                                   |
| Corporate operations              | Influencer                | 96   | 0.025         | Everyone Else $(N = 3914)$                                   |
| Corporate operations              | Not applicable            | 3223 | 0.823         | Everyone Else $(N = 3914)$                                   |
| Corporate operations              | Subject expertise         | 80   | 0.020         | Everyone Else $(N = 3914)$                                   |
| Corporate operations              | Decision- or policy maker | 53   | 0.163         | Mexico (N = 325)                                             |
| Corporate operations              | Influencer                | 1    | 0.003         | Mexico (N = 325)                                             |
| Corporate operations              | Not applicable            | 267  | 0.822         | Mexico (N = 325)                                             |
| Corporate operations              | Subject expertise         | 4    | 0.012         | Mexico (N = 325)                                             |
| Corporate strategy                | Decision- or policy maker | 468  | 0.120         | Everyone Else ( $N = 3914$ )                                 |
| Corporate strategy                | Influencer                | 82   | 0.021         | Everyone Else $(N = 3914)$                                   |
| Corporate strategy                | Not applicable            | 3282 | 0.839         | Everyone Else $(N = 3914)$                                   |
| Corporate strategy                | Subject expertise         | 82   | 0.021         | Everyone Else $(N = 3914)$                                   |
| Corporate strategy                | Decision- or policy maker | 35   | 0.108         | Mexico (N = 325)                                             |
| Corporate strategy                | Influencer                | 3    | 0.009         | Mexico (N = $325$ )                                          |
| Corporate strategy                | Not applicable            | 287  | 0.883         | Mexico (N = $325$ )                                          |
| Corporate strategy                | Subject expertise         | 0    | 0.000         | Mexico (N = $325$ )                                          |
| Customer service                  | Decision- or policy maker | 153  | 0.039         | Everyone Else $(N = 3914)$                                   |
|                                   | Influencer                | 72   |               | ,                                                            |
| Customer service Customer service | Not applicable            | 3604 | 0.018 $0.921$ | Everyone Else ( $N = 3914$ )<br>Everyone Else ( $N = 3914$ ) |
|                                   | Subject expertise         | 85   | 0.921 $0.022$ | Everyone Else (N = $3914$ )<br>Everyone Else (N = $3914$ )   |
| Customer service                  | Decision- or policy maker |      | 0.022 $0.025$ | ,                                                            |
| Customer service                  | Influencer                | 8    | 0.025 $0.012$ | Mexico (N = $325$ )                                          |
| Customer service                  |                           | 4    |               | Mexico (N = 325)                                             |
| Customer service                  | Not applicable            | 310  | 0.954         | Mexico (N = 325)                                             |
| Customer service                  | Subject expertise         | 3    | 0.009         | Mexico (N = 325)                                             |
| Finance                           | Decision- or policy maker | 500  | 0.128         | Everyone Else $(N = 3914)$                                   |
| Finance                           | Influencer                | 75   | 0.019         | Everyone Else $(N = 3914)$                                   |
| Finance                           | Not applicable            | 3269 | 0.835         | Everyone Else $(N = 3914)$                                   |
| Finance                           | Subject expertise         | 70   | 0.018         | Everyone Else $(N = 3914)$                                   |
| Finance                           | Decision- or policy maker | 26   | 0.080         | Mexico (N = 325)                                             |
| Finance                           | Influencer                | 3    | 0.009         | Mexico (N = 325)                                             |
| Finance                           | Not applicable            | 294  | 0.905         | Mexico (N = 325)                                             |
| Finance                           | Subject expertise         | 2    | 0.006         | Mexico (N = 325)                                             |
| Human resources                   | Decision- or policy maker | 244  | 0.062         | Everyone Else $(N = 3914)$                                   |
| Human resources                   | Influencer                | 52   | 0.013         | Everyone Else $(N = 3914)$                                   |
| Human resources                   | Not applicable            | 3533 | 0.903         | Everyone Else $(N = 3914)$                                   |
| Human resources                   | Subject expertise         | 85   | 0.022         | Everyone Else $(N = 3914)$                                   |
| Human resources                   | Decision- or policy maker | 19   | 0.058         | Mexico (N = 325)                                             |
| Human resources                   | Influencer                | 3    | 0.009         | Mexico (N = 325)                                             |
| Human resources                   | Not applicable            | 299  | 0.920         | Mexico (N = 325)                                             |
| Human resources                   | Subject expertise         | 4    | 0.012         | Mexico (N = 325)                                             |
| IT technology                     | Decision- or policy maker | 1076 | 0.275         | Everyone Else $(N = 3914)$                                   |
| IT technology                     | Influencer                | 73   | 0.019         | Everyone Else $(N = 3914)$                                   |
| IT technology                     | Not applicable            | 2695 | 0.689         | Everyone Else $(N = 3914)$                                   |
| IT technology                     | Subject expertise         | 70   | 0.018         | Everyone Else (N = $3914$ )                                  |
| IT technology                     | Decision- or policy maker | 129  | 0.397         | Mexico (N = $325$ )                                          |
| IT technology                     | Influencer                | 4    | 0.012         | Mexico (N = $325$ )                                          |
| IT technology                     | Not applicable            | 189  | 0.582         | Mexico (N = 325)                                             |
| IT technology                     | Subject expertise         | 3    | 0.009         | Mexico (N = 325)                                             |
| 0.0                               | J 1                       | -    |               | /                                                            |

| Manufacturing                       | Decision- or policy maker               | 130      | 0.033         | Everyone Else $(N = 3914)$                                   |
|-------------------------------------|-----------------------------------------|----------|---------------|--------------------------------------------------------------|
| Manufacturing                       | Influencer                              | 47       | 0.033 $0.012$ | Everyone Else ( $N = 3914$ )<br>Everyone Else ( $N = 3914$ ) |
| Manufacturing                       | Not applicable                          | 3670     | 0.938         | Everyone Else $(N = 3914)$                                   |
| Manufacturing                       | Subject expertise                       | 67       | 0.017         | Everyone Else (N = $3914$ )                                  |
|                                     | -                                       | 6        |               | ` ,                                                          |
| Manufacturing Manufacturing         | Decision- or policy maker<br>Influencer | 1        | 0.018 $0.003$ | Mexico (N = $325$ )<br>Mexico (N = $325$ )                   |
| Manufacturing                       | Not applicable                          | 315      | 0.969         | Mexico (N = $325$ )                                          |
| Manufacturing                       | Subject expertise                       | 3        | 0.009         | Mexico (N = $325$ )                                          |
| Procurement                         | Decision- or policy maker               | 228      | 0.058         | Everyone Else $(N = 3914)$                                   |
|                                     | 2 0                                     |          |               |                                                              |
| Procurement                         | Influencer                              | 47       | 0.012         | Everyone Else $(N = 3914)$                                   |
| Procurement                         | Not applicable                          | 3567     | 0.911         | Everyone Else $(N = 3914)$                                   |
| Procurement Procurement             | Subject expertise                       | 72<br>11 | 0.018 $0.034$ | Everyone Else (N = $3914$ )                                  |
| Procurement                         | Decision- or policy maker<br>Influencer | 3        | 0.034 $0.009$ | Mexico (N = $325$ )<br>Mexico (N = $325$ )                   |
|                                     |                                         |          |               | ` '                                                          |
| Procurement                         | Not applicable                          | 308      | 0.948         | Mexico (N = 325)                                             |
| Procurement                         | Subject expertise                       | 3        | 0.009         | Mexico (N = 325)                                             |
| Product and service development     | Decision- or policy maker               | 69       | 0.018         | Everyone Else $(N = 3914)$                                   |
| R/D                                 | T ()                                    | 00       | 0.010         | F. D. (N. 2014)                                              |
| Product and service development     | Influencer                              | 69       | 0.018         | Everyone Else $(N = 3914)$                                   |
| R/D                                 | Not applicable                          | 2600     | 0.945         | Eventuaria Elas (N. 2014)                                    |
| Product and service development     | Not applicable                          | 3698     | 0.945         | Everyone Else $(N = 3914)$                                   |
| R/D                                 |                                         |          |               |                                                              |
| Product and service development     | Subject expertise                       | 78       | 0.020         | Everyone Else $(N = 3914)$                                   |
| R/D                                 |                                         |          |               |                                                              |
| Product and service development     | Decision- or policy maker               | 2        | 0.006         | Mexico (N = 325)                                             |
| R/D                                 | T 0                                     | 2        | 0.000         | 35 (37 007)                                                  |
| Product and service development     | Influencer                              | 2        | 0.006         | Mexico (N = 325)                                             |
| R/D                                 | Not applicable                          | 216      | 0.079         | Marriag (N. 295)                                             |
| Product and service development R/D | Not applicable                          | 316      | 0.972         | Mexico (N = 325)                                             |
| Product and service development     | Subject expertise                       | 5        | 0.015         | Mexico (N = 325)                                             |
| R/D                                 | Subject expertise                       | 9        | 0.015         | Mexico  (10 - 328)                                           |
| ,                                   |                                         |          | 0.010         |                                                              |
| Risk management                     | Decision- or policy maker               | 75<br>75 | 0.019         | Everyone Else $(N = 3914)$                                   |
| Risk management                     | Influencer                              | 52       | 0.013         | Everyone Else $(N = 3914)$                                   |
| Risk management                     | Not applicable                          | 3689     | 0.943         | Everyone Else $(N = 3914)$                                   |
| Risk management                     | Subject expertise                       | 98       | 0.025         | Everyone Else $(N = 3914)$                                   |
| Risk management                     | Decision- or policy maker               | 6        | 0.018         | Mexico (N = 325)                                             |
| Risk management                     | Influencer                              | 3        | 0.009         | Mexico (N = 325)                                             |
| Risk management                     | Not applicable                          | 311      | 0.957         | Mexico (N = 325)                                             |
| Risk management                     | Subject expertise                       | 5        | 0.015         | Mexico (N = 325)                                             |
| Sales and marketing                 | Decision- or policy maker               | 235      | 0.060         | Everyone Else $(N = 3914)$                                   |
| Sales and marketing                 | Influencer                              | 50       | 0.013         | Everyone Else $(N = 3914)$                                   |
| Sales and marketing                 | Not applicable                          | 3553     | 0.908         | Everyone Else $(N = 3914)$                                   |
| Sales and marketing                 | Subject expertise                       | 76       | 0.019         | Everyone Else $(N = 3914)$                                   |
| Sales and marketing                 | Decision- or policy maker               | 10       | 0.031         | Mexico (N = 325)                                             |
| Sales and marketing                 | Influencer                              | 3        | 0.009         | Mexico (N = 325)                                             |
| Sales and marketing                 | Not applicable                          | 307      | 0.945         | Mexico (N = 325)                                             |
| Sales and marketing                 | Subject expertise                       | 5        | 0.015         | Mexico (N = 325)                                             |
| Service delivery                    | Decision- or policy maker               | 66       | 0.017         | Everyone Else $(N = 3914)$                                   |
| Service delivery                    | Influencer                              | 50       | 0.013         | Everyone Else ( $N = 3914$ )                                 |
| Service delivery                    | Not applicable                          | 3730     | 0.953         | Everyone Else $(N = 3914)$                                   |
|                                     |                                         |          |               | ,                                                            |

| Service delivery | Subject expertise         | 68   | 0.017 | Everyone Else ( $N = 3914$ ) |
|------------------|---------------------------|------|-------|------------------------------|
| Service delivery | Decision- or policy maker | 3    | 0.009 | Mexico (N = 325)             |
| Service delivery | Influencer                | 3    | 0.009 | Mexico (N = 325)             |
| Service delivery | Not applicable            | 316  | 0.972 | Mexico (N = 325)             |
| Service delivery | Subject expertise         | 3    | 0.009 | Mexico (N = 325)             |
| Supply chain     | Decision- or policy maker | 170  | 0.043 | Everyone Else $(N = 3914)$   |
| Supply chain     | Influencer                | 63   | 0.016 | Everyone Else $(N = 3914)$   |
| Supply chain     | Not applicable            | 3625 | 0.926 | Everyone Else $(N = 3914)$   |
| Supply chain     | Subject expertise         | 56   | 0.014 | Everyone Else $(N = 3914)$   |
| Supply chain     | Decision- or policy maker | 16   | 0.049 | Mexico (N = 325)             |
| Supply chain     | Influencer                | 1    | 0.003 | Mexico (N = 325)             |
| Supply chain     | Not applicable            | 305  | 0.938 | Mexico (N = 325)             |
| Supply chain     | Subject expertise         | 3    | 0.009 | Mexico (N = 325)             |

#### Percentage of respondents that selected each level of knowledge - Not including NAs



Table 8: Table of data visualized above

| Area                      | Level                     | Count | DataCutCounts              | Total | Percent |
|---------------------------|---------------------------|-------|----------------------------|-------|---------|
| Asset facility management | Decision- or policy maker | 248   | Everyone Else $(N = 3914)$ | 356   | 0.697   |
| Asset facility management | Influencer                | 56    | Everyone Else $(N = 3914)$ | 356   | 0.157   |
| Asset facility management | Subject expertise         | 52    | Everyone Else $(N = 3914)$ | 356   | 0.146   |
| Asset facility management | Decision- or policy maker | 19    | Mexico (N = 325)           | 25    | 0.760   |
| Asset facility management | Influencer                | 4     | Mexico (N = 325)           | 25    | 0.160   |
| Asset facility management | Subject expertise         | 2     | Mexico (N = 325)           | 25    | 0.080   |
| Corporate operations      | Decision- or policy maker | 515   | Everyone Else $(N = 3914)$ | 691   | 0.745   |
| Corporate operations      | Influencer                | 96    | Everyone Else $(N = 3914)$ | 691   | 0.139   |

| Corporate operations                | Subject expertise         | 80            | Everyone Else ( $N = 3914$ ) | 691  | 0.116 |
|-------------------------------------|---------------------------|---------------|------------------------------|------|-------|
| Corporate operations                | Decision- or policy maker | 53            | Mexico (N = $325$ )          | 58   | 0.914 |
| Corporate operations                | Influencer                | 1             | Mexico (N = 325)             | 58   | 0.017 |
| Corporate operations                | Subject expertise         | 4             | Mexico (N = 325)             | 58   | 0.069 |
| Corporate strategy                  | Decision- or policy maker | 468           | Everyone Else ( $N = 3914$ ) | 632  | 0.741 |
| Corporate strategy                  | Influencer                | 82            | Everyone Else $(N = 3914)$   | 632  | 0.130 |
| Corporate strategy                  | Subject expertise         | 82            | Everyone Else $(N = 3914)$   | 632  | 0.130 |
| Corporate strategy                  | Decision- or policy maker | 35            | Mexico (N = 325)             | 38   | 0.921 |
| Corporate strategy                  | Influencer                | 3             | Mexico (N = 325)             | 38   | 0.079 |
| Corporate strategy                  | Subject expertise         | 0             | Mexico (N = 325)             | 38   | 0.000 |
| Customer service                    | Decision- or policy maker | 153           | Everyone Else $(N = 3914)$   | 310  | 0.494 |
| Customer service                    | Influencer                | 72            | Everyone Else $(N = 3914)$   | 310  | 0.232 |
| Customer service                    | Subject expertise         | 85            | Everyone Else $(N = 3914)$   | 310  | 0.274 |
| Customer service                    | Decision- or policy maker | 8             | Mexico (N = 325)             | 15   | 0.533 |
| Customer service                    | Influencer                | 4             | Mexico (N = 325)             | 15   | 0.267 |
| Customer service                    | Subject expertise         | 3             | Mexico (N = 325)             | 15   | 0.200 |
| Finance                             | Decision- or policy maker | 500           | Everyone Else $(N = 3914)$   | 645  | 0.775 |
| Finance                             | Influencer                | 75            | Everyone Else ( $N = 3914$ ) | 645  | 0.116 |
| Finance                             | Subject expertise         | 70            | Everyone Else (N = $3914$ )  | 645  | 0.109 |
| Finance                             | Decision- or policy maker | 26            | Mexico (N = $325$ )          | 31   | 0.839 |
| Finance                             | Influencer                | 3             | Mexico (N = 325)             | 31   | 0.097 |
| Finance                             | Subject expertise         | $\frac{1}{2}$ | Mexico (N = 325)             | 31   | 0.065 |
| Human resources                     | Decision- or policy maker | 244           | Everyone Else ( $N = 3914$ ) | 381  | 0.640 |
| Human resources                     | Influencer                | 52            | Everyone Else $(N = 3914)$   | 381  | 0.136 |
| Human resources                     | Subject expertise         | 85            | Everyone Else $(N = 3914)$   | 381  | 0.223 |
| Human resources                     | Decision- or policy maker | 19            | Mexico (N = 325)             | 26   | 0.731 |
| Human resources                     | Influencer                | 3             | Mexico (N = 325)             | 26   | 0.115 |
| Human resources                     | Subject expertise         | 4             | Mexico (N = 325)             | 26   | 0.154 |
| IT technology                       | Decision- or policy maker | 1076          | Everyone Else ( $N = 3914$ ) | 1219 | 0.883 |
| IT technology                       | Influencer                | 73            | Everyone Else $(N = 3914)$   | 1219 | 0.060 |
| IT technology                       | Subject expertise         | 70            | Everyone Else $(N = 3914)$   | 1219 | 0.057 |
| IT technology                       | Decision- or policy maker | 129           | Mexico $(N = 325)$           | 136  | 0.949 |
| IT technology                       | Influencer                | 4             | Mexico (N = 325)             | 136  | 0.029 |
| IT technology                       | Subject expertise         | 3             | Mexico(N = 325)              | 136  | 0.022 |
| Manufacturing                       | Decision- or policy maker | 130           | Everyone Else ( $N = 3914$ ) | 244  | 0.533 |
| Manufacturing                       | Influencer                | 47            | Everyone Else $(N = 3914)$   | 244  | 0.193 |
| Manufacturing                       | Subject expertise         | 67            | Everyone Else $(N = 3914)$   | 244  | 0.275 |
| Manufacturing                       | Decision- or policy maker | 6             | Mexico (N = 325)             | 10   | 0.600 |
| Manufacturing                       | Influencer                | 1             | Mexico (N = 325)             | 10   | 0.100 |
| Manufacturing                       | Subject expertise         | 3             | Mexico (N = 325)             | 10   | 0.300 |
| Procurement                         | Decision- or policy maker | 228           | Everyone Else $(N = 3914)$   | 347  | 0.657 |
| Procurement                         | Influencer                | 47            | Everyone Else $(N = 3914)$   | 347  | 0.135 |
| Procurement                         | Subject expertise         | 72            | Everyone Else $(N = 3914)$   | 347  | 0.207 |
| Procurement                         | Decision- or policy maker | 11            | Mexico (N = 325)             | 17   | 0.647 |
| Procurement                         | Influencer                | 3             | Mexico (N = 325)             | 17   | 0.176 |
| Procurement                         | Subject expertise         | 3             | Mexico (N = 325)             | 17   | 0.176 |
| Product and service development R/D | Decision- or policy maker | 69            | Everyone Else $(N = 3914)$   | 216  | 0.319 |
| Product and service development R/D | Influencer                | 69            | Everyone Else ( $N = 3914$ ) | 216  | 0.319 |

| Product and service development R/D | Subject expertise         | 78  | Everyone Else $(N = 3914)$   | 216 | 0.361 |
|-------------------------------------|---------------------------|-----|------------------------------|-----|-------|
| Product and service development R/D | Decision- or policy maker | 2   | Mexico (N = 325)             | 9   | 0.222 |
| Product and service development R/D | Influencer                | 2   | Mexico (N = 325)             | 9   | 0.222 |
| Product and service development R/D | Subject expertise         | 5   | Mexico (N = 325)             | 9   | 0.556 |
| Risk management                     | Decision- or policy maker | 75  | Everyone Else $(N = 3914)$   | 225 | 0.333 |
| Risk management                     | Influencer                | 52  | Everyone Else $(N = 3914)$   | 225 | 0.231 |
| Risk management                     | Subject expertise         | 98  | Everyone Else $(N = 3914)$   | 225 | 0.436 |
| Risk management                     | Decision- or policy maker | 6   | Mexico (N = 325)             | 14  | 0.429 |
| Risk management                     | Influencer                | 3   | Mexico (N = 325)             | 14  | 0.214 |
| Risk management                     | Subject expertise         | 5   | Mexico (N = 325)             | 14  | 0.357 |
| Sales and marketing                 | Decision- or policy maker | 235 | Everyone Else ( $N = 3914$ ) | 361 | 0.651 |
| Sales and marketing                 | Influencer                | 50  | Everyone Else $(N = 3914)$   | 361 | 0.139 |
| Sales and marketing                 | Subject expertise         | 76  | Everyone Else $(N = 3914)$   | 361 | 0.211 |
| Sales and marketing                 | Decision- or policy maker | 10  | Mexico (N = 325)             | 18  | 0.556 |
| Sales and marketing                 | Influencer                | 3   | Mexico (N = 325)             | 18  | 0.167 |
| Sales and marketing                 | Subject expertise         | 5   | Mexico (N = 325)             | 18  | 0.278 |
| Service delivery                    | Decision- or policy maker | 66  | Everyone Else $(N = 3914)$   | 184 | 0.359 |
| Service delivery                    | Influencer                | 50  | Everyone Else ( $N = 3914$ ) | 184 | 0.272 |
| Service delivery                    | Subject expertise         | 68  | Everyone Else $(N = 3914)$   | 184 | 0.370 |
| Service delivery                    | Decision- or policy maker | 3   | Mexico (N = 325)             | 9   | 0.333 |
| Service delivery                    | Influencer                | 3   | Mexico (N = 325)             | 9   | 0.333 |
| Service delivery                    | Subject expertise         | 3   | Mexico (N = 325)             | 9   | 0.333 |
| Supply chain                        | Decision- or policy maker | 170 | Everyone Else $(N = 3914)$   | 289 | 0.588 |
| Supply chain                        | Influencer                | 63  | Everyone Else $(N = 3914)$   | 289 | 0.218 |
| Supply chain                        | Subject expertise         | 56  | Everyone Else $(N = 3914)$   | 289 | 0.194 |
| Supply chain                        | Decision- or policy maker | 16  | Mexico (N = 325)             | 20  | 0.800 |
| Supply chain                        | Influencer                | 1   | Mexico (N = 325)             | 20  | 0.050 |
| Supply chain                        | Subject expertise         | 3   | Mexico (N = $325$ )          | 20  | 0.150 |

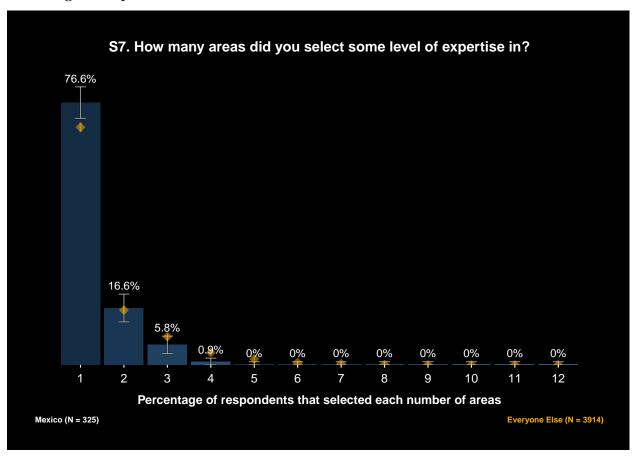


Table 9: Table of data visualized above

| numAreas | percent | DataCut       |
|----------|---------|---------------|
| 1        | 0.766   | Mexico        |
| 2        | 0.166   | Mexico        |
| 3        | 0.058   | Mexico        |
| 4        | 0.009   | Mexico        |
| 5        | 0.000   | Mexico        |
| 6        | 0.000   | Mexico        |
| 7        | 0.000   | Mexico        |
| 8        | 0.000   | Mexico        |
| 9        | 0.000   | Mexico        |
| 10       | 0.000   | Mexico        |
| 11       | 0.000   | Mexico        |
| 12       | 0.000   | Mexico        |
| 1        | 0.694   | Everyone Else |
| 2        | 0.160   | Everyone Else |
| 3        | 0.082   | Everyone Else |
| 4        | 0.036   | Everyone Else |
| 5        | 0.017   | Everyone Else |
| 6        | 0.006   | Everyone Else |
| 7        | 0.003   | Everyone Else |

| 8  | 0.001 | Everyone Else |
|----|-------|---------------|
| 9  | 0.000 | Everyone Else |
| 10 | 0.000 | Everyone Else |
| 11 | 0.000 | Everyone Else |
| 12 | 0.000 | Everyone Else |

# S8. Which industry category best characterizes your organization? Percentage of respondents that selected each industry

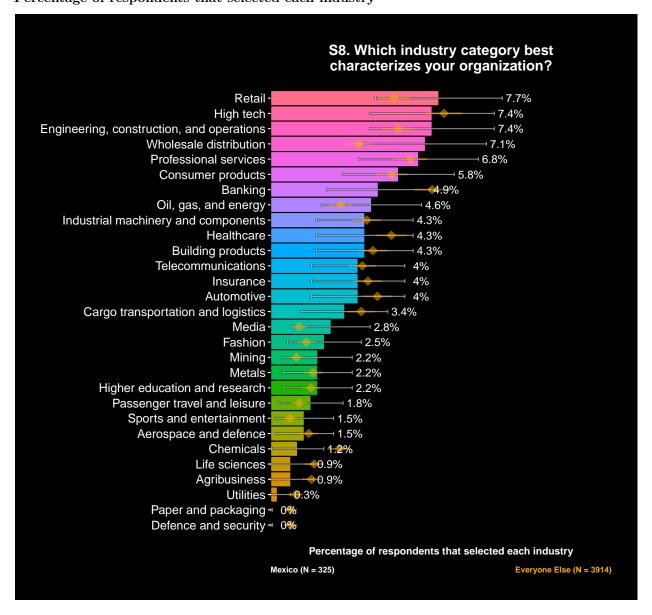


Table 10: Table of data visualized above

| DataCut       | Industry                           | n   | total | percent |
|---------------|------------------------------------|-----|-------|---------|
| Everyone Else | Aerospace and defence              | 68  | 3914  | 0.017   |
| Everyone Else | Agribusiness                       | 73  | 3914  | 0.019   |
| Everyone Else | Automotive                         | 191 | 3914  | 0.049   |
| Everyone Else | Banking                            | 289 | 3914  | 0.074   |
| Everyone Else | Building products                  | 183 | 3914  | 0.047   |
| Everyone Else | Cargo transportation and logistics | 162 | 3914  | 0.041   |
| Everyone Else | Chemicals                          | 123 | 3914  | 0.031   |
| Everyone Else | Consumer products                  | 217 | 3914  | 0.055   |
| Everyone Else | Defence and security               | 36  | 3914  | 0.009   |

| Everyone Else         Fashion         64         3914         0.016           Everyone Else         Healthcare         216         3914         0.052           Everyone Else         High tech         310         3914         0.079           Everyone Else         Higher education and research         72         3914         0.044           Everyone Else         Industrial machinery and components         172         3914         0.044           Everyone Else         Life sciences         78         3914         0.020           Everyone Else         Media         51         3914         0.013           Everyone Else         Media         51         3914         0.012           Everyone Else         Metals         76         3914         0.012           Everyone Else         Paper and packaging         36         3914         0.002           Everyone Else         Passenger travel and leisure         51         3914         0.061           Everyone Else         Pertail         Sports and entertainment         35         3914         0.002           Everyone Else         Teetam         Sports and entertainment         33         325         0.005           Everyone Else <t< th=""><th>Everyone Else</th><th>Engineering, construction, and operations</th><th>228</th><th>3914</th><th>0.058</th></t<>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Everyone Else | Engineering, construction, and operations | 228 | 3914 | 0.058 |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|-------------------------------------------|-----|------|-------|
| Everyone Else Everyone Else Everyone Else High tech         310         3914         0.055           Everyone Else Media         174         3914         0.044           Everyone Else Paper and packaging         46         3914         0.019           Everyone Else Ev                                                                                                                                                                |               |                                           | 64  | 3914 | 0.016 |
| Everyone Else         High tech         310         3914         0.079           Everyone Else         Industrial machinery and components         172         3914         0.044           Everyone Else         Industrial machinery and components         174         3914         0.044           Everyone Else         Life sciences         78         3914         0.020           Everyone Else         Media         51         3914         0.013           Everyone Else         Media         51         3914         0.013           Everyone Else         Mining         46         3914         0.012           Everyone Else         Coll, gas, and energy         125         3914         0.013           Everyone Else         Paper and packaging         36         3914         0.003           Everyone Else         Pasenger traval and leisure         51         3914         0.005           Everyone Else         Retail         221         3914         0.005           Everyone Else         Retail         33         3914         0.005           Everyone Else         Metain         41         0.002           Everyone Else         Metain         45         3914         0.001                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |               |                                           |     |      |       |
| Everyone Else         Higher education and research         72         3914         0.018           Everyone Else         Industrial machinery and components         172         3914         0.044           Everyone Else         Lis sciences         78         3914         0.020           Everyone Else         Media         51         3914         0.013           Everyone Else         Media         76         3914         0.019           Everyone Else         Metals         76         3914         0.019           Everyone Else         Metals         76         3914         0.019           Everyone Else         Paper and packaging         36         3914         0.009           Everyone Else         Passenger travel and leisure         51         3914         0.009           Everyone Else         Professional services         250         3914         0.009           Everyone Else         Retail         221         3914         0.009           Everyone Else         Telecommunications         164         3914         0.009           Everyone Else         Wholesale distribution         158         3914         0.001           Mexico         Agribusiness         3         325<                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |               |                                           |     |      |       |
| Everyone Else         Industrial machinery and components         172         3914         0.044           Everyone Else         Life sciences         78         3914         0.020           Everyone Else         Media         51         3914         0.020           Everyone Else         Metals         76         3914         0.019           Everyone Else         Metals         76         3914         0.012           Everyone Else         Dil, gas, and energy         125         3914         0.032           Everyone Else         Paper and packaging         36         3914         0.003           Everyone Else         Passenger travel and leisure         51         3914         0.006           Everyone Else         Professional services         250         3914         0.064           Everyone Else         Retail         221         3914         0.064           Everyone Else         Everyone Else         Everyone Else         46         3914         0.009           Everyone Else         Lythicis         45         3914         0.009           Everyone Else         Utilities         45         3914         0.009           Everyone Else         Utilities         45                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |               |                                           |     |      |       |
| Everyone Else Else Everyone Else Everyone Else Everyone Else Everyone Else Else Everyone El | •             | <u> </u>                                  |     |      |       |
| Everyone Else         Life sciences         78         3914         0.020           Everyone Else         Media         51         3914         0.013           Everyone Else         Metals         76         3914         0.012           Everyone Else         Oil, gas, and energy         125         3914         0.032           Everyone Else         Paper and packaging         36         3914         0.003           Everyone Else         Passenger travel and leisure         51         3914         0.064           Everyone Else         Retail         221         3914         0.064           Everyone Else         Sports and entertainment         35         3914         0.069           Everyone Else         Telecommunications         164         3914         0.009           Everyone Else         Telecommunications         164         3914         0.009           Everyone Else         Sports and entertainment         35         3914         0.009           Everyone Else         Sports and entertainment         35         3914         0.009           Everyone Else         Sports and entertainment         35         3914         0.009           Everyone Else         Sports and entertainment                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | · ·           | • -                                       |     |      |       |
| Everyone Else         Media         51         3914         0.013           Everyone Else         Metals         76         3914         0.019           Everyone Else         Oil, gas, and energy         125         3914         0.032           Everyone Else         Paper and packaging         36         3914         0.009           Everyone Else         Paper and packaging         36         3914         0.009           Everyone Else         Professional services         250         3914         0.066           Everyone Else         Everyone Else         Sports and entertainment         35         3914         0.009           Everyone Else         Everyone Else         Litlities         45         3914         0.009           Everyone Else         Sports and entertainment         35         3914         0.001           Everyone Else         Littice         43         3914         0.001           Mexi                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |               |                                           |     |      |       |
| Everyone Else         Metals         76         3914         0.019           Everyone Else         Mining         46         3914         0.012           Everyone Else         Oil, gas, and energy         125         3914         0.009           Everyone Else         Paper and packaging         36         3914         0.009           Everyone Else         Passenger travel and leisure         51         3914         0.064           Everyone Else         Retail         221         3914         0.064           Everyone Else         Retail         221         3914         0.069           Everyone Else         Sports and entertainment         35         3914         0.042           Everyone Else         Telecommunications         164         3914         0.042           Everyone Else         Wholesale distribution         158         3914         0.042           Everyone Else         Wholesale distribution         158         3914         0.012           Mexico         Agribusiness         3         325         0.015           Mexico         Agribusiness         3         325         0.040           Mexico         Building products         14         325         0.049                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | •             |                                           |     |      |       |
| Everyone Else         Mining         46         3914         0.012           Everyone Else         Paper and packaging         36         3914         0.032           Everyone Else         Paper and packaging         36         3914         0.003           Everyone Else         Passenger travel and leisure         51         3914         0.064           Everyone Else         Professional services         250         3914         0.064           Everyone Else         Retail         221         3914         0.065           Everyone Else         Telecommunications         164         3914         0.009           Everyone Else         Utilities         45         3914         0.040           Mexico         Aerospace and defence         5         325         0.015           Mexico         Agribusiness         3         325         0.049           Mexico         Automotive         13         325         0.049           Mexico         Building products         14         325         0.049           Mexico         Chemicals         4         325         0.049           Mexico         Chemicals         4         325         0.043           Mexico                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | *             |                                           |     |      |       |
| Everyone Else         Oil, gas, and energy         125         3914         0.009           Everyone Else         Paper and packaging         36         3914         0.009           Everyone Else         Passenger travel and leisure         51         3914         0.013           Everyone Else         Professional services         250         3914         0.066           Everyone Else         Retail         221         3914         0.060           Everyone Else         Sports and entertainment         35         3914         0.009           Everyone Else         Telecommunications         164         3914         0.042           Everyone Else         Utilities         45         3914         0.041           Mexico         Aerospace and defence         5         325         0.015           Mexico         Agribusiness         3         325         0.015           Mexico         Automotive         13         325         0.049           Mexico         Building products         14         325         0.049           Mexico         Chemicals         4         325         0.049           Mexico         Chemicals         4         325         0.049 <tr< td=""><td></td><td></td><td></td><td></td><td></td></tr<>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |               |                                           |     |      |       |
| Everyone Else         Paper and packaging         36         3914         0.009           Everyone Else         Passenger travel and leisure         51         3914         0.016           Everyone Else         Professional services         250         3914         0.056           Everyone Else         Retail         221         3914         0.009           Everyone Else         Sports and entertainment         35         3914         0.009           Everyone Else         Telecommunications         164         3914         0.042           Everyone Else         Utilities         45         3914         0.042           Everyone Else         Wholesale distribution         158         3914         0.041           Mexico         Agribusiness         3         325         0.015           Mexico         Agribusiness         3         325         0.009           Mexico         Automotive         13         325         0.049           Mexico         Building products         14         325         0.049           Mexico         Chemicals         4         325         0.049           Mexico         Chemicals         4         325         0.012                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Everyone Else | Mining                                    | 46  | 3914 | 0.012 |
| Everyone Else         Passenger travel and leisure         51         3914         0.013           Everyone Else         Retail         250         3914         0.064           Everyone Else         Retail         221         3914         0.056           Everyone Else         Sports and entertainment         35         3914         0.042           Everyone Else         Telecommunications         164         3914         0.042           Everyone Else         Wholesale distribution         158         3914         0.040           Mexico         Aerospace and defence         5         325         0.015           Mexico         Agribusiness         3         325         0.009           Mexico         Automotive         13         325         0.049           Mexico         Banking         16         325         0.049           Mexico         Building products         14         325         0.049           Mexico         Chemicals         4         325         0.043           Mexico         Chemicals         4         325         0.012           Mexico         Defence and security         0         325         0.000           Mexico                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Everyone Else | Oil, gas, and energy                      | 125 | 3914 | 0.032 |
| Everyone Else         Passenger travel and leisure         51         3914         0.013           Everyone Else         Professional services         250         3914         0.066           Everyone Else         Retail         221         3914         0.066           Everyone Else         Sports and entertainment         35         3914         0.009           Everyone Else         Utilities         45         3914         0.042           Everyone Else         Wholesale distribution         158         3914         0.040           Mexico         Aerospace and defence         5         325         0.015           Mexico         Agribusiness         3         325         0.009           Mexico         Automotive         13         325         0.040           Mexico         Banking         16         325         0.049           Mexico         Building products         14         325         0.049           Mexico         Chemicals         4         325         0.043           Mexico         Chemicals         4         325         0.042           Mexico         Defence and security         0         325         0.000           Mexico                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |               |                                           | 36  | 3914 | 0.009 |
| Everyone Else         Professional services         250         3914         0.064           Everyone Else         Retail         221         3914         0.056           Everyone Else         Sports and entertainment         35         3914         0.009           Everyone Else         Telecommunications         164         3914         0.042           Everyone Else         Wholesale distribution         158         3914         0.040           Mexico         Aerospace and defence         5         325         0.015           Mexico         Agribusiness         3         325         0.009           Mexico         Automotive         13         325         0.040           Mexico         Building products         14         325         0.049           Mexico         Building products         11         325         0.049           Mexico         Chemicals         4         325         0.043           Mexico         Chemicals         4         325         0.058           Mexico         Consumer products         19         325         0.000           Mexico         Defence and security         0         325         0.000           Mexico                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Everyone Else |                                           | 51  | 3914 | 0.013 |
| Everyone Else         Sports and entertainment         35         3914         0.004           Everyone Else         Telecommunications         164         3914         0.042           Everyone Else         Utilities         45         3914         0.011           Everyone Else         Wholesale distribution         158         3914         0.040           Mexico         Aerospace and defence         5         325         0.015           Mexico         Agribusiness         3         325         0.009           Mexico         Automotive         13         325         0.049           Mexico         Banking         16         325         0.049           Mexico         Banking         16         325         0.049           Mexico         Cargo transportation and logistics         11         325         0.043           Mexico         Chemicals         4         325         0.012           Mexico         Consumer products         19         325         0.058           Mexico         Defence and security         0         325         0.000           Mexico         Engineering, construction, and operations         24         325         0.025                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |               |                                           | 250 | 3914 | 0.064 |
| Everyone Else         Telecommunications         164         3914         0.042           Everyone Else         Utilities         45         3914         0.011           Everyone Else         Wholesale distribution         158         3914         0.040           Mexico         Aerospace and defence         5         325         0.015           Mexico         Agribusiness         3         325         0.049           Mexico         Banking         16         325         0.049           Mexico         Building products         14         325         0.043           Mexico         Cargo transportation and logistics         11         325         0.043           Mexico         Chemicals         4         325         0.012           Mexico         Consumer products         19         325         0.058           Mexico         Defence and security         0         325         0.000           Mexico         Engineering, construction, and operations         24         325         0.025           Mexico         Healthcare         14         325         0.025           Mexico         Higher education and research         7         325         0.022 <tr< td=""><td>Everyone Else</td><td>Retail</td><td>221</td><td>3914</td><td>0.056</td></tr<>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Everyone Else | Retail                                    | 221 | 3914 | 0.056 |
| Everyone Else         Telecommunications         164         3914         0.042           Everyone Else         Utilities         45         3914         0.011           Everyone Else         Wholesale distribution         158         3914         0.040           Mexico         Aerospace and defence         5         325         0.015           Mexico         Agribusiness         3         325         0.049           Mexico         Banking         16         325         0.049           Mexico         Building products         14         325         0.043           Mexico         Cargo transportation and logistics         11         325         0.034           Mexico         Chemicals         4         325         0.012           Mexico         Consumer products         19         325         0.058           Mexico         Defence and security         0         325         0.007           Mexico         Engineering, construction, and operations         24         325         0.074           Mexico         Healthcare         14         325         0.025           Mexico         Higher education and research         7         325         0.022 <tr< td=""><td>Everyone Else</td><td>Sports and entertainment</td><td>35</td><td>3014</td><td>0.000</td></tr<>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Everyone Else | Sports and entertainment                  | 35  | 3014 | 0.000 |
| Everyone Else         Utilities         45         3914         0.010           Everyone Else         Wholesale distribution         158         3914         0.040           Mexico         Aerospace and defence         5         325         0.015           Mexico         Agribusiness         3         325         0.009           Mexico         Automotive         13         325         0.040           Mexico         Banking         16         325         0.049           Mexico         Building products         14         325         0.043           Mexico         Cargo transportation and logistics         11         325         0.034           Mexico         Chemicals         4         325         0.012           Mexico         Chemicals         4         325         0.012           Mexico         Consumer products         19         325         0.034           Mexico         Defence and security         0         325         0.000           Mexico         Engineering, construction, and operations         24         325         0.025           Mexico         Healthcare         14         325         0.025           Mexico <td< td=""><td></td><td></td><td></td><td></td><td></td></td<>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |               |                                           |     |      |       |
| Everyone Else         Wholesale distribution         158         3914         0.040           Mexico         Aerospace and defence         5         325         0.015           Mexico         Agribusiness         3         325         0.009           Mexico         Banking         16         325         0.040           Mexico         Building products         14         325         0.043           Mexico         Cargo transportation and logistics         11         325         0.034           Mexico         Chemicals         4         325         0.034           Mexico         Chemicals         4         325         0.012           Mexico         Chemicals         4         325         0.012           Mexico         Chemicals         4         325         0.012           Mexico         Defence and security         0         325         0.000           Mexico         Defence and security         0         325         0.000           Mexico         Healthcare         14         325         0.025           Mexico         Healthcare         14         325         0.025           Mexico         Higher education and research                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |               |                                           |     |      |       |
| Mexico         Aerospace and defence         5         325         0.015           Mexico         Agribusiness         3         325         0.009           Mexico         Automotive         13         325         0.040           Mexico         Banking         16         325         0.049           Mexico         Building products         14         325         0.043           Mexico         Cargo transportation and logistics         11         325         0.034           Mexico         Chemicals         4         325         0.034           Mexico         Chemicals         4         325         0.012           Mexico         Consumer products         19         325         0.058           Mexico         Defence and security         0         325         0.000           Mexico         Defence and security         0         325         0.000           Mexico         Engineering, construction, and operations         24         325         0.025           Mexico         Healthcare         14         325         0.025           Mexico         High tech         24         325         0.025           Mexico         High tech                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |               |                                           |     |      |       |
| Mexico         Agribusiness         3         325         0.009           Mexico         Automotive         13         325         0.040           Mexico         Banking         16         325         0.049           Mexico         Building products         14         325         0.043           Mexico         Cargo transportation and logistics         11         325         0.034           Mexico         Chemicals         4         325         0.012           Mexico         Consumer products         19         325         0.058           Mexico         Defence and security         0         325         0.000           Mexico         Defence and security         0         325         0.000           Mexico         Engineering, construction, and operations         24         325         0.074           Mexico         Engineering, construction, and operations         24         325         0.074           Mexico         Healthcare         14         325         0.025           Mexico         Healthcare         14         325         0.025           Mexico         Higher education and research         7         325         0.022           M                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | *             |                                           |     |      |       |
| Mexico         Automotive         13         325         0.040           Mexico         Banking         16         325         0.049           Mexico         Building products         14         325         0.043           Mexico         Cargo transportation and logistics         11         325         0.034           Mexico         Chemicals         4         325         0.012           Mexico         Consumer products         19         325         0.058           Mexico         Defence and security         0         325         0.000           Mexico         Engineering, construction, and operations         24         325         0.074           Mexico         Fashion         8         325         0.025           Mexico         Healthcare         14         325         0.025           Mexico         Higher education and research         7         325         0.022           Mexico         Higher education and research         7         325         0.022           Mexico         Industrial machinery and components         14         325         0.043           Mexico         Insurance         13         325         0.009           Mexi                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |               | •                                         |     |      |       |
| Mexico         Banking         16         325         0.049           Mexico         Building products         14         325         0.043           Mexico         Cargo transportation and logistics         11         325         0.034           Mexico         Chemicals         4         325         0.012           Mexico         Consumer products         19         325         0.058           Mexico         Defence and security         0         325         0.000           Mexico         Engineering, construction, and operations         24         325         0.074           Mexico         Fashion         8         325         0.025           Mexico         Healthcare         14         325         0.043           Mexico         High tech         24         325         0.074           Mexico         Higher education and research         7         325         0.022           Mexico         Industrial machinery and components         14         325         0.043           Mexico         Insurance         13         325         0.040           Mexico         Media         9         325         0.028           Mexico         Metal                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |               | 0                                         |     |      |       |
| Mexico         Building products         14         325         0.043           Mexico         Cargo transportation and logistics         11         325         0.034           Mexico         Chemicals         4         325         0.012           Mexico         Consumer products         19         325         0.058           Mexico         Defence and security         0         325         0.000           Mexico         Engineering, construction, and operations         24         325         0.074           Mexico         Healthcare         14         325         0.025           Mexico         Healthcare         14         325         0.043           Mexico         High tech         24         325         0.074           Mexico         Higher education and research         7         325         0.022           Mexico         Industrial machinery and components         14         325         0.043           Mexico         Insurance         13         325         0.040           Mexico         Media         9         325         0.040           Mexico         Media         9         325         0.022           Mexico         Meta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |               |                                           |     |      |       |
| Mexico         Cargo transportation and logistics         11         325         0.034           Mexico         Chemicals         4         325         0.012           Mexico         Consumer products         19         325         0.058           Mexico         Defence and security         0         325         0.000           Mexico         Engineering, construction, and operations         24         325         0.074           Mexico         Healthcare         14         325         0.025           Mexico         High tech         24         325         0.074           Mexico         Higher education and research         7         325         0.022           Mexico         Industrial machinery and components         14         325         0.043           Mexico         Insurance         13         325         0.043           Mexico         Media         9         325         0.040           Mexico         Media         9         325         0.022           Mexico         Metals         7         325         0.022           Mexico         Mining         7         325         0.022           Mexico         Paper and packaging </td <td></td> <td></td> <td></td> <td></td> <td></td>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |               |                                           |     |      |       |
| Mexico         Chemicals         4         325         0.012           Mexico         Consumer products         19         325         0.058           Mexico         Defence and security         0         325         0.000           Mexico         Engineering, construction, and operations         24         325         0.074           Mexico         Fashion         8         325         0.025           Mexico         Healthcare         14         325         0.043           Mexico         Higher education and research         7         325         0.022           Mexico         Higher education and research         7         325         0.022           Mexico         Industrial machinery and components         14         325         0.043           Mexico         Insurance         13         325         0.043           Mexico         Media         9         325         0.040           Mexico         Media         9         325         0.022           Mexico         Metals         7         325         0.022           Mexico         Metals         7         325         0.022           Mexico         Paper and packaging                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |               |                                           |     |      |       |
| Mexico         Consumer products         19         325         0.058           Mexico         Defence and security         0         325         0.000           Mexico         Engineering, construction, and operations         24         325         0.074           Mexico         Healthcare         14         325         0.025           Mexico         High tech         24         325         0.074           Mexico         Higher education and research         7         325         0.022           Mexico         Industrial machinery and components         14         325         0.043           Mexico         Insurance         13         325         0.040           Mexico         Media         9         325         0.040           Mexico         Media         9         325         0.022           Mexico         Metals         7         325         0.022           Mexico         Mining         7         325         0.022           Mexico         Mining         7         325         0.022           Mexico         Paper and packaging         0         325         0.000           Mexico         Professional services         2                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Mexico        | Cargo transportation and logistics        | 11  | 325  | 0.034 |
| Mexico         Defence and security         0         325         0.000           Mexico         Engineering, construction, and operations         24         325         0.074           Mexico         Fashion         8         325         0.025           Mexico         Healthcare         14         325         0.043           Mexico         High tech         24         325         0.074           Mexico         Higher education and research         7         325         0.022           Mexico         Industrial machinery and components         14         325         0.043           Mexico         Insurance         13         325         0.040           Mexico         Life sciences         3         325         0.009           Mexico         Media         9         325         0.028           Mexico         Metals         7         325         0.022           Mexico         Mining         7         325         0.022           Mexico         Mining         7         325         0.022           Mexico         Oil, gas, and energy         15         325         0.000           Mexico         Pasenger travel and leisure                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Mexico        | Chemicals                                 | 4   | 325  | 0.012 |
| Mexico         Engineering, construction, and operations         24         325         0.074           Mexico         Healthcare         14         325         0.025           Mexico         High tech         24         325         0.074           Mexico         Higher education and research         7         325         0.022           Mexico         Industrial machinery and components         14         325         0.043           Mexico         Insurance         13         325         0.040           Mexico         Life sciences         3         325         0.040           Mexico         Media         9         325         0.028           Mexico         Metals         7         325         0.022           Mexico         Mining         7         325         0.022           Mexico         Mining         7         325         0.022           Mexico         Oil, gas, and energy         15         325         0.046           Mexico         Paper and packaging         0         325         0.000           Mexico         Professional services         22         325         0.018           Mexico         Retail         25<                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Mexico        | Consumer products                         | 19  | 325  | 0.058 |
| Mexico         Fashion         8         325         0.025           Mexico         Healthcare         14         325         0.043           Mexico         High tech         24         325         0.074           Mexico         Higher education and research         7         325         0.022           Mexico         Industrial machinery and components         14         325         0.043           Mexico         Insurance         13         325         0.040           Mexico         Life sciences         3         325         0.040           Mexico         Media         9         325         0.028           Mexico         Media         9         325         0.028           Mexico         Metals         7         325         0.022           Mexico         Mining         7         325         0.022           Mexico         Oil, gas, and energy         15         325         0.046           Mexico         Paper and packaging         0         325         0.000           Mexico         Professional services         22         325         0.068           Mexico         Professional services         22         325<                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Mexico        | Defence and security                      |     |      |       |
| Mexico       Healthcare       14       325       0.043         Mexico       High tech       24       325       0.074         Mexico       Higher education and research       7       325       0.022         Mexico       Industrial machinery and components       14       325       0.043         Mexico       Insurance       13       325       0.040         Mexico       Media       9       325       0.029         Mexico       Media       9       325       0.028         Mexico       Metals       7       325       0.022         Mexico       Mining       7       325       0.022         Mexico       Oil, gas, and energy       15       325       0.046         Mexico       Paper and packaging       0       325       0.000         Mexico       Passenger travel and leisure       6       325       0.018         Mexico       Professional services       22       325       0.068         Mexico       Retail       25       325       0.015         Mexico       Telecommunications       13       325       0.040         Mexico       Telecommunications       1 <t< td=""><td>Mexico</td><td>Engineering, construction, and operations</td><td>24</td><td></td><td>0.074</td></t<>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Mexico        | Engineering, construction, and operations | 24  |      | 0.074 |
| Mexico         High tech         24         325         0.074           Mexico         Higher education and research         7         325         0.022           Mexico         Industrial machinery and components         14         325         0.043           Mexico         Insurance         13         325         0.040           Mexico         Life sciences         3         325         0.009           Mexico         Media         9         325         0.028           Mexico         Metals         7         325         0.022           Mexico         Mining         7         325         0.022           Mexico         Oil, gas, and energy         15         325         0.046           Mexico         Paper and packaging         0         325         0.000           Mexico         Passenger travel and leisure         6         325         0.018           Mexico         Professional services         22         325         0.068           Mexico         Retail         25         325         0.015           Mexico         Telecommunications         13         325         0.040           Mexico         Telecommunications                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Mexico        | Fashion                                   | 8   | 325  | 0.025 |
| Mexico         High tech         24         325         0.074           Mexico         Higher education and research         7         325         0.022           Mexico         Industrial machinery and components         14         325         0.043           Mexico         Insurance         13         325         0.040           Mexico         Life sciences         3         325         0.009           Mexico         Media         9         325         0.028           Mexico         Metals         7         325         0.022           Mexico         Mining         7         325         0.022           Mexico         Oil, gas, and energy         15         325         0.046           Mexico         Paper and packaging         0         325         0.000           Mexico         Passenger travel and leisure         6         325         0.018           Mexico         Professional services         22         325         0.068           Mexico         Retail         25         325         0.015           Mexico         Telecommunications         13         325         0.040           Mexico         Telecommunications                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Mexico        | Healthcare                                | 14  | 325  | 0.043 |
| Mexico         Higher education and research         7         325         0.022           Mexico         Industrial machinery and components         14         325         0.043           Mexico         Insurance         13         325         0.040           Mexico         Life sciences         3         325         0.009           Mexico         Media         9         325         0.028           Mexico         Metals         7         325         0.022           Mexico         Mining         7         325         0.022           Mexico         Oil, gas, and energy         15         325         0.046           Mexico         Paper and packaging         0         325         0.000           Mexico         Passenger travel and leisure         6         325         0.018           Mexico         Professional services         22         325         0.068           Mexico         Retail         25         325         0.015           Mexico         Telecommunications         13         325         0.040           Mexico         Utilities         1         325         0.003                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |               | High tech                                 | 24  |      | 0.074 |
| Mexico         Industrial machinery and components         14         325         0.043           Mexico         Life sciences         3         325         0.040           Mexico         Media         9         325         0.009           Mexico         Media         9         325         0.028           Mexico         Mexico         Mining         7         325         0.022           Mexico         Mining         7         325         0.022           Mexico         Oil, gas, and energy         15         325         0.046           Mexico         Paper and packaging         0         325         0.000           Mexico         Passenger travel and leisure         6         325         0.018           Mexico         Professional services         22         325         0.068           Mexico         Retail         25         325         0.015           Mexico         Telecommunications         13         325         0.040           Mexico         Utilities         1         325         0.003                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |               | S                                         |     |      |       |
| Mexico         Insurance         13         325         0.040           Mexico         Life sciences         3         325         0.009           Mexico         Media         9         325         0.028           Mexico         Metals         7         325         0.022           Mexico         Mining         7         325         0.022           Mexico         Oil, gas, and energy         15         325         0.046           Mexico         Paper and packaging         0         325         0.000           Mexico         Passenger travel and leisure         6         325         0.018           Mexico         Professional services         22         325         0.068           Mexico         Retail         25         325         0.015           Mexico         Sports and entertainment         5         325         0.040           Mexico         Telecommunications         13         325         0.040           Mexico         Utilities         1         325         0.003                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Mexico        |                                           |     | ~~~  |       |
| Mexico         Media         9         325         0.028           Mexico         Metals         7         325         0.022           Mexico         Mining         7         325         0.022           Mexico         Oil, gas, and energy         15         325         0.046           Mexico         Paper and packaging         0         325         0.000           Mexico         Passenger travel and leisure         6         325         0.018           Mexico         Professional services         22         325         0.068           Mexico         Retail         25         325         0.077           Mexico         Sports and entertainment         5         325         0.015           Mexico         Telecommunications         13         325         0.040           Mexico         Utilities         1         325         0.003                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Mexico        |                                           | 13  | 325  | 0.040 |
| Mexico         Media         9         325         0.028           Mexico         Metals         7         325         0.022           Mexico         Mining         7         325         0.022           Mexico         Oil, gas, and energy         15         325         0.046           Mexico         Paper and packaging         0         325         0.000           Mexico         Passenger travel and leisure         6         325         0.018           Mexico         Professional services         22         325         0.068           Mexico         Retail         25         325         0.077           Mexico         Sports and entertainment         5         325         0.015           Mexico         Telecommunications         13         325         0.040           Mexico         Utilities         1         325         0.003                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Morrigo       | Life sajanges                             | 2   | 225  | 0.000 |
| Mexico         Metals         7         325         0.022           Mexico         Mining         7         325         0.022           Mexico         Oil, gas, and energy         15         325         0.046           Mexico         Paper and packaging         0         325         0.000           Mexico         Passenger travel and leisure         6         325         0.018           Mexico         Professional services         22         325         0.068           Mexico         Retail         25         325         0.077           Mexico         Sports and entertainment         5         325         0.015           Mexico         Telecommunications         13         325         0.040           Mexico         Utilities         1         325         0.003                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |               |                                           |     |      |       |
| Mexico         Mining         7         325         0.022           Mexico         Oil, gas, and energy         15         325         0.046           Mexico         Paper and packaging         0         325         0.000           Mexico         Passenger travel and leisure         6         325         0.018           Mexico         Professional services         22         325         0.068           Mexico         Retail         25         325         0.077           Mexico         Sports and entertainment         5         325         0.015           Mexico         Telecommunications         13         325         0.040           Mexico         Utilities         1         325         0.003                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |               |                                           |     |      |       |
| Mexico         Oil, gas, and energy         15         325         0.046           Mexico         Paper and packaging         0         325         0.000           Mexico         Passenger travel and leisure         6         325         0.018           Mexico         Professional services         22         325         0.068           Mexico         Retail         25         325         0.077           Mexico         Sports and entertainment         5         325         0.015           Mexico         Telecommunications         13         325         0.040           Mexico         Utilities         1         325         0.003                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |               |                                           |     |      |       |
| Mexico         Paper and packaging         0         325         0.000           Mexico         Passenger travel and leisure         6         325         0.018           Mexico         Professional services         22         325         0.068           Mexico         Retail         25         325         0.077           Mexico         Sports and entertainment         5         325         0.015           Mexico         Telecommunications         13         325         0.040           Mexico         Utilities         1         325         0.003                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |               | <u>©</u>                                  |     |      |       |
| Mexico         Passenger travel and leisure         6         325         0.018           Mexico         Professional services         22         325         0.068           Mexico         Retail         25         325         0.077           Mexico         Sports and entertainment         5         325         0.015           Mexico         Telecommunications         13         325         0.040           Mexico         Utilities         1         325         0.003                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |               |                                           |     |      |       |
| Mexico         Professional services         22         325         0.068           Mexico         Retail         25         325         0.077           Mexico         Sports and entertainment         5         325         0.015           Mexico         Telecommunications         13         325         0.040           Mexico         Utilities         1         325         0.003                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |               |                                           |     |      |       |
| Mexico         Retail         25         325         0.077           Mexico         Sports and entertainment         5         325         0.015           Mexico         Telecommunications         13         325         0.040           Mexico         Utilities         1         325         0.003                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |               |                                           |     |      |       |
| MexicoSports and entertainment53250.015MexicoTelecommunications133250.040MexicoUtilities13250.003                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |               |                                           |     |      |       |
| MexicoTelecommunications133250.040MexicoUtilities13250.003                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |               |                                           |     |      |       |
| Mexico Utilities 1 325 0.003                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Mexico        | Sports and entertainment                  | 5   | 325  | 0.015 |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Mexico        |                                           |     |      |       |
| Mexico Wholesale distribution 23 325 0.071                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |               |                                           |     |      |       |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Mexico        | Wholesale distribution                    | 23  | 325  | 0.071 |

### Research Findings

RiskProfile. What, if anything, do you see as the biggest potential risks to your company's growth over the next 12 months? Please select and rank up to five, with number 1 being the biggest risk.

Percentage of respondents that selected each risk as their number 1 risk

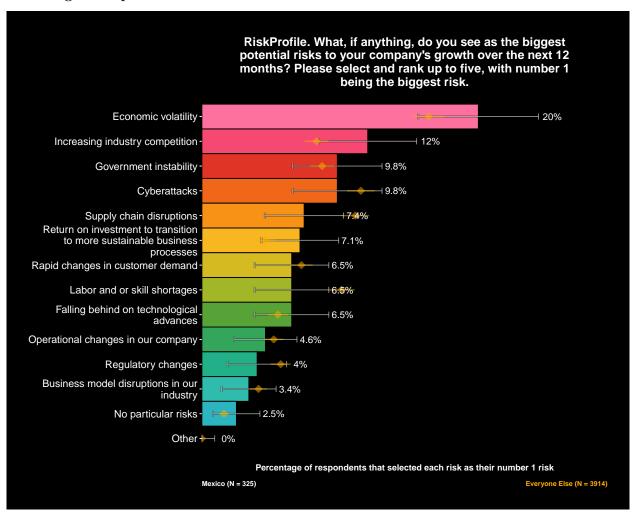


Table 11: Table of data visualized above

| Risk                                       | Rank    | Total | Count | Percent | DataCut |
|--------------------------------------------|---------|-------|-------|---------|---------|
| Business model disruptions in our industry | Number1 | 325   | 11    | 0.034   | Mexico  |
| Operational changes in our company         | Number1 | 325   | 15    | 0.046   | Mexico  |
| Increasing industry competition            | Number1 | 325   | 39    | 0.120   | Mexico  |
| Government instability                     | Number1 | 325   | 32    | 0.098   | Mexico  |
| Labor and or skill shortages               | Number1 | 325   | 21    | 0.065   | Mexico  |
| Falling behind on technological advances   | Number1 | 325   | 21    | 0.065   | Mexico  |

| Return on investment to<br>transition to more sustainable<br>business processes | Number1 | 325  | 23  | 0.071 | Mexico        |
|---------------------------------------------------------------------------------|---------|------|-----|-------|---------------|
| Cyberattacks                                                                    | Number1 | 325  | 32  | 0.098 | Mexico        |
| Rapid changes in customer demand                                                | Number1 | 325  | 21  | 0.065 | Mexico        |
| Supply chain disruptions                                                        | Number1 | 325  | 24  | 0.074 | Mexico        |
| Economic volatility                                                             | Number1 | 325  | 65  | 0.200 | Mexico        |
| Regulatory changes                                                              | Number1 | 325  | 13  | 0.040 | Mexico        |
| No particular risks                                                             | Number1 | 325  | 8   | 0.025 | Mexico        |
| Other                                                                           | Number1 | 325  | 0   | 0.000 | Mexico        |
| Business model disruptions in our industry                                      | Number1 | 3914 | 161 | 0.041 | Everyone Else |
| Operational changes in our company                                              | Number1 | 3914 | 204 | 0.052 | Everyone Else |
| Increasing industry competition                                                 | Number1 | 3914 | 323 | 0.083 | Everyone Else |
| Government instability                                                          | Number1 | 3914 | 342 | 0.087 | Everyone Else |
| Labor and or skill shortages                                                    | Number1 | 3914 | 394 | 0.101 | Everyone Else |
| Falling behind on technological advances                                        | Number1 | 3914 | 217 | 0.055 | Everyone Else |
| Return on investment to<br>transition to more sustainable<br>business processes | Number1 | 3914 | 179 | 0.046 | Everyone Else |
| Cyberattacks                                                                    | Number1 | 3914 | 449 | 0.115 | Everyone Else |
| Rapid changes in customer demand                                                | Number1 | 3914 | 281 | 0.072 | Everyone Else |
| Supply chain disruptions                                                        | Number1 | 3914 | 434 | 0.111 | Everyone Else |
| Economic volatility                                                             | Number1 | 3914 | 640 | 0.164 | Everyone Else |
| Regulatory changes                                                              | Number1 | 3914 | 224 | 0.057 | Everyone Else |
| No particular risks                                                             | Number1 | 3914 | 61  | 0.016 | Everyone Else |
| Other                                                                           | Number1 | 3914 | 1   | 0.000 | Everyone Else |

#### Percentage of respondents that selected each risk within their top 5 risks

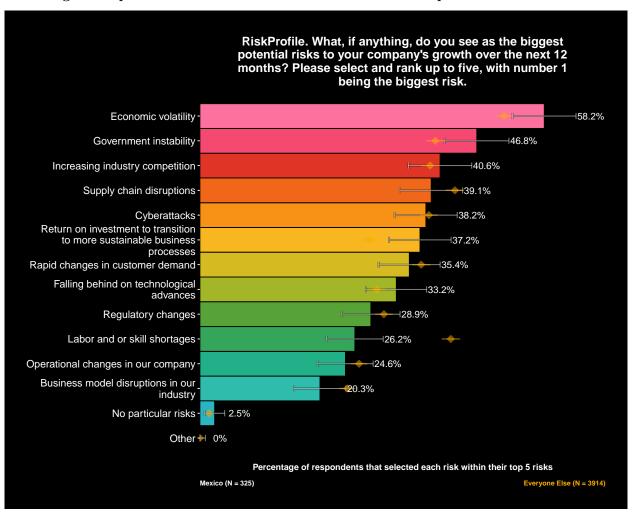


Table 12: Table of data visualized above

| Risk                                                                            | Rank | Total | Count | Percent | DataCut |
|---------------------------------------------------------------------------------|------|-------|-------|---------|---------|
| Business model disruptions in our industry                                      | Top5 | 325   | 66    | 0.203   | Mexico  |
| Operational changes in our company                                              | Top5 | 325   | 80    | 0.246   | Mexico  |
| Increasing industry competition                                                 | Top5 | 325   | 132   | 0.406   | Mexico  |
| Government instability                                                          | Top5 | 325   | 152   | 0.468   | Mexico  |
| Labor and or skill shortages                                                    | Top5 | 325   | 85    | 0.262   | Mexico  |
| Falling behind on technological advances                                        | Top5 | 325   | 108   | 0.332   | Mexico  |
| Return on investment to<br>transition to more sustainable<br>business processes | Top5 | 325   | 121   | 0.372   | Mexico  |
| Cyberattacks                                                                    | Top5 | 325   | 124   | 0.382   | Mexico  |
| Rapid changes in customer demand                                                | Top5 | 325   | 115   | 0.354   | Mexico  |
| Supply chain disruptions                                                        | Top5 | 325   | 127   | 0.391   | Mexico  |

| Economic volatility                                                             | Top5 | 325  | 189  | 0.582 | Mexico        |
|---------------------------------------------------------------------------------|------|------|------|-------|---------------|
| Regulatory changes                                                              | Top5 | 325  | 94   | 0.289 | Mexico        |
| No particular risks                                                             | Top5 | 325  | 8    | 0.025 | Mexico        |
| Other                                                                           | Top5 | 325  | 0    | 0.000 | Mexico        |
| Business model disruptions in our industry                                      | Top5 | 3914 | 975  | 0.249 | Everyone Else |
| Operational changes in our company                                              | Top5 | 3914 | 1052 | 0.269 | Everyone Else |
| Increasing industry competition                                                 | Top5 | 3914 | 1522 | 0.389 | Everyone Else |
| Government instability                                                          | Top5 | 3914 | 1557 | 0.398 | Everyone Else |
| Labor and or skill shortages                                                    | Top5 | 3914 | 1659 | 0.424 | Everyone Else |
| Falling behind on technological advances                                        | Top5 | 3914 | 1170 | 0.299 | Everyone Else |
| Return on investment to<br>transition to more sustainable<br>business processes | Top5 | 3914 | 1120 | 0.286 | Everyone Else |
| Cyberattacks                                                                    | Top5 | 3914 | 1515 | 0.387 | Everyone Else |
| Rapid changes in customer demand                                                | Top5 | 3914 | 1462 | 0.374 | Everyone Else |
| Supply chain disruptions                                                        | Top5 | 3914 | 1686 | 0.431 | Everyone Else |
| Economic volatility                                                             | Top5 | 3914 | 2011 | 0.514 | Everyone Else |
| Regulatory changes                                                              | Top5 | 3914 | 1216 | 0.311 | Everyone Else |
| No particular risks                                                             | Top5 | 3914 | 61   | 0.016 | Everyone Else |
| Other                                                                           | Top5 | 3914 | 1    | 0.000 | Everyone Else |

GrowthProfile. What, if anything, do you see as the biggest potential opportunities for your company's growth over the next 12 months? Please select and rank up to five, with number 1 being the biggest opportunity.

Percentage of respondents that selected each opportunity as their number 1 opportunity

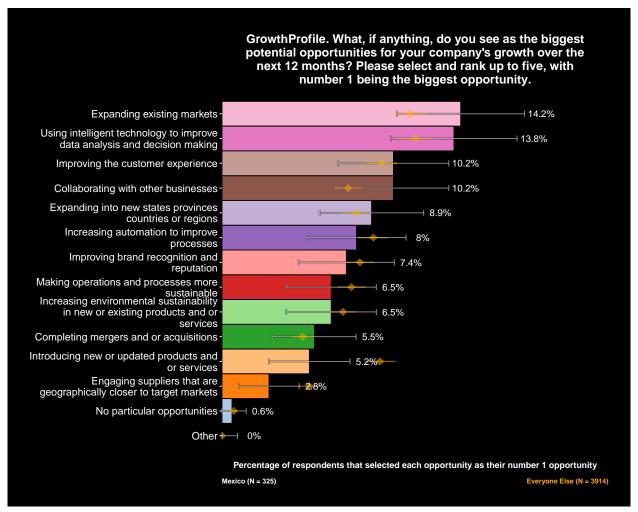


Table 13: Table of data visualized above

| Opportunity                                                                     | Rank    | Total | Count | Percent | DataCut |
|---------------------------------------------------------------------------------|---------|-------|-------|---------|---------|
| Expanding existing markets                                                      | Number1 | 325   | 46    | 0.142   | Mexico  |
| Completing mergers and or acquisitions                                          | Number1 | 325   | 18    | 0.055   | Mexico  |
| Increasing automation to improve processes                                      | Number1 | 325   | 26    | 0.080   | Mexico  |
| Using intelligent technology to<br>improve data analysis and<br>decision making | Number1 | 325   | 45    | 0.138   | Mexico  |
| Collaborating with other businesses                                             | Number1 | 325   | 33    | 0.102   | Mexico  |
| Introducing new or updated products and or services                             | Number1 | 325   | 17    | 0.052   | Mexico  |

| Increasing environmental sustainability in new or existing products and or services | Number1 | 325  | 21  | 0.065 | Mexico        |
|-------------------------------------------------------------------------------------|---------|------|-----|-------|---------------|
| Expanding into new states provinces countries or regions                            | Number1 | 325  | 29  | 0.089 | Mexico        |
| Engaging suppliers that are geographically closer to target markets                 | Number1 | 325  | 9   | 0.028 | Mexico        |
| Improving the customer experience                                                   | Number1 | 325  | 33  | 0.102 | Mexico        |
| Making operations and processes more sustainable                                    | Number1 | 325  | 21  | 0.065 | Mexico        |
| Improving brand recognition and reputation                                          | Number1 | 325  | 24  | 0.074 | Mexico        |
| No particular opportunities                                                         | Number1 | 325  | 2   | 0.006 | Mexico        |
| Other                                                                               | Number1 | 325  | 0   | 0.000 | Mexico        |
| Expanding existing markets                                                          | Number1 | 3914 | 437 | 0.112 | Everyone Else |
| Completing mergers and or acquisitions                                              | Number1 | 3914 | 189 | 0.048 | Everyone Else |
| Increasing automation to improve processes                                          | Number1 | 3914 | 354 | 0.090 | Everyone Else |
| Using intelligent technology to<br>improve data analysis and<br>decision making     | Number1 | 3914 | 449 | 0.115 | Everyone Else |
| Collaborating with other businesses                                                 | Number1 | 3914 | 293 | 0.075 | Everyone Else |
| Introducing new or updated products and or services                                 | Number1 | 3914 | 369 | 0.094 | Everyone Else |
| Increasing environmental sustainability in new or existing products and or services | Number1 | 3914 | 280 | 0.072 | Everyone Else |
| Expanding into new states provinces countries or regions                            | Number1 | 3914 | 312 | 0.080 | Everyone Else |
| Engaging suppliers that are<br>geographically closer to target<br>markets           | Number1 | 3914 | 204 | 0.052 | Everyone Else |
| Improving the customer experience                                                   | Number1 | 3914 | 370 | 0.095 | Everyone Else |
| Making operations and processes more sustainable                                    | Number1 | 3914 | 300 | 0.077 | Everyone Else |
| Improving brand recognition and reputation                                          | Number1 | 3914 | 320 | 0.082 | Everyone Else |
| No particular opportunities                                                         | Number1 | 3914 | 29  | 0.007 | Everyone Else |
| Other                                                                               | Number1 | 3914 | 0   | 0.000 | Everyone Else |

#### Percentage of respondents that selected each opportunity within their top 5 opportunities

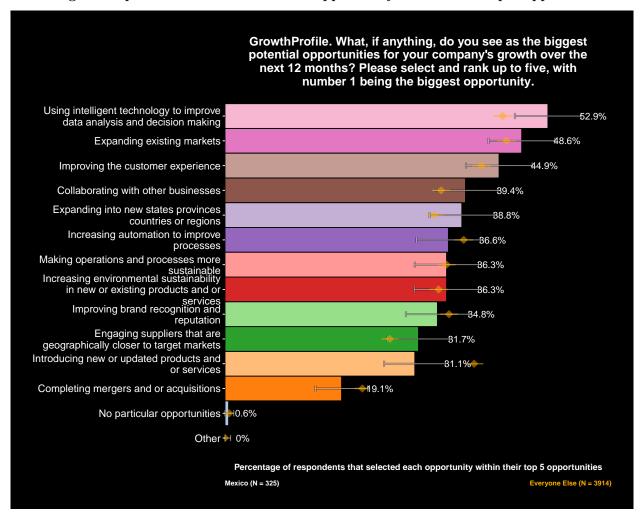


Table 14: Table of data visualized above

| Opportunity                                                                         | Rank | Total | Count | Percent | DataCut |
|-------------------------------------------------------------------------------------|------|-------|-------|---------|---------|
| Expanding existing markets                                                          | Top5 | 325   | 158   | 0.486   | Mexico  |
| Completing mergers and or acquisitions                                              | Top5 | 325   | 62    | 0.191   | Mexico  |
| Increasing automation to improve processes                                          | Top5 | 325   | 119   | 0.366   | Mexico  |
| Using intelligent technology to improve data analysis and decision making           | Top5 | 325   | 172   | 0.529   | Mexico  |
| Collaborating with other businesses                                                 | Top5 | 325   | 128   | 0.394   | Mexico  |
| Introducing new or updated products and or services                                 | Top5 | 325   | 101   | 0.311   | Mexico  |
| Increasing environmental sustainability in new or existing products and or services | Top5 | 325   | 118   | 0.363   | Mexico  |

| Expanding into new states provinces countries or regions                            | Top5 | 325  | 126  | 0.388 | Mexico        |
|-------------------------------------------------------------------------------------|------|------|------|-------|---------------|
| Engaging suppliers that are<br>geographically closer to target<br>markets           | Top5 | 325  | 103  | 0.317 | Mexico        |
| Improving the customer experience                                                   | Top5 | 325  | 146  | 0.449 | Mexico        |
| Making operations and processes more sustainable                                    | Top5 | 325  | 118  | 0.363 | Mexico        |
| Improving brand recognition and reputation                                          | Top5 | 325  | 113  | 0.348 | Mexico        |
| No particular opportunities                                                         | Top5 | 325  | 2    | 0.006 | Mexico        |
| Other                                                                               | Top5 | 325  | 0    | 0.000 | Mexico        |
| Expanding existing markets                                                          | Top5 | 3914 | 1804 | 0.461 | Everyone Else |
| Completing mergers and or acquisitions                                              | Top5 | 3914 | 880  | 0.225 | Everyone Else |
| Increasing automation to improve processes                                          | Top5 | 3914 | 1532 | 0.391 | Everyone Else |
| Using intelligent technology to<br>improve data analysis and<br>decision making     | Top5 | 3914 | 1779 | 0.455 | Everyone Else |
| Collaborating with other businesses                                                 | Top5 | 3914 | 1385 | 0.354 | Everyone Else |
| Introducing new or updated products and or services                                 | Top5 | 3914 | 1597 | 0.408 | Everyone Else |
| Increasing environmental sustainability in new or existing products and or services | Top5 | 3914 | 1368 | 0.350 | Everyone Else |
| Expanding into new states provinces countries or regions                            | Top5 | 3914 | 1341 | 0.343 | Everyone Else |
| Engaging suppliers that are<br>geographically closer to target<br>markets           | Top5 | 3914 | 1057 | 0.270 | Everyone Else |
| Improving the customer experience                                                   | Top5 | 3914 | 1643 | 0.420 | Everyone Else |
| Making operations and processes more sustainable                                    | Top5 | 3914 | 1419 | 0.363 | Everyone Else |
| Improving brand recognition and reputation                                          | Top5 | 3914 | 1435 | 0.367 | Everyone Else |
| No particular opportunities                                                         | Top5 | 3914 | 29   | 0.007 | Everyone Else |
| Other                                                                               | Top5 | 3914 | 0    | 0.000 | Everyone Else |

CapabilityResiliency. Thinking about potential scenarios that might cause disruption to your business, which of the following capabilities does your organization have plans for, and how effective are they?

Percentage of respondents that selected each level of effectiveness for the scenarios

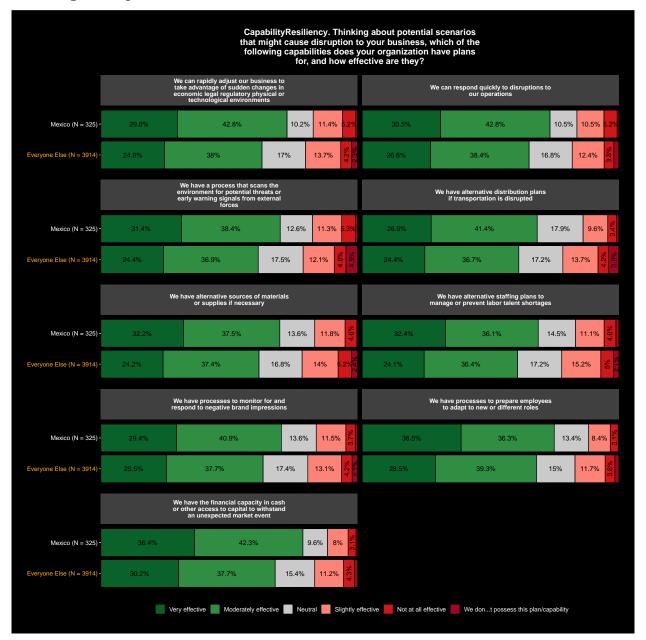


Table 15: Table of data visualized above

| Scenario                                                | Effectiveness        | Count | Percent | DataCutCounts              |
|---------------------------------------------------------|----------------------|-------|---------|----------------------------|
| We can respond quickly to disruptions to our operations | Moderately effective | 1478  | 0.384   | Everyone Else $(N = 3914)$ |
| We can respond quickly to disruptions to our operations | Neutral              | 648   | 0.168   | Everyone Else $(N = 3914)$ |

| We can respond quickly to<br>disruptions to our operations                                                                                             | Not at all effective                  | 146  | 0.038 | Everyone Else ( $N = 3914$ ) |
|--------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|------|-------|------------------------------|
| We can respond quickly to disruptions to our operations                                                                                                | Slightly effective                    | 477  | 0.124 | Everyone Else ( $N = 3914$ ) |
| We can respond quickly to<br>disruptions to our operations                                                                                             | Very effective                        | 1024 | 0.266 | Everyone Else ( $N = 3914$ ) |
| We can respond quickly to disruptions to our operations                                                                                                | We don't possess this plan/capability | 74   | 0.019 | Everyone Else ( $N = 3914$ ) |
| We can respond quickly to disruptions to our operations                                                                                                | Moderately effective                  | 139  | 0.428 | Mexico (N = 325)             |
| We can respond quickly to disruptions to our operations                                                                                                | Neutral                               | 34   | 0.105 | Mexico (N = 325)             |
| We can respond quickly to disruptions to our operations                                                                                                | Not at all effective                  | 17   | 0.052 | Mexico (N = 325)             |
| We can respond quickly to disruptions to our operations                                                                                                | Slightly effective                    | 34   | 0.105 | Mexico $(N = 325)$           |
| We can respond quickly to disruptions to our operations                                                                                                | Very effective                        | 99   | 0.305 | Mexico (N = 325)             |
| We can respond quickly to disruptions to our operations                                                                                                | We don't possess this plan/capability | 2    | 0.006 | Mexico (N = 325)             |
| We can rapidly adjust our<br>business to take advantage of<br>sudden changes in economic<br>legal regulatory physical or<br>technological environments | Moderately effective                  | 1468 | 0.380 | Everyone Else ( $N = 3914$ ) |
| We can rapidly adjust our<br>business to take advantage of<br>sudden changes in economic<br>legal regulatory physical or<br>technological environments | Neutral                               | 656  | 0.170 | Everyone Else ( $N = 3914$ ) |
| We can rapidly adjust our<br>business to take advantage of<br>sudden changes in economic<br>legal regulatory physical or<br>technological environments | Not at all effective                  | 163  | 0.042 | Everyone Else ( $N = 3914$ ) |
| We can rapidly adjust our<br>business to take advantage of<br>sudden changes in economic<br>legal regulatory physical or<br>technological environments | Slightly effective                    | 530  | 0.137 | Everyone Else (N = $3914$ )  |
| We can rapidly adjust our<br>business to take advantage of<br>sudden changes in economic<br>legal regulatory physical or<br>technological environments | Very effective                        | 962  | 0.249 | Everyone Else ( $N = 3914$ ) |
| We can rapidly adjust our<br>business to take advantage of<br>sudden changes in economic<br>legal regulatory physical or<br>technological environments | We don't possess this plan/capability | 87   | 0.023 | Everyone Else ( $N = 3914$ ) |

| We can rapidly adjust our<br>business to take advantage of<br>sudden changes in economic<br>legal regulatory physical or<br>technological environments | Moderately effective                  | 139  | 0.428 | Mexico (N = 325)             |
|--------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|------|-------|------------------------------|
| We can rapidly adjust our<br>business to take advantage of<br>sudden changes in economic<br>legal regulatory physical or<br>technological environments | Neutral                               | 33   | 0.102 | Mexico (N = 325)             |
| We can rapidly adjust our<br>business to take advantage of<br>sudden changes in economic<br>legal regulatory physical or<br>technological environments | Not at all effective                  | 17   | 0.052 | Mexico (N = 325)             |
| We can rapidly adjust our<br>business to take advantage of<br>sudden changes in economic<br>legal regulatory physical or<br>technological environments | Slightly effective                    | 37   | 0.114 | Mexico (N = 325)             |
| We can rapidly adjust our<br>business to take advantage of<br>sudden changes in economic<br>legal regulatory physical or<br>technological environments | Very effective                        | 97   | 0.298 | Mexico (N = 325)             |
| We can rapidly adjust our<br>business to take advantage of<br>sudden changes in economic<br>legal regulatory physical or<br>technological environments | We don't possess this plan/capability | 2    | 0.006 | Mexico (N = 325)             |
| We have a process that scans the<br>environment for potential<br>threats or early warning signals<br>from external forces                              | Moderately effective                  | 1423 | 0.369 | Everyone Else ( $N = 3914$ ) |
| We have a process that scans the environment for potential threats or early warning signals from external forces                                       | Neutral                               | 673  | 0.175 | Everyone Else (N = $3914$ )  |
| We have a process that scans the<br>environment for potential<br>threats or early warning signals<br>from external forces                              | Not at all effective                  | 178  | 0.046 | Everyone Else ( $N = 3914$ ) |
| We have a process that scans the<br>environment for potential<br>threats or early warning signals<br>from external forces                              | Slightly effective                    | 467  | 0.121 | Everyone Else ( $N = 3914$ ) |
| We have a process that scans the<br>environment for potential<br>threats or early warning signals<br>from external forces                              | Very effective                        | 939  | 0.244 | Everyone Else (N = $3914$ )  |

| We have a process that scans the environment for potential threats or early warning signals from external forces          | We don't possess this plan/capability | 175 0.0  | Everyone Else ( $N = 3914$ )     |
|---------------------------------------------------------------------------------------------------------------------------|---------------------------------------|----------|----------------------------------|
| We have a process that scans the<br>environment for potential<br>threats or early warning signals<br>from external forces | Moderately effective                  | 122 0.:  | 384 Mexico (N = $325$ )          |
| We have a process that scans the<br>environment for potential<br>threats or early warning signals<br>from external forces | Neutral                               | 40 0.3   | 126 Mexico (N = $325$ )          |
| We have a process that scans the<br>environment for potential<br>threats or early warning signals<br>from external forces | Not at all effective                  | 17 0.0   | 053 Mexico (N = $325$ )          |
| We have a process that scans the<br>environment for potential<br>threats or early warning signals<br>from external forces | Slightly effective                    | 36 0.1   | 113 Mexico (N = $325$ )          |
| We have a process that scans the<br>environment for potential<br>threats or early warning signals<br>from external forces | Very effective                        | 100 0.3  | 314 Mexico (N = $325$ )          |
| We have a process that scans the environment for potential threats or early warning signals from external forces          | We don't possess this plan/capability | 3 0.0    | 009 Mexico (N = 325)             |
| We have the financial capacity in<br>cash or other access to capital to<br>withstand an unexpected market<br>event        | Moderately effective                  | 1453 0.: | Everyone Else ( $N = 3914$ )     |
| We have the financial capacity in<br>cash or other access to capital to<br>withstand an unexpected market<br>event        | Neutral                               | 593 0.1  | Everyone Else ( $N = 3914$ )     |
| We have the financial capacity in<br>cash or other access to capital to<br>withstand an unexpected market<br>event        | Not at all effective                  | 166 0.0  | Everyone Else ( $N = 3914$ )     |
| We have the financial capacity in<br>cash or other access to capital to<br>withstand an unexpected market<br>event        | Slightly effective                    | 431 0.3  | 112 Everyone Else $(N = 3914)$   |
| We have the financial capacity in<br>cash or other access to capital to<br>withstand an unexpected market<br>event        | Very effective                        | 1164 0.3 | 302 Everyone Else ( $N = 3914$ ) |
| We have the financial capacity in cash or other access to capital to withstand an unexpected market event                 | We don't possess this plan/capability | 45 0.0   | 012 Everyone Else ( $N = 3914$ ) |

| We have the financial capacity in cash or other access to capital to withstand an unexpected market event          | Moderately effective                  | 137  | 0.423 | Mexico (N = 325)             |
|--------------------------------------------------------------------------------------------------------------------|---------------------------------------|------|-------|------------------------------|
| We have the financial capacity in<br>cash or other access to capital to<br>withstand an unexpected market<br>event | Neutral                               | 31   | 0.096 | Mexico (N = 325)             |
| We have the financial capacity in cash or other access to capital to withstand an unexpected market event          | Not at all effective                  | 10   | 0.031 | Mexico (N = 325)             |
| We have the financial capacity in<br>cash or other access to capital to<br>withstand an unexpected market<br>event | Slightly effective                    | 26   | 0.080 | Mexico (N = 325)             |
| We have the financial capacity in<br>cash or other access to capital to<br>withstand an unexpected market<br>event | Very effective                        | 118  | 0.364 | Mexico (N = 325)             |
| We have the financial capacity in<br>cash or other access to capital to<br>withstand an unexpected market<br>event | We don't possess this plan/capability | 2    | 0.006 | Mexico (N = 325)             |
| We have alternative sources of<br>materials or supplies if necessary                                               | Moderately effective                  | 1447 | 0.374 | Everyone Else $(N = 3914)$   |
| We have alternative sources of materials or supplies if necessary                                                  | Neutral                               | 651  | 0.168 | Everyone Else ( $N = 3914$ ) |
| We have alternative sources of<br>materials or supplies if necessary                                               | Not at all effective                  | 201  | 0.052 | Everyone Else $(N = 3914)$   |
| We have alternative sources of<br>materials or supplies if necessary                                               | Slightly effective                    | 542  | 0.140 | Everyone Else $(N = 3914)$   |
| We have alternative sources of<br>materials or supplies if necessary                                               | Very effective                        | 935  | 0.242 | Everyone Else $(N = 3914)$   |
| We have alternative sources of<br>materials or supplies if necessary                                               | We don't possess this plan/capability | 92   | 0.024 | Everyone Else $(N = 3914)$   |
| We have alternative sources of materials or supplies if necessary                                                  | Moderately effective                  | 121  | 0.375 | Mexico (N = 325)             |
| We have alternative sources of<br>materials or supplies if necessary                                               | Neutral                               | 44   | 0.136 | Mexico $(N = 325)$           |
| We have alternative sources of materials or supplies if necessary                                                  | Not at all effective                  | 15   | 0.046 | Mexico $(N = 325)$           |
| We have alternative sources of materials or supplies if necessary                                                  | Slightly effective                    | 38   | 0.118 | Mexico ( $N = 325$ )         |
| We have alternative sources of                                                                                     | Very effective                        | 104  | 0.322 | Mexico ( $N = 325$ )         |
| materials or supplies if necessary<br>We have alternative sources of<br>materials or supplies if necessary         | We don't possess this plan/capability | 1    | 0.003 | Mexico (N = 325)             |
| We have alternative distribution plans if transportation is disrupted                                              | Moderately effective                  | 1421 | 0.367 | Everyone Else ( $N = 3914$ ) |

| We have alternative distribution<br>plans if transportation is<br>disrupted          | Neutral                               | 667  | 0.172 | Everyone Else (N = $3914$ )  |
|--------------------------------------------------------------------------------------|---------------------------------------|------|-------|------------------------------|
| We have alternative distribution<br>plans if transportation is<br>disrupted          | Not at all effective                  | 161  | 0.042 | Everyone Else (N = $3914$ )  |
| We have alternative distribution<br>plans if transportation is<br>disrupted          | Slightly effective                    | 529  | 0.137 | Everyone Else $(N = 3914)$   |
| We have alternative distribution<br>plans if transportation is<br>disrupted          | Very effective                        | 944  | 0.244 | Everyone Else ( $N = 3914$ ) |
| We have alternative distribution<br>plans if transportation is<br>disrupted          | We don't possess this plan/capability | 151  | 0.039 | Everyone Else (N = $3914$ )  |
| We have alternative distribution<br>plans if transportation is<br>disrupted          | Moderately effective                  | 134  | 0.414 | Mexico (N = 325)             |
| We have alternative distribution<br>plans if transportation is<br>disrupted          | Neutral                               | 58   | 0.179 | Mexico (N = 325)             |
| We have alternative distribution<br>plans if transportation is<br>disrupted          | Not at all effective                  | 11   | 0.034 | Mexico (N = 325)             |
| We have alternative distribution<br>plans if transportation is<br>disrupted          | Slightly effective                    | 31   | 0.096 | Mexico (N = 325)             |
| We have alternative distribution<br>plans if transportation is<br>disrupted          | Very effective                        | 87   | 0.269 | Mexico (N = 325)             |
| We have alternative distribution<br>plans if transportation is<br>disrupted          | We don't possess this plan/capability | 3    | 0.009 | Mexico (N = 325)             |
| We have alternative staffing<br>plans to manage or prevent labor<br>talent shortages | Moderately effective                  | 1406 | 0.364 | Everyone Else ( $N = 3914$ ) |
| We have alternative staffing<br>plans to manage or prevent labor<br>talent shortages | Neutral                               | 662  | 0.172 | Everyone Else ( $N = 3914$ ) |
| We have alternative staffing<br>plans to manage or prevent labor<br>talent shortages | Not at all effective                  | 192  | 0.050 | Everyone Else ( $N = 3914$ ) |
| We have alternative staffing<br>plans to manage or prevent labor<br>talent shortages | Slightly effective                    | 586  | 0.152 | Everyone Else (N = $3914$ )  |
| We have alternative staffing<br>plans to manage or prevent labor<br>talent shortages | Very effective                        | 930  | 0.241 | Everyone Else ( $N = 3914$ ) |
| We have alternative staffing<br>plans to manage or prevent labor<br>talent shortages | We don't possess this plan/capability | 82   | 0.021 | Everyone Else ( $N = 3914$ ) |

| We have alternative staffing                                                         | Moderately effective                  | 117  | 0.361 | Mexico (N = 325)             |
|--------------------------------------------------------------------------------------|---------------------------------------|------|-------|------------------------------|
| plans to manage or prevent labor<br>talent shortages                                 | Woderatery enective                   | 111  | 0.001 | MCAICO (11 — 929)            |
| We have alternative staffing<br>plans to manage or prevent labor<br>talent shortages | Neutral                               | 47   | 0.145 | Mexico (N = 325)             |
| We have alternative staffing<br>plans to manage or prevent labor<br>talent shortages | Not at all effective                  | 15   | 0.046 | Mexico (N = 325)             |
| We have alternative staffing<br>plans to manage or prevent labor<br>talent shortages | Slightly effective                    | 36   | 0.111 | Mexico (N = 325)             |
| We have alternative staffing<br>plans to manage or prevent labor<br>talent shortages | Very effective                        | 105  | 0.324 | Mexico (N = 325)             |
| We have alternative staffing<br>plans to manage or prevent labor<br>talent shortages | We don't possess this plan/capability | 4    | 0.012 | Mexico (N = 325)             |
| We have processes to prepare<br>employees to adapt to new or<br>different roles      | Moderately effective                  | 1520 | 0.393 | Everyone Else ( $N = 3914$ ) |
| We have processes to prepare<br>employees to adapt to new or<br>different roles      | Neutral                               | 580  | 0.150 | Everyone Else (N = $3914$ )  |
| We have processes to prepare<br>employees to adapt to new or<br>different roles      | Not at all effective                  | 145  | 0.038 | Everyone Else ( $N = 3914$ ) |
| We have processes to prepare<br>employees to adapt to new or<br>different roles      | Slightly effective                    | 453  | 0.117 | Everyone Else ( $N = 3914$ ) |
| We have processes to prepare<br>employees to adapt to new or<br>different roles      | Very effective                        | 1102 | 0.285 | Everyone Else ( $N = 3914$ ) |
| We have processes to prepare<br>employees to adapt to new or<br>different roles      | We don't possess this plan/capability | 63   | 0.016 | Everyone Else ( $N = 3914$ ) |
| We have processes to prepare<br>employees to adapt to new or<br>different roles      | Moderately effective                  | 117  | 0.363 | Mexico (N = 325)             |
| We have processes to prepare<br>employees to adapt to new or<br>different roles      | Neutral                               | 43   | 0.134 | Mexico (N = 325)             |
| We have processes to prepare<br>employees to adapt to new or<br>different roles      | Not at all effective                  | 10   | 0.031 | Mexico (N = 325)             |
| We have processes to prepare<br>employees to adapt to new or<br>different roles      | Slightly effective                    | 27   | 0.084 | Mexico (N = 325)             |
| We have processes to prepare<br>employees to adapt to new or<br>different roles      | Very effective                        | 124  | 0.385 | Mexico (N = 325)             |

| We have processes to prepare<br>employees to adapt to new or<br>different roles  | We don't possess this plan/capability | 1    | 0.003 | Mexico (N = $325$ )          |
|----------------------------------------------------------------------------------|---------------------------------------|------|-------|------------------------------|
| We have processes to monitor for<br>and respond to negative brand<br>impressions | Moderately effective                  | 1458 | 0.377 | Everyone Else ( $N = 3914$ ) |
| We have processes to monitor for<br>and respond to negative brand<br>impressions | Neutral                               | 674  | 0.174 | Everyone Else $(N = 3914)$   |
| We have processes to monitor for<br>and respond to negative brand<br>impressions | Not at all effective                  | 162  | 0.042 | Everyone Else $(N = 3914)$   |
| We have processes to monitor for<br>and respond to negative brand<br>impressions | Slightly effective                    | 505  | 0.131 | Everyone Else $(N = 3914)$   |
| We have processes to monitor for<br>and respond to negative brand<br>impressions | Very effective                        | 987  | 0.255 | Everyone Else (N = $3914$ )  |
| We have processes to monitor for<br>and respond to negative brand<br>impressions | We don't possess this plan/capability | 82   | 0.021 | Everyone Else $(N = 3914)$   |
| We have processes to monitor for<br>and respond to negative brand<br>impressions | Moderately effective                  | 132  | 0.409 | Mexico (N = $325$ )          |
| We have processes to monitor for<br>and respond to negative brand<br>impressions | Neutral                               | 44   | 0.136 | Mexico (N = 325)             |
| We have processes to monitor for<br>and respond to negative brand<br>impressions | Not at all effective                  | 12   | 0.037 | Mexico (N = 325)             |
| We have processes to monitor for<br>and respond to negative brand<br>impressions | Slightly effective                    | 37   | 0.115 | Mexico (N = 325)             |
| We have processes to monitor for<br>and respond to negative brand<br>impressions | Very effective                        | 95   | 0.294 | Mexico (N = 325)             |
| We have processes to monitor for<br>and respond to negative brand<br>impressions | We don't possess this plan/capability | 3    | 0.009 | Mexico (N = $325$ )          |

# DataAccess. To what extent do you agree with the following statements about your company's data accessibility?

Percentage of respondents that agreed/disagreed with the following statements

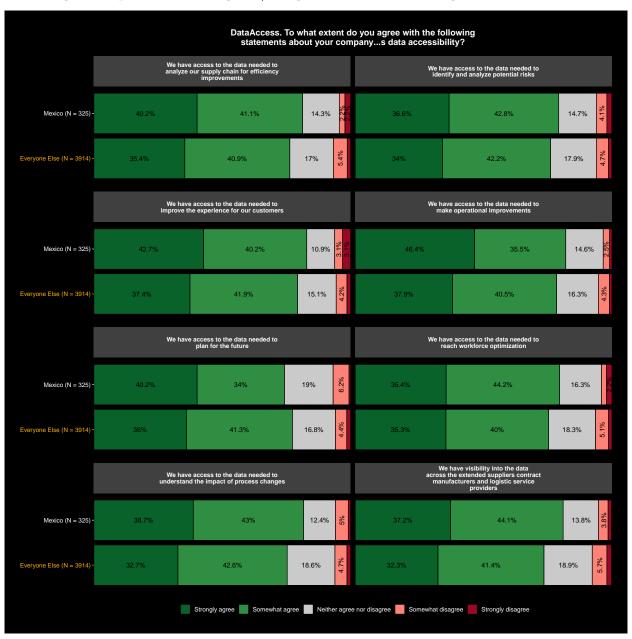


Table 16: Table of data visualized above

| Statement                                                                       | Response                   | Count | Percent | DataCutCounts                |
|---------------------------------------------------------------------------------|----------------------------|-------|---------|------------------------------|
| We have access to the data<br>needed to identify and analyze<br>potential risks | Neither agree nor disagree | 693   | 0.179   | Everyone Else ( $N = 3914$ ) |
| We have access to the data<br>needed to identify and analyze<br>potential risks | Somewhat agree             | 1635  | 0.422   | Everyone Else ( $N = 3914$ ) |

| We have access to the data<br>needed to identify and analyze<br>potential risks | Somewhat disagree          | 181  | 0.047 | Everyone Else $(N = 3914)$   |
|---------------------------------------------------------------------------------|----------------------------|------|-------|------------------------------|
| We have access to the data<br>needed to identify and analyze<br>potential risks | Strongly agree             | 1318 | 0.340 | Everyone Else ( $N = 3914$ ) |
| We have access to the data<br>needed to identify and analyze<br>potential risks | Strongly disagree          | 49   | 0.013 | Everyone Else $(N = 3914)$   |
| We have access to the data<br>needed to identify and analyze<br>potential risks | Neither agree nor disagree | 47   | 0.147 | Mexico $(N = 325)$           |
| We have access to the data<br>needed to identify and analyze<br>potential risks | Somewhat agree             | 137  | 0.428 | Mexico $(N = 325)$           |
| We have access to the data<br>needed to identify and analyze<br>potential risks | Somewhat disagree          | 13   | 0.041 | Mexico (N = 325)             |
| We have access to the data<br>needed to identify and analyze<br>potential risks | Strongly agree             | 117  | 0.366 | Mexico $(N = 325)$           |
| We have access to the data<br>needed to identify and analyze<br>potential risks | Strongly disagree          | 6    | 0.019 | Mexico (N = $325$ )          |
| We have access to the data<br>needed to make operational<br>improvements        | Neither agree nor disagree | 632  | 0.163 | Everyone Else $(N = 3914)$   |
| We have access to the data<br>needed to make operational<br>improvements        | Somewhat agree             | 1567 | 0.405 | Everyone Else $(N = 3914)$   |
| We have access to the data<br>needed to make operational<br>improvements        | Somewhat disagree          | 166  | 0.043 | Everyone Else $(N = 3914)$   |
| We have access to the data<br>needed to make operational<br>improvements        | Strongly agree             | 1465 | 0.379 | Everyone Else $(N = 3914)$   |
| We have access to the data<br>needed to make operational<br>improvements        | Strongly disagree          | 39   | 0.010 | Everyone Else $(N = 3914)$   |
| We have access to the data<br>needed to make operational<br>improvements        | Neither agree nor disagree | 47   | 0.146 | Mexico ( $N = 325$ )         |
| We have access to the data needed to make operational improvements              | Somewhat agree             | 114  | 0.355 | Mexico $(N = 325)$           |
| We have access to the data needed to make operational improvements              | Somewhat disagree          | 8    | 0.025 | Mexico (N = 325)             |
| We have access to the data needed to make operational improvements              | Strongly agree             | 149  | 0.464 | Mexico $(N = 325)$           |
|                                                                                 |                            |      |       |                              |

| We have access to the data needed to make operational improvements                              | Strongly disagree          | 3    | 0.009 | Mexico $(N = 325)$           |
|-------------------------------------------------------------------------------------------------|----------------------------|------|-------|------------------------------|
| We have access to the data<br>needed to reach workforce<br>optimization                         | Neither agree nor disagree | 708  | 0.183 | Everyone Else ( $N = 3914$ ) |
| We have access to the data<br>needed to reach workforce<br>optimization                         | Somewhat agree             | 1548 | 0.400 | Everyone Else ( $N = 3914$ ) |
| We have access to the data<br>needed to reach workforce<br>optimization                         | Somewhat disagree          | 196  | 0.051 | Everyone Else $(N = 3914)$   |
| We have access to the data<br>needed to reach workforce<br>optimization                         | Strongly agree             | 1369 | 0.353 | Everyone Else ( $N = 3914$ ) |
| We have access to the data<br>needed to reach workforce<br>optimization                         | Strongly disagree          | 52   | 0.013 | Everyone Else $(N = 3914)$   |
| We have access to the data<br>needed to reach workforce<br>optimization                         | Neither agree nor disagree | 52   | 0.163 | Mexico (N = $325$ )          |
| We have access to the data<br>needed to reach workforce<br>optimization                         | Somewhat agree             | 141  | 0.442 | Mexico (N = 325)             |
| We have access to the data<br>needed to reach workforce<br>optimization                         | Somewhat disagree          | 6    | 0.019 | Mexico (N = 325)             |
| We have access to the data<br>needed to reach workforce<br>optimization                         | Strongly agree             | 113  | 0.354 | Mexico (N = 325)             |
| We have access to the data<br>needed to reach workforce<br>optimization                         | Strongly disagree          | 7    | 0.022 | Mexico (N = 325)             |
| We have access to the data<br>needed to analyze our supply<br>chain for efficiency improvements | Neither agree nor disagree | 656  | 0.170 | Everyone Else ( $N = 3914$ ) |
| We have access to the data<br>needed to analyze our supply<br>chain for efficiency improvements | Somewhat agree             | 1574 | 0.409 | Everyone Else ( $N = 3914$ ) |
| We have access to the data<br>needed to analyze our supply<br>chain for efficiency improvements | Somewhat disagree          | 208  | 0.054 | Everyone Else ( $N = 3914$ ) |
| We have access to the data<br>needed to analyze our supply<br>chain for efficiency improvements | Strongly agree             | 1363 | 0.354 | Everyone Else $(N = 3914)$   |
| We have access to the data<br>needed to analyze our supply<br>chain for efficiency improvements | Strongly disagree          | 51   | 0.013 | Everyone Else $(N = 3914)$   |
| We have access to the data<br>needed to analyze our supply<br>chain for efficiency improvements | Neither agree nor disagree | 46   | 0.143 | Mexico (N = 325)             |

| We have access to the data<br>needed to analyze our supply<br>chain for efficiency improvements | Somewhat agree             | 132  | 0.411 | Mexico (N = 325)             |
|-------------------------------------------------------------------------------------------------|----------------------------|------|-------|------------------------------|
| We have access to the data<br>needed to analyze our supply<br>chain for efficiency improvements | Somewhat disagree          | 7    | 0.022 | Mexico (N = 325)             |
| We have access to the data<br>needed to analyze our supply<br>chain for efficiency improvements | Strongly agree             | 129  | 0.402 | Mexico (N = 325)             |
| We have access to the data<br>needed to analyze our supply<br>chain for efficiency improvements | Strongly disagree          | 7    | 0.022 | Mexico (N = 325)             |
| We have access to the data<br>needed to improve the<br>experience for our customers             | Neither agree nor disagree | 585  | 0.151 | Everyone Else ( $N = 3914$ ) |
| We have access to the data<br>needed to improve the<br>experience for our customers             | Somewhat agree             | 1621 | 0.419 | Everyone Else ( $N = 3914$ ) |
| We have access to the data<br>needed to improve the<br>experience for our customers             | Somewhat disagree          | 163  | 0.042 | Everyone Else $(N = 3914)$   |
| We have access to the data<br>needed to improve the<br>experience for our customers             | Strongly agree             | 1448 | 0.374 | Everyone Else $(N = 3914)$   |
| We have access to the data<br>needed to improve the<br>experience for our customers             | Strongly disagree          | 54   | 0.014 | Everyone Else ( $N = 3914$ ) |
| We have access to the data<br>needed to improve the<br>experience for our customers             | Neither agree nor disagree | 35   | 0.109 | Mexico (N = $325$ )          |
| We have access to the data<br>needed to improve the<br>experience for our customers             | Somewhat agree             | 129  | 0.402 | Mexico (N = 325)             |
| We have access to the data<br>needed to improve the<br>experience for our customers             | Somewhat disagree          | 10   | 0.031 | Mexico (N = 325)             |
| We have access to the data<br>needed to improve the<br>experience for our customers             | Strongly agree             | 137  | 0.427 | Mexico (N = 325)             |
| We have access to the data<br>needed to improve the<br>experience for our customers             | Strongly disagree          | 10   | 0.031 | Mexico (N = 325)             |
| We have access to the data<br>needed to plan for the future                                     | Neither agree nor disagree | 651  | 0.168 | Everyone Else $(N = 3914)$   |
| We have access to the data needed to plan for the future                                        | Somewhat agree             | 1601 | 0.413 | Everyone Else $(N = 3914)$   |
| We have access to the data needed to plan for the future                                        | Somewhat disagree          | 170  | 0.044 | Everyone Else $(N = 3914)$   |
| We have access to the data needed to plan for the future                                        | Strongly agree             | 1393 | 0.360 | Everyone Else $(N = 3914)$   |
| We have access to the data needed to plan for the future                                        | Strongly disagree          | 57   | 0.015 | Everyone Else ( $N=3914$ )   |
|                                                                                                 |                            |      |       |                              |

| We have access to the data<br>needed to plan for the future                                                                   | Neither agree nor disagree | 61   | 0.190 | Mexico $(N = 325)$           |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------|------|-------|------------------------------|
| We have access to the data<br>needed to plan for the future                                                                   | Somewhat agree             | 109  | 0.340 | Mexico (N = 325)             |
| We have access to the data<br>needed to plan for the future                                                                   | Somewhat disagree          | 20   | 0.062 | Mexico $(N = 325)$           |
| We have access to the data needed to plan for the future                                                                      | Strongly agree             | 129  | 0.402 | Mexico $(N = 325)$           |
| We have access to the data needed to plan for the future                                                                      | Strongly disagree          | 2    | 0.006 | Mexico (N = 325)             |
| We have access to the data<br>needed to understand the impact<br>of process changes                                           | Neither agree nor disagree | 719  | 0.186 | Everyone Else ( $N = 3914$ ) |
| We have access to the data<br>needed to understand the impact<br>of process changes                                           | Somewhat agree             | 1649 | 0.426 | Everyone Else ( $N = 3914$ ) |
| We have access to the data<br>needed to understand the impact<br>of process changes                                           | Somewhat disagree          | 183  | 0.047 | Everyone Else ( $N = 3914$ ) |
| We have access to the data<br>needed to understand the impact<br>of process changes                                           | Strongly agree             | 1267 | 0.327 | Everyone Else $(N = 3914)$   |
| We have access to the data<br>needed to understand the impact<br>of process changes                                           | Strongly disagree          | 55   | 0.014 | Everyone Else ( $N = 3914$ ) |
| We have access to the data<br>needed to understand the impact<br>of process changes                                           | Neither agree nor disagree | 40   | 0.124 | Mexico (N = 325)             |
| We have access to the data<br>needed to understand the impact<br>of process changes                                           | Somewhat agree             | 139  | 0.430 | Mexico (N = 325)             |
| We have access to the data<br>needed to understand the impact<br>of process changes                                           | Somewhat disagree          | 16   | 0.050 | Mexico (N = 325)             |
| We have access to the data<br>needed to understand the impact<br>of process changes                                           | Strongly agree             | 125  | 0.387 | Mexico (N = 325)             |
| We have access to the data<br>needed to understand the impact<br>of process changes                                           | Strongly disagree          | 3    | 0.009 | Mexico (N = 325)             |
| We have visibility into the data<br>across the extended suppliers<br>contract manufacturers and<br>logistic service providers | Neither agree nor disagree | 728  | 0.189 | Everyone Else ( $N = 3914$ ) |
| We have visibility into the data<br>across the extended suppliers<br>contract manufacturers and<br>logistic service providers | Somewhat agree             | 1594 | 0.414 | Everyone Else (N = $3914$ )  |
| We have visibility into the data across the extended suppliers contract manufacturers and logistic service providers          | Somewhat disagree          | 218  | 0.057 | Everyone Else ( $N = 3914$ ) |
|                                                                                                                               |                            |      |       |                              |

| We have visibility into the data<br>across the extended suppliers<br>contract manufacturers and<br>logistic service providers | Strongly agree             | 1243 | 0.323 | Everyone Else (N = $3914$ ) |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------|------|-------|-----------------------------|
| We have visibility into the data across the extended suppliers contract manufacturers and logistic service providers          | Strongly disagree          | 68   | 0.018 | Everyone Else (N = $3914$ ) |
| We have visibility into the data<br>across the extended suppliers<br>contract manufacturers and<br>logistic service providers | Neither agree nor disagree | 44   | 0.138 | Mexico (N = 325)            |
| We have visibility into the data<br>across the extended suppliers<br>contract manufacturers and<br>logistic service providers | Somewhat agree             | 141  | 0.441 | Mexico (N = 325)            |
| We have visibility into the data<br>across the extended suppliers<br>contract manufacturers and<br>logistic service providers | Somewhat disagree          | 12   | 0.038 | Mexico (N = 325)            |
| We have visibility into the data<br>across the extended suppliers<br>contract manufacturers and<br>logistic service providers | Strongly agree             | 119  | 0.372 | Mexico (N = 325)            |
| We have visibility into the data<br>across the extended suppliers<br>contract manufacturers and<br>logistic service providers | Strongly disagree          | 4    | 0.013 | Mexico (N = 325)            |

Technology Used. Considering your company's approach to using technology as a way to respond to changes in business and the market, please pick and rank the up to five most important technologies for your organization's resiliency.

Percentage of respondents that selected each technology as their number 1 technology

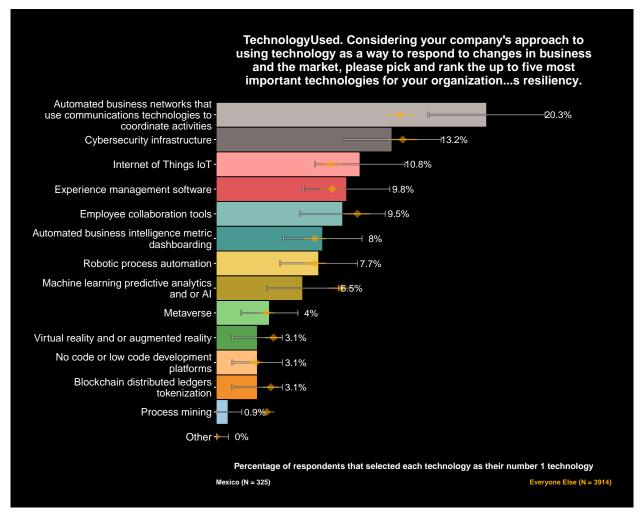


Table 17: Table of data visualized above

| Technology                                          | Rank    | Total | Count | Percent | DataCut |
|-----------------------------------------------------|---------|-------|-------|---------|---------|
| Blockchain distributed ledgers tokenization         | Number1 | 325   | 10    | 0.031   | Mexico  |
| Cybersecurity infrastructure                        | Number1 | 325   | 43    | 0.132   | Mexico  |
| Machine learning predictive analytics and or AI     | Number1 | 325   | 21    | 0.065   | Mexico  |
| Automated business intelligence metric dashboarding | Number1 | 325   | 26    | 0.080   | Mexico  |
| Virtual reality and or augmented reality            | Number1 | 325   | 10    | 0.031   | Mexico  |
| Experience management software                      | Number1 | 325   | 32    | 0.098   | Mexico  |
| No code or low code development platforms           | Number1 | 325   | 10    | 0.031   | Mexico  |

| Robotic process automation                                                                         | Number1          | 325  | 25  | 0.077 | Mexico        |
|----------------------------------------------------------------------------------------------------|------------------|------|-----|-------|---------------|
| Automated business networks<br>that use communications<br>technologies to coordinate<br>activities | Number1          | 325  | 66  | 0.203 | Mexico        |
| Employee collaboration tools                                                                       | Number1          | 325  | 31  | 0.095 | Mexico        |
| Internet of Things IoT                                                                             | Number1          | 325  | 35  | 0.108 | Mexico        |
| Metaverse                                                                                          | Number1          | 325  | 13  | 0.040 | Mexico        |
| Process mining                                                                                     | Number1          | 325  | 3   | 0.009 | Mexico        |
| Other                                                                                              | Number1          | 325  | 0   | 0.000 | Mexico        |
| Blockchain distributed ledgers tokenization                                                        | Number1          | 3914 | 160 | 0.041 | Everyone Else |
| Cybersecurity infrastructure                                                                       | Number1          | 3914 | 547 | 0.140 | Everyone Else |
| Machine learning predictive analytics and or AI                                                    | Number1          | 3914 | 366 | 0.094 | Everyone Else |
| Automated business intelligence<br>metric dashboarding                                             | Number1          | 3914 | 291 | 0.074 | Everyone Else |
| Virtual reality and or augmented reality                                                           | Number1          | 3914 | 167 | 0.043 | Everyone Else |
| Experience management software                                                                     | Number1          | 3914 | 342 | 0.087 | Everyone Else |
| No code or low code development platforms                                                          | Number1          | 3914 | 118 | 0.030 | Everyone Else |
| Robotic process automation                                                                         | Number1          | 3914 | 288 | 0.074 | Everyone Else |
| Automated business networks<br>that use communications<br>technologies to coordinate<br>activities | Number1          | 3914 | 541 | 0.138 | Everyone Else |
| Employee collaboration tools                                                                       | Number1          | 3914 | 414 | 0.106 | Everyone Else |
| Internet of Things IoT                                                                             | Number1          | 3914 | 335 | 0.086 | Everyone Else |
| Metaverse                                                                                          | ${\bf Number 1}$ | 3914 | 150 | 0.038 | Everyone Else |
| Process mining                                                                                     | Number1          | 3914 | 148 | 0.038 | Everyone Else |
| Other                                                                                              | Number1          | 3914 | 0   | 0.000 | Everyone Else |

#### Percentage of respondents that selected each technology within their top 5 technologies

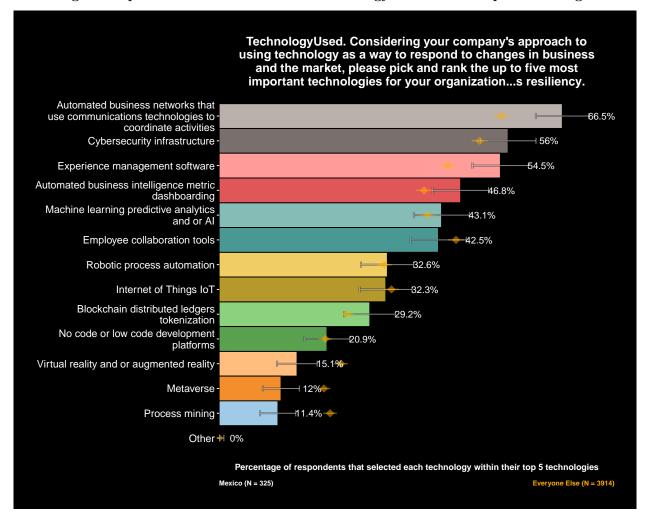


Table 18: Table of data visualized above

| Technology                                          | Rank | Total | Count | Percent | DataCut |
|-----------------------------------------------------|------|-------|-------|---------|---------|
| Blockchain distributed ledgers tokenization         | Top5 | 325   | 95    | 0.292   | Mexico  |
| Cybersecurity infrastructure                        | Top5 | 325   | 182   | 0.560   | Mexico  |
| Machine learning predictive analytics and or AI     | Top5 | 325   | 140   | 0.431   | Mexico  |
| Automated business intelligence metric dashboarding | Top5 | 325   | 152   | 0.468   | Mexico  |
| Virtual reality and or augmented reality            | Top5 | 325   | 49    | 0.151   | Mexico  |
| Experience management software                      | Top5 | 325   | 177   | 0.545   | Mexico  |
| No code or low code development platforms           | Top5 | 325   | 68    | 0.209   | Mexico  |
| Robotic process automation                          | Top5 | 325   | 106   | 0.326   | Mexico  |

| Automated business networks<br>that use communications<br>technologies to coordinate<br>activities | Top5 | 325  | 216  | 0.665 | Mexico        |
|----------------------------------------------------------------------------------------------------|------|------|------|-------|---------------|
| Employee collaboration tools                                                                       | Top5 | 325  | 138  | 0.425 | Mexico        |
| Internet of Things IoT                                                                             | Top5 | 325  | 105  | 0.323 | Mexico        |
| Metaverse                                                                                          | Top5 | 325  | 39   | 0.120 | Mexico        |
| Process mining                                                                                     | Top5 | 325  | 37   | 0.114 | Mexico        |
| Other                                                                                              | Top5 | 325  | 0    | 0.000 | Mexico        |
| Blockchain distributed ledgers tokenization                                                        | Top5 | 3914 | 969  | 0.248 | Everyone Else |
| Cybersecurity infrastructure                                                                       | Top5 | 3914 | 1978 | 0.505 | Everyone Else |
| Machine learning predictive analytics and or AI                                                    | Top5 | 3914 | 1583 | 0.404 | Everyone Else |
| Automated business intelligence metric dashboarding                                                | Top5 | 3914 | 1552 | 0.397 | Everyone Else |
| Virtual reality and or augmented reality                                                           | Top5 | 3914 | 923  | 0.236 | Everyone Else |
| Experience management software                                                                     | Top5 | 3914 | 1735 | 0.443 | Everyone Else |
| No code or low code development platforms                                                          | Top5 | 3914 | 806  | 0.206 | Everyone Else |
| Robotic process automation                                                                         | Top5 | 3914 | 1253 | 0.320 | Everyone Else |
| Automated business networks<br>that use communications<br>technologies to coordinate<br>activities | Top5 | 3914 | 2141 | 0.547 | Everyone Else |
| Employee collaboration tools                                                                       | Top5 | 3914 | 1795 | 0.459 | Everyone Else |
| Internet of Things IoT                                                                             | Top5 | 3914 | 1307 | 0.334 | Everyone Else |
| Metaverse                                                                                          | Top5 | 3914 | 795  | 0.203 | Everyone Else |
| Process mining                                                                                     | Top5 | 3914 | 841  | 0.215 | Everyone Else |
| Other                                                                                              | Top5 | 3914 | 0    | 0.000 | Everyone Else |

InnovationBarriers. Thinking about your organization's approach to innovation, what, if any, of the following barriers does your organization face? Please select and rank up to five, with number 1 being the most significant barrier to innovation.

Percentage of respondents that selected each barrier as their number 1 barrier

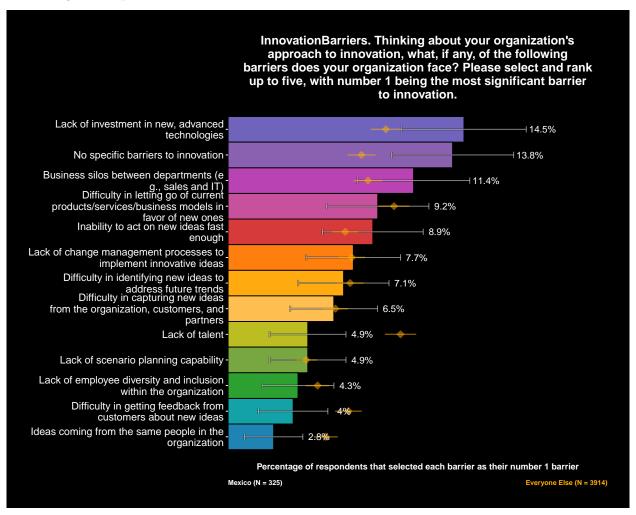


Table 19: Table of data visualized above

| Barrier                                                                                | Rank    | Total | Count | Percent | DataCut |
|----------------------------------------------------------------------------------------|---------|-------|-------|---------|---------|
| Lack of talent                                                                         | Number1 | 325   | 16    | 0.049   | Mexico  |
| Difficulty in identifying new ideas to address future trends                           | Number1 | 325   | 23    | 0.071   | Mexico  |
| Difficulty in capturing new ideas<br>from the organization,<br>customers, and partners | Number1 | 325   | 21    | 0.065   | Mexico  |
| Lack of scenario planning capability                                                   | Number1 | 325   | 16    | 0.049   | Mexico  |
| Inability to act on new ideas fast enough                                              | Number1 | 325   | 29    | 0.089   | Mexico  |

| Difficulty in letting go of current products/services/business models in favor of new ones | Number1 | 325  | 30  | 0.092 | Mexico        |
|--------------------------------------------------------------------------------------------|---------|------|-----|-------|---------------|
| Difficulty in getting feedback from customers about new ideas                              | Number1 | 325  | 13  | 0.040 | Mexico        |
| Ideas coming from the same people in the organization                                      | Number1 | 325  | 9   | 0.028 | Mexico        |
| Lack of employee diversity and inclusion within the organization                           | Number1 | 325  | 14  | 0.043 | Mexico        |
| Lack of change management<br>processes to implement<br>innovative ideas                    | Number1 | 325  | 25  | 0.077 | Mexico        |
| Lack of investment in new, advanced technologies                                           | Number1 | 325  | 47  | 0.145 | Mexico        |
| Business silos between<br>departments (e g., sales and IT)                                 | Number1 | 325  | 37  | 0.114 | Mexico        |
| No specific barriers to innovation                                                         | Number1 | 325  | 45  | 0.138 | Mexico        |
| Lack of talent                                                                             | Number1 | 3914 | 414 | 0.106 | Everyone Else |
| Difficulty in identifying new ideas to address future trends                               | Number1 | 3914 | 293 | 0.075 | Everyone Else |
| Difficulty in capturing new ideas<br>from the organization,<br>customers, and partners     | Number1 | 3914 | 259 | 0.066 | Everyone Else |
| Lack of scenario planning capability                                                       | Number1 | 3914 | 189 | 0.048 | Everyone Else |
| Inability to act on new ideas fast enough                                                  | Number1 | 3914 | 280 | 0.072 | Everyone Else |
| Difficulty in letting go of current products/services/business models in favor of new ones | Number1 | 3914 | 401 | 0.102 | Everyone Else |
| Difficulty in getting feedback from customers about new ideas                              | Number1 | 3914 | 290 | 0.074 | Everyone Else |
| Ideas coming from the same people in the organization                                      | Number1 | 3914 | 234 | 0.060 | Everyone Else |
| Lack of employee diversity and inclusion within the organization                           | Number1 | 3914 | 217 | 0.055 | Everyone Else |
| Lack of change management<br>processes to implement<br>innovative ideas                    | Number1 | 3914 | 299 | 0.076 | Everyone Else |
| Lack of investment in new, advanced technologies                                           | Number1 | 3914 | 379 | 0.097 | Everyone Else |
| Business silos between departments (e g., sales and IT)                                    | Number1 | 3914 | 338 | 0.086 | Everyone Else |
| No specific barriers to innovation                                                         | Number1 | 3914 | 321 | 0.082 | Everyone Else |

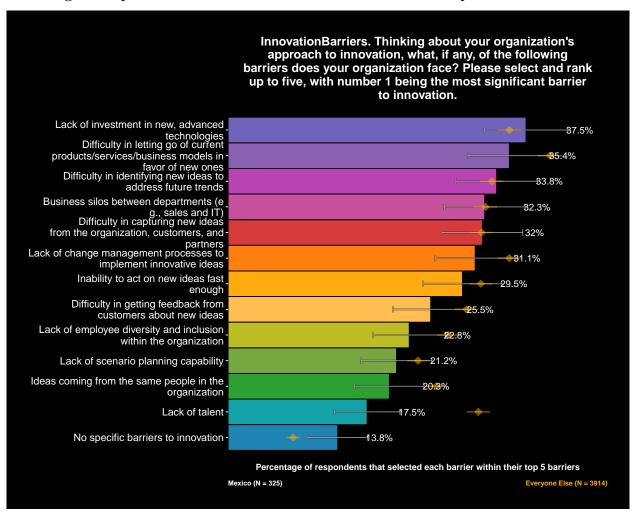


Table 20: Table of data visualized above

| Barrier                                                                                    | Rank | Total | Count | Percent | DataCut |
|--------------------------------------------------------------------------------------------|------|-------|-------|---------|---------|
| Lack of talent                                                                             | Top5 | 325   | 57    | 0.175   | Mexico  |
| Difficulty in identifying new ideas to address future trends                               | Top5 | 325   | 110   | 0.338   | Mexico  |
| Difficulty in capturing new ideas<br>from the organization,<br>customers, and partners     | Top5 | 325   | 104   | 0.320   | Mexico  |
| Lack of scenario planning capability                                                       | Top5 | 325   | 69    | 0.212   | Mexico  |
| Inability to act on new ideas fast enough                                                  | Top5 | 325   | 96    | 0.295   | Mexico  |
| Difficulty in letting go of current products/services/business models in favor of new ones | Top5 | 325   | 115   | 0.354   | Mexico  |
| Difficulty in getting feedback from customers about new ideas                              | Top5 | 325   | 83    | 0.255   | Mexico  |

| Ideas coming from the same people in the organization                                      | Top5 | 325  | 66   | 0.203 | Mexico        |
|--------------------------------------------------------------------------------------------|------|------|------|-------|---------------|
| Lack of employee diversity and inclusion within the organization                           | Top5 | 325  | 74   | 0.228 | Mexico        |
| Lack of change management<br>processes to implement<br>innovative ideas                    | Top5 | 325  | 101  | 0.311 | Mexico        |
| Lack of investment in new, advanced technologies                                           | Top5 | 325  | 122  | 0.375 | Mexico        |
| Business silos between<br>departments (e g., sales and IT)                                 | Top5 | 325  | 105  | 0.323 | Mexico        |
| No specific barriers to innovation                                                         | Top5 | 325  | 45   | 0.138 | Mexico        |
| Lack of talent                                                                             | Top5 | 3914 | 1233 | 0.315 | Everyone Else |
| Difficulty in identifying new ideas to address future trends                               | Top5 | 3914 | 1300 | 0.332 | Everyone Else |
| Difficulty in capturing new ideas from the organization, customers, and partners           | Top5 | 3914 | 1249 | 0.319 | Everyone Else |
| Lack of scenario planning capability                                                       | Top5 | 3914 | 935  | 0.239 | Everyone Else |
| Inability to act on new ideas fast enough                                                  | Top5 | 3914 | 1245 | 0.318 | Everyone Else |
| Difficulty in letting go of current products/services/business models in favor of new ones | Top5 | 3914 | 1586 | 0.405 | Everyone Else |
| Difficulty in getting feedback from customers about new ideas                              | Top5 | 3914 | 1176 | 0.300 | Everyone Else |
| Ideas coming from the same people in the organization                                      | Top5 | 3914 | 1027 | 0.262 | Everyone Else |
| Lack of employee diversity and inclusion within the organization                           | Top5 | 3914 | 1085 | 0.277 | Everyone Else |
| Lack of change management<br>processes to implement<br>innovative ideas                    | Top5 | 3914 | 1387 | 0.354 | Everyone Else |
| Lack of investment in new, advanced technologies                                           | Top5 | 3914 | 1384 | 0.354 | Everyone Else |
| Business silos between<br>departments (e g., sales and IT)                                 | Top5 | 3914 | 1268 | 0.324 | Everyone Else |
| No specific barriers to innovation                                                         | Top5 | 3914 | 321  | 0.082 | Everyone Else |

Process Change Outcomes. Consider the process improvements your company is adopting or has implemented in the last 2 years. What are the objectives of these improvements? Select all that apply.

Percentage of respondents that selected each response

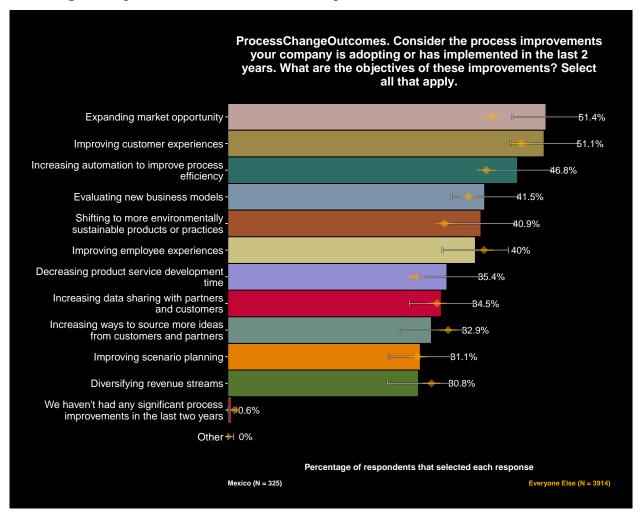


Table 21: Table of data visualized above

| Improvement                                                        | Count | Percent | Total | DataCut |
|--------------------------------------------------------------------|-------|---------|-------|---------|
| Improving scenario planning                                        | 101   | 0.311   | 325   | Mexico  |
| Evaluating new business models                                     | 135   | 0.415   | 325   | Mexico  |
| Increasing ways to source more ideas from customers and partners   | 107   | 0.329   | 325   | Mexico  |
| Increasing data sharing with partners and customers                | 112   | 0.345   | 325   | Mexico  |
| Decreasing product service development time                        | 115   | 0.354   | 325   | Mexico  |
| Diversifying revenue streams                                       | 100   | 0.308   | 325   | Mexico  |
| Expanding market opportunity                                       | 167   | 0.514   | 325   | Mexico  |
| Shifting to more environmentally sustainable products or practices | 133   | 0.409   | 325   | Mexico  |

| Increasing automation to improve process efficiency                             | 152  | 0.468 | 325  | Mexico        |
|---------------------------------------------------------------------------------|------|-------|------|---------------|
| Improving employee experiences                                                  | 130  | 0.400 | 325  | Mexico        |
| Improving customer experiences                                                  | 166  | 0.511 | 325  | Mexico        |
| Other                                                                           | 0    | 0.000 | 325  | Mexico        |
| We haven't had any significant<br>process improvements in the last<br>two years | 2    | 0.006 | 325  | Mexico        |
| Improving scenario planning                                                     | 1203 | 0.307 | 3914 | Everyone Else |
| Evaluating new business models                                                  | 1521 | 0.389 | 3914 | Everyone Else |
| Increasing ways to source more ideas from customers and partners                | 1393 | 0.356 | 3914 | Everyone Else |
| Increasing data sharing with partners and customers                             | 1321 | 0.338 | 3914 | Everyone Else |
| Decreasing product service development time                                     | 1186 | 0.303 | 3914 | Everyone Else |
| Diversifying revenue streams                                                    | 1289 | 0.329 | 3914 | Everyone Else |
| Expanding market opportunity                                                    | 1670 | 0.427 | 3914 | Everyone Else |
| Shifting to more environmentally sustainable products or practices              | 1371 | 0.350 | 3914 | Everyone Else |
| Increasing automation to improve process efficiency                             | 1638 | 0.418 | 3914 | Everyone Else |
| Improving employee experiences                                                  | 1622 | 0.414 | 3914 | Everyone Else |
| Improving customer experiences                                                  | 1856 | 0.474 | 3914 | Everyone Else |
| Other                                                                           | 1    | 0.000 | 3914 | Everyone Else |
| We haven't had any significant process improvements in the last two years       | 45   | 0.011 | 3914 | Everyone Else |

AreasOfImprovement. Which of the following areas does your organization need to address to be more responsive to change. Please pick and rank the up to the top 3 in order of needing improvement, with number 1 being the most important area to improve.

Percentage of respondents that selected each area as their number 1 area

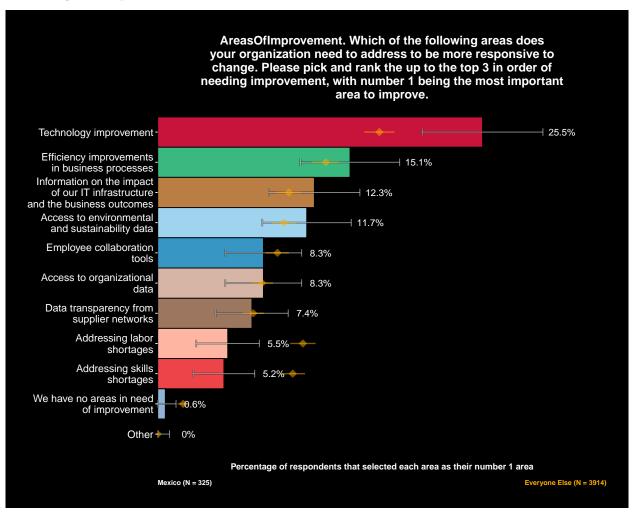


Table 22: Table of data visualized above

| Area                                            | Rank    | Total | Count | Percent | DataCut |
|-------------------------------------------------|---------|-------|-------|---------|---------|
| Data transparency from supplier networks        | Number1 | 325   | 24    | 0.074   | Mexico  |
| Access to organizational data                   | Number1 | 325   | 27    | 0.083   | Mexico  |
| Access to environmental and sustainability data | Number1 | 325   | 38    | 0.117   | Mexico  |
| Addressing labor shortages                      | Number1 | 325   | 18    | 0.055   | Mexico  |
| Addressing skills shortages                     | Number1 | 325   | 17    | 0.052   | Mexico  |
| Employee collaboration tools                    | Number1 | 325   | 27    | 0.083   | Mexico  |
| Efficiency improvements in business processes   | Number1 | 325   | 49    | 0.151   | Mexico  |
| Technology improvement                          | Number1 | 325   | 83    | 0.255   | Mexico  |

| Information on the impact of our IT infrastructure and the business outcomes | Number1 | 325  | 40  | 0.123 | Mexico        |
|------------------------------------------------------------------------------|---------|------|-----|-------|---------------|
| Other                                                                        | Number1 | 325  | 0   | 0.000 | Mexico        |
| We have no areas in need of improvement                                      | Number1 | 325  | 2   | 0.006 | Mexico        |
| Data transparency from supplier networks                                     | Number1 | 3914 | 295 | 0.075 | Everyone Else |
| Access to organizational data                                                | Number1 | 3914 | 320 | 0.082 | Everyone Else |
| Access to environmental and sustainability data                              | Number1 | 3914 | 386 | 0.099 | Everyone Else |
| Addressing labor shortages                                                   | Number1 | 3914 | 448 | 0.114 | Everyone Else |
| Addressing skills shortages                                                  | Number1 | 3914 | 416 | 0.106 | Everyone Else |
| Employee collaboration tools                                                 | Number1 | 3914 | 366 | 0.094 | Everyone Else |
| Efficiency improvements in business processes                                | Number1 | 3914 | 517 | 0.132 | Everyone Else |
| Technology improvement                                                       | Number1 | 3914 | 682 | 0.174 | Everyone Else |
| Information on the impact of our IT infrastructure and the business outcomes | Number1 | 3914 | 404 | 0.103 | Everyone Else |
| Other                                                                        | Number1 | 3914 | 0   | 0.000 | Everyone Else |
| We have no areas in need of improvement                                      | Number1 | 3914 | 80  | 0.020 | Everyone Else |

#### Percentage of respondents that selected each area with their top 3 areas

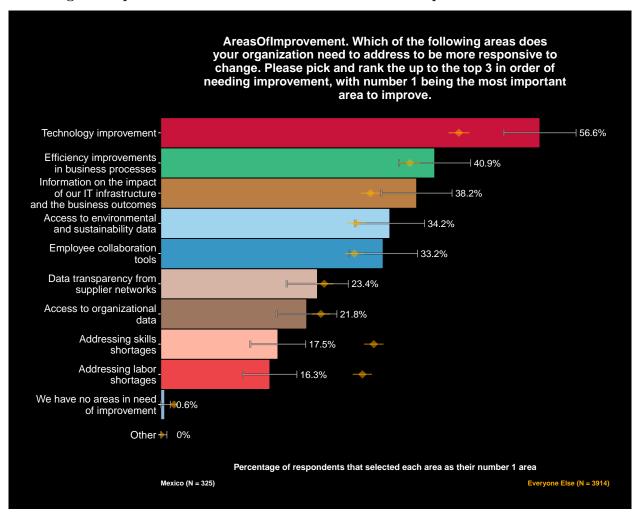


Table 23: Table of data visualized above

| Area                                                                         | Rank | Total | Count | Percent | DataCut |
|------------------------------------------------------------------------------|------|-------|-------|---------|---------|
| Data transparency from supplier                                              | Top3 | 325   | 76    | 0.234   | Mexico  |
| networks                                                                     |      |       |       |         |         |
| Access to organizational data                                                | Top3 | 325   | 71    | 0.218   | Mexico  |
| Access to environmental and sustainability data                              | Top3 | 325   | 111   | 0.342   | Mexico  |
| Addressing labor shortages                                                   | Top3 | 325   | 53    | 0.163   | Mexico  |
| Addressing skills shortages                                                  | Top3 | 325   | 57    | 0.175   | Mexico  |
| Employee collaboration tools                                                 | Top3 | 325   | 108   | 0.332   | Mexico  |
| Efficiency improvements in business processes                                | Top3 | 325   | 133   | 0.409   | Mexico  |
| Technology improvement                                                       | Top3 | 325   | 184   | 0.566   | Mexico  |
| Information on the impact of our IT infrastructure and the business outcomes | Top3 | 325   | 124   | 0.382   | Mexico  |
| Other                                                                        | Top3 | 325   | 0     | 0.000   | Mexico  |

| We have no areas in need of improvement                                      | Top3 | 325  | 2    | 0.006 | Mexico        |
|------------------------------------------------------------------------------|------|------|------|-------|---------------|
| Data transparency from supplier networks                                     | Top3 | 3914 | 954  | 0.244 | Everyone Else |
| Access to organizational data                                                | Top3 | 3914 | 935  | 0.239 | Everyone Else |
| Access to environmental and sustainability data                              | Top3 | 3914 | 1144 | 0.292 | Everyone Else |
| Addressing labor shortages                                                   | Top3 | 3914 | 1178 | 0.301 | Everyone Else |
| Addressing skills shortages                                                  | Top3 | 3914 | 1246 | 0.318 | Everyone Else |
| Employee collaboration tools                                                 | Top3 | 3914 | 1132 | 0.289 | Everyone Else |
| Efficiency improvements in business processes                                | Top3 | 3914 | 1455 | 0.372 | Everyone Else |
| Technology improvement                                                       | Top3 | 3914 | 1742 | 0.445 | Everyone Else |
| Information on the impact of our IT infrastructure and the business outcomes | Top3 | 3914 | 1224 | 0.313 | Everyone Else |
| Other                                                                        | Top3 | 3914 | 0    | 0.000 | Everyone Else |
| We have no areas in need of improvement                                      | Top3 | 3914 | 80   | 0.020 | Everyone Else |

BusinessPreparedness. Considering the current state of your organization's ability to prepare for the future, how satisfied you are with the following?

Percentage of respondents that selected each level of satisfaction



Table 24: Table of data visualized above

| Improvement                       | Satisfaction         | Count | Percent | DataCutCounts              |
|-----------------------------------|----------------------|-------|---------|----------------------------|
| Flexibility of business processes | Extremely satisfied  | 869   | 0.224   | Everyone Else $(N = 3914)$ |
| Flexibility of business processes | Moderately satisfied | 1090  | 0.281   | Everyone Else $(N = 3914)$ |
| Flexibility of business processes | Not at all satisfied | 91    | 0.023   | Everyone Else $(N = 3914)$ |
| Flexibility of business processes | Slightly satisfied   | 331   | 0.085   | Everyone Else $(N = 3914)$ |
| Flexibility of business processes | Very satisfied       | 1503  | 0.387   | Everyone Else $(N = 3914)$ |
| Flexibility of business processes | Extremely satisfied  | 86    | 0.268   | Mexico (N = 325)           |

| Flexibility of business processes<br>Flexibility of business processes<br>Flexibility of business processes<br>Flexibility of business processes | Moderately satisfied<br>Not at all satisfied<br>Slightly satisfied<br>Very satisfied | 65<br>4<br>17<br>149 | 0.202<br>0.012<br>0.053<br>0.464 | $\begin{array}{l} \text{Mexico (N = 325)} \\ \end{array}$ |
|--------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|----------------------|----------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|
| Collaboration across industry networks                                                                                                           | Extremely satisfied                                                                  | 810                  | 0.210                            | Everyone Else $(N = 3914)$                                                                                                                 |
| Collaboration across industry<br>networks                                                                                                        | Moderately satisfied                                                                 | 1180                 | 0.306                            | Everyone Else ( $N = 3914$ )                                                                                                               |
| Collaboration across industry networks                                                                                                           | Not at all satisfied                                                                 | 97                   | 0.025                            | Everyone Else ( $N = 3914$ )                                                                                                               |
| Collaboration across industry<br>networks                                                                                                        | Slightly satisfied                                                                   | 385                  | 0.100                            | Everyone Else ( $N = 3914$ )                                                                                                               |
| Collaboration across industry networks                                                                                                           | Very satisfied                                                                       | 1382                 | 0.359                            | Everyone Else ( $N = 3914$ )                                                                                                               |
| Collaboration across industry networks                                                                                                           | Extremely satisfied                                                                  | 85                   | 0.266                            | Mexico (N = 325)                                                                                                                           |
| Collaboration across industry networks                                                                                                           | Moderately satisfied                                                                 | 77                   | 0.241                            | Mexico (N = 325)                                                                                                                           |
| Collaboration across industry networks                                                                                                           | Not at all satisfied                                                                 | 4                    | 0.013                            | Mexico (N = 325)                                                                                                                           |
| Collaboration across industry networks                                                                                                           | Slightly satisfied                                                                   | 18                   | 0.056                            | Mexico (N = 325)                                                                                                                           |
| Collaboration across industry networks                                                                                                           | Very satisfied                                                                       | 135                  | 0.423                            | Mexico (N = 325)                                                                                                                           |
| Ability to grow the business to meet demand                                                                                                      | Extremely satisfied                                                                  | 857                  | 0.220                            | Everyone Else ( $N = 3914$ )                                                                                                               |
| Ability to grow the business to meet demand                                                                                                      | Moderately satisfied                                                                 | 1128                 | 0.290                            | Everyone Else ( $N = 3914$ )                                                                                                               |
| Ability to grow the business to meet demand                                                                                                      | Not at all satisfied                                                                 | 65                   | 0.017                            | Everyone Else ( $N = 3914$ )                                                                                                               |
| Ability to grow the business to meet demand                                                                                                      | Slightly satisfied                                                                   | 338                  | 0.087                            | Everyone Else ( $N = 3914$ )                                                                                                               |
| Ability to grow the business to meet demand                                                                                                      | Very satisfied                                                                       | 1505                 | 0.387                            | Everyone Else ( $N = 3914$ )                                                                                                               |
| Ability to grow the business to meet demand                                                                                                      | Extremely satisfied                                                                  | 95                   | 0.294                            | Mexico~(N=325)                                                                                                                             |
| Ability to grow the business to meet demand                                                                                                      | Moderately satisfied                                                                 | 77                   | 0.238                            | Mexico (N = 325)                                                                                                                           |
| Ability to grow the business to meet demand                                                                                                      | Not at all satisfied                                                                 | 2                    | 0.006                            | Mexico (N = 325)                                                                                                                           |
| Ability to grow the business to meet demand                                                                                                      | Slightly satisfied                                                                   | 9                    | 0.028                            | Mexico (N = 325)                                                                                                                           |
| Ability to grow the business to meet demand                                                                                                      | Very satisfied                                                                       | 140                  | 0.433                            | Mexico $(N = 325)$                                                                                                                         |
| Interconnectedness and integration with suppliers business processes                                                                             | Extremely satisfied                                                                  | 793                  | 0.206                            | Everyone Else ( $N = 3914$ )                                                                                                               |
| Interconnectedness and integration with suppliers business processes                                                                             | Moderately satisfied                                                                 | 1150                 | 0.298                            | Everyone Else ( $N = 3914$ )                                                                                                               |

| T                                                                    | N                    | 0 =  | 0.000 | D D (N 9014)                 |
|----------------------------------------------------------------------|----------------------|------|-------|------------------------------|
| Interconnectedness and integration with suppliers business processes | Not at all satisfied | 85   | 0.022 | Everyone Else $(N = 3914)$   |
| Interconnectedness and integration with suppliers business processes | Slightly satisfied   | 365  | 0.095 | Everyone Else ( $N = 3914$ ) |
| Interconnectedness and integration with suppliers business processes | Very satisfied       | 1460 | 0.379 | Everyone Else ( $N = 3914$ ) |
| Interconnectedness and integration with suppliers business processes | Extremely satisfied  | 77   | 0.241 | Mexico (N = 325)             |
| Interconnectedness and integration with suppliers business processes | Moderately satisfied | 84   | 0.262 | Mexico (N = 325)             |
| Interconnectedness and integration with suppliers business processes | Not at all satisfied | 3    | 0.009 | Mexico (N = 325)             |
| Interconnectedness and integration with suppliers business processes | Slightly satisfied   | 14   | 0.044 | Mexico (N = $325$ )          |
| Interconnectedness and integration with suppliers business processes | Very satisfied       | 142  | 0.444 | Mexico (N = 325)             |
| Ability to increase the level of automation                          | Extremely satisfied  | 770  | 0.200 | Everyone Else $(N = 3914)$   |
| Ability to increase the level of automation                          | Moderately satisfied | 1132 | 0.294 | Everyone Else (N = $3914$ )  |
| Ability to increase the level of automation                          | Not at all satisfied | 102  | 0.026 | Everyone Else $(N = 3914)$   |
| Ability to increase the level of automation                          | Slightly satisfied   | 400  | 0.104 | Everyone Else $(N = 3914)$   |
| Ability to increase the level of automation                          | Very satisfied       | 1449 | 0.376 | Everyone Else ( $N = 3914$ ) |
| Ability to increase the level of automation                          | Extremely satisfied  | 88   | 0.275 | Mexico (N = 325)             |
| Ability to increase the level of automation                          | Moderately satisfied | 85   | 0.266 | Mexico (N = 325)             |
| Ability to increase the level of automation                          | Not at all satisfied | 1    | 0.003 | Mexico (N = 325)             |
| Ability to increase the level of automation                          | Slightly satisfied   | 23   | 0.072 | Mexico~(N=325)               |
| Ability to increase the level of automation                          | Very satisfied       | 123  | 0.384 | Mexico $(N = 325)$           |
| Ability to monitor and analyze all aspects of the business           | Extremely satisfied  | 858  | 0.221 | Everyone Else $(N = 3914)$   |
| Ability to monitor and analyze all aspects of the business           | Moderately satisfied | 1177 | 0.302 | Everyone Else ( $N = 3914$ ) |
| Ability to monitor and analyze all aspects of the business           | Not at all satisfied | 72   | 0.019 | Everyone Else ( $N = 3914$ ) |
| Ability to monitor and analyze all aspects of the business           | Slightly satisfied   | 322  | 0.083 | Everyone Else ( $N = 3914$ ) |

| Ability to monitor and analyze all aspects of the business      | Very satisfied       | 1462 | 0.376 | Everyone Else ( $N = 3914$ ) |
|-----------------------------------------------------------------|----------------------|------|-------|------------------------------|
| Ability to monitor and analyze all aspects of the business      | Extremely satisfied  | 89   | 0.277 | Mexico (N = 325)             |
| Ability to monitor and analyze all aspects of the business      | Moderately satisfied | 74   | 0.231 | Mexico (N = 325)             |
| Ability to monitor and analyze all aspects of the business      | Not at all satisfied | 0    | 0.000 | Mexico ( $N = 325$ )         |
| Ability to monitor and analyze all aspects of the business      | Slightly satisfied   | 13   | 0.040 | Mexico (N = 325)             |
| Ability to monitor and analyze all aspects of the business      | Very satisfied       | 145  | 0.452 | Mexico (N = 325)             |
| Ability to respond to changes in customer demand or preferences | Extremely satisfied  | 838  | 0.215 | Everyone Else $(N = 3914)$   |
| Ability to respond to changes in customer demand or preferences | Moderately satisfied | 1062 | 0.273 | Everyone Else $(N = 3914)$   |
| Ability to respond to changes in customer demand or preferences | Not at all satisfied | 51   | 0.013 | Everyone Else $(N = 3914)$   |
| Ability to respond to changes in customer demand or preferences | Slightly satisfied   | 369  | 0.095 | Everyone Else $(N = 3914)$   |
| Ability to respond to changes in customer demand or preferences | Very satisfied       | 1577 | 0.405 | Everyone Else $(N = 3914)$   |
| Ability to respond to changes in customer demand or preferences | Extremely satisfied  | 84   | 0.261 | Mexico (N = 325)             |
| Ability to respond to changes in customer demand or preferences | Moderately satisfied | 82   | 0.255 | Mexico (N = 325)             |
| Ability to respond to changes in customer demand or preferences | Not at all satisfied | 2    | 0.006 | Mexico (N = 325)             |
| Ability to respond to changes in customer demand or preferences | Slightly satisfied   | 16   | 0.050 | Mexico (N = 325)             |
| Ability to respond to changes in customer demand or preferences | Very satisfied       | 138  | 0.429 | Mexico ( $N = 325$ )         |
| Ability to develop skills in the workforce                      | Extremely satisfied  | 794  | 0.204 | Everyone Else $(N = 3914)$   |
| Ability to develop skills in the workforce                      | Moderately satisfied | 1146 | 0.294 | Everyone Else $(N = 3914)$   |
| Ability to develop skills in the workforce                      | Not at all satisfied | 92   | 0.024 | Everyone Else $(N = 3914)$   |
| Ability to develop skills in the workforce                      | Slightly satisfied   | 370  | 0.095 | Everyone Else $(N = 3914)$   |
| Ability to develop skills in the workforce                      | Very satisfied       | 1490 | 0.383 | Everyone Else $(N = 3914)$   |
| Ability to develop skills in the workforce                      | Extremely satisfied  | 91   | 0.283 | Mexico (N = 325)             |
| Ability to develop skills in the workforce                      | Moderately satisfied | 69   | 0.215 | Mexico (N = 325)             |
| Ability to develop skills in the workforce                      | Not at all satisfied | 4    | 0.012 | Mexico $(N = 325)$           |
| Ability to develop skills in the workforce                      | Slightly satisfied   | 17   | 0.053 | Mexico $(N = 325)$           |
| Ability to develop skills in the workforce                      | Very satisfied       | 140  | 0.436 | Mexico (N = 325)             |

| Ability to optimize workforce size                 | Extremely satisfied  | 839  | 0.216 | Everyone Else ( $N = 3914$ ) |
|----------------------------------------------------|----------------------|------|-------|------------------------------|
| Ability to optimize workforce size                 | Moderately satisfied | 1163 | 0.299 | Everyone Else ( $N = 3914$ ) |
| Ability to optimize workforce size                 | Not at all satisfied | 134  | 0.034 | Everyone Else ( $N = 3914$ ) |
| Ability to optimize workforce size                 | Slightly satisfied   | 424  | 0.109 | Everyone Else ( $N = 3914$ ) |
| Ability to optimize workforce size                 | Very satisfied       | 1332 | 0.342 | Everyone Else ( $N = 3914$ ) |
| Ability to optimize workforce size                 | Extremely satisfied  | 93   | 0.288 | Mexico (N = 325)             |
| Ability to optimize workforce size                 | Moderately satisfied | 75   | 0.232 | Mexico (N = 325)             |
| Ability to optimize workforce size                 | Not at all satisfied | 3    | 0.009 | Mexico (N = 325)             |
| Ability to optimize workforce size                 | Slightly satisfied   | 18   | 0.056 | Mexico (N = 325)             |
| Ability to optimize workforce size                 | Very satisfied       | 134  | 0.415 | Mexico $(N = 325)$           |
| Ability to invest in new equipment                 | Extremely satisfied  | 917  | 0.236 | Everyone Else $(N = 3914)$   |
| Ability to invest in new equipment                 | Moderately satisfied | 1031 | 0.265 | Everyone Else ( $N = 3914$ ) |
| Ability to invest in new equipment                 | Not at all satisfied | 106  | 0.027 | Everyone Else $(N = 3914)$   |
| Ability to invest in new equipment                 | Slightly satisfied   | 383  | 0.098 | Everyone Else $(N = 3914)$   |
| Ability to invest in new equipment                 | Very satisfied       | 1455 | 0.374 | Everyone Else ( $N = 3914$ ) |
| Ability to invest in new equipment                 | Extremely satisfied  | 96   | 0.300 | Mexico (N = 325)             |
| Ability to invest in new equipment                 | Moderately satisfied | 74   | 0.231 | Mexico (N = 325)             |
| Ability to invest in new equipment                 | Not at all satisfied | 3    | 0.009 | Mexico (N = 325)             |
| Ability to invest in new equipment                 | Slightly satisfied   | 19   | 0.059 | Mexico (N = 325)             |
| Ability to invest in new equipment                 | Very satisfied       | 128  | 0.400 | Mexico (N = 325)             |
| Ability to stay current with                       | Extremely satisfied  | 926  | 0.238 | Everyone Else ( $N = 3914$ ) |
| Ability to stay current with                       | Moderately satisfied | 1022 | 0.263 | Everyone Else ( $N = 3914$ ) |
| technology Ability to stay current with            | Not at all satisfied | 93   | 0.024 | Everyone Else ( $N = 3914$ ) |
| technology Ability to stay current with            | Slightly satisfied   | 351  | 0.090 | Everyone Else ( $N = 3914$ ) |
| technology Ability to stay current with technology | Very satisfied       | 1494 | 0.384 | Everyone Else ( $N = 3914$ ) |
| Ability to stay current with technology            | Extremely satisfied  | 95   | 0.294 | Mexico $(N = 325)$           |

| Ability to stay current with                                                                    | Moderately satisfied | 81   | 0.251 | Mexico $(N = 325)$           |
|-------------------------------------------------------------------------------------------------|----------------------|------|-------|------------------------------|
| technology Ability to stay current with technology                                              | Not at all satisfied | 2    | 0.006 | Mexico ( $N = 325$ )         |
| Ability to stay current with technology                                                         | Slightly satisfied   | 18   | 0.056 | Mexico (N = 325)             |
| Ability to stay current with technology                                                         | Very satisfied       | 127  | 0.393 | Mexico (N = 325)             |
| Incorporation of environmental social or governance sustainability goals into business strategy | Extremely satisfied  | 810  | 0.209 | Everyone Else ( $N = 3914$ ) |
| Incorporation of environmental social or governance sustainability goals into business strategy | Moderately satisfied | 1148 | 0.297 | Everyone Else ( $N = 3914$ ) |
| Incorporation of environmental social or governance sustainability goals into business strategy | Not at all satisfied | 96   | 0.025 | Everyone Else ( $N = 3914$ ) |
| Incorporation of environmental social or governance sustainability goals into business strategy | Slightly satisfied   | 457  | 0.118 | Everyone Else ( $N = 3914$ ) |
| Incorporation of environmental social or governance sustainability goals into business strategy | Very satisfied       | 1356 | 0.351 | Everyone Else ( $N = 3914$ ) |
| Incorporation of environmental social or governance sustainability goals into business strategy | Extremely satisfied  | 90   | 0.280 | Mexico (N = 325)             |
| Incorporation of environmental social or governance sustainability goals into business strategy | Moderately satisfied | 78   | 0.243 | Mexico ( $N = 325$ )         |
| Incorporation of environmental social or governance sustainability goals into business strategy | Not at all satisfied | 3    | 0.009 | Mexico (N = 325)             |
| Incorporation of environmental social or governance sustainability goals into business strategy | Slightly satisfied   | 15   | 0.047 | Mexico (N = $325$ )          |
| Incorporation of environmental social or governance sustainability goals into business strategy | Very satisfied       | 135  | 0.421 | Mexico (N = $325$ )          |

### **Business Demographics**

### CO1\_BusinessModel. Which of the following best represents your company's business model?

Percentage of respondents that chose each business model breakdown - All Responses

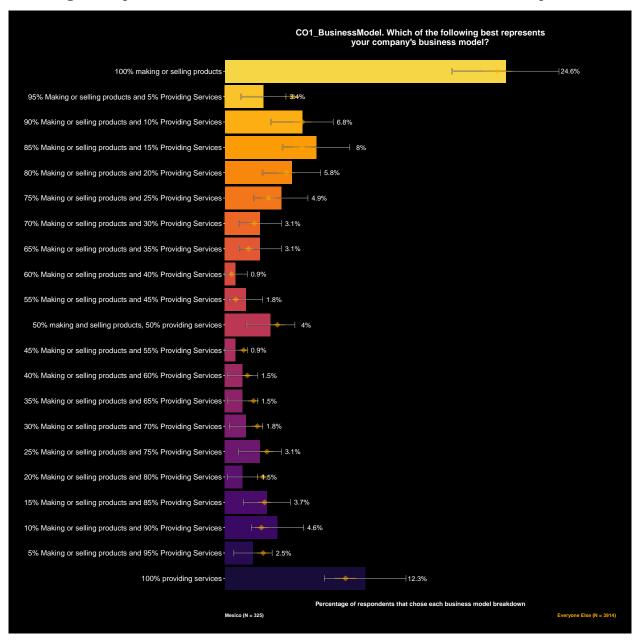


Table 25: Table of data visualized above

| DataCut       | BusinessModel                                             | n   | Total | Percent |
|---------------|-----------------------------------------------------------|-----|-------|---------|
| Everyone Else | 10% Making or selling products and 90% Providing Services | 125 | 3914  | 0.032   |
| Everyone Else | 100% making or selling products                           | 935 | 3914  | 0.239   |
| Everyone Else | 100% providing services                                   | 414 | 3914  | 0.106   |

| Everyone Else | 15% Making or selling products<br>and 85% Providing Services | 136 | 3914 | 0.035 |
|---------------|--------------------------------------------------------------|-----|------|-------|
| Everyone Else | 20% Making or selling products<br>and 80% Providing Services | 131 | 3914 | 0.033 |
| Everyone Else | 25% Making or selling products and 75% Providing Services    | 144 | 3914 | 0.037 |
| Everyone Else | 30% Making or selling products and 70% Providing Services    | 111 | 3914 | 0.028 |
| Everyone Else | 35% Making or selling products<br>and 65% Providing Services | 98  | 3914 | 0.025 |
| Everyone Else | 40% Making or selling products<br>and 60% Providing Services | 77  | 3914 | 0.020 |
| Everyone Else | 45% Making or selling products and 55% Providing Services    | 64  | 3914 | 0.016 |
| Everyone Else | 5% Making or selling products<br>and 95% Providing Services  | 131 | 3914 | 0.033 |
| Everyone Else | 50% making and selling products, 50% providing services      | 180 | 3914 | 0.046 |
| Everyone Else | 55% Making or selling products and 45% Providing Services    | 37  | 3914 | 0.009 |
| Everyone Else | 60% Making or selling products and 40% Providing Services    | 23  | 3914 | 0.006 |
| Everyone Else | 65% Making or selling products and 35% Providing Services    | 81  | 3914 | 0.021 |
| Everyone Else | 70% Making or selling products and 30% Providing Services    | 101 | 3914 | 0.026 |
| Everyone Else | 75% Making or selling products and 25% Providing Services    | 150 | 3914 | 0.038 |
| Everyone Else | 80% Making or selling products and 20% Providing Services    | 212 | 3914 | 0.054 |
| Everyone Else | 85% Making or selling products and 15% Providing Services    | 264 | 3914 | 0.067 |
| Everyone Else | 90% Making or selling products and 10% Providing Services    | 266 | 3914 | 0.068 |
| Everyone Else | 95% Making or selling products and 5% Providing Services     | 234 | 3914 | 0.060 |
| Mexico        | 10% Making or selling products<br>and 90% Providing Services | 15  | 325  | 0.046 |
| Mexico        | 100% making or selling products                              | 80  | 325  | 0.246 |
| Mexico        | 100% providing services                                      | 40  | 325  | 0.123 |
| Mexico        | 15% Making or selling products<br>and 85% Providing Services | 12  | 325  | 0.037 |
| Mexico        | 20% Making or selling products and 80% Providing Services    | 5   | 325  | 0.015 |
| Mexico        | 25% Making or selling products and 75% Providing Services    | 10  | 325  | 0.031 |
| Mexico        | 30% Making or selling products and 70% Providing Services    | 6   | 325  | 0.018 |
| Mexico        | 35% Making or selling products and 65% Providing Services    | 5   | 325  | 0.015 |
| Mexico        | 40% Making or selling products and 60% Providing Services    | 5   | 325  | 0.015 |

| Mexico | 45% Making or selling products and 55% Providing Services    | 3  | 325 | 0.009 |
|--------|--------------------------------------------------------------|----|-----|-------|
| Mexico | 5% Making or selling products<br>and 95% Providing Services  | 8  | 325 | 0.025 |
| Mexico | 50% making and selling products, 50% providing services      | 13 | 325 | 0.040 |
| Mexico | 55% Making or selling products and 45% Providing Services    | 6  | 325 | 0.018 |
| Mexico | 60% Making or selling products and 40% Providing Services    | 3  | 325 | 0.009 |
| Mexico | 65% Making or selling products and 35% Providing Services    | 10 | 325 | 0.031 |
| Mexico | 70% Making or selling products and 30% Providing Services    | 10 | 325 | 0.031 |
| Mexico | 75% Making or selling products and 25% Providing Services    | 16 | 325 | 0.049 |
| Mexico | 80% Making or selling products and 20% Providing Services    | 19 | 325 | 0.058 |
| Mexico | 85% Making or selling products<br>and 15% Providing Services | 26 | 325 | 0.080 |
| Mexico | 90% Making or selling products and 10% Providing Services    | 22 | 325 | 0.068 |
| Mexico | 95% Making or selling products<br>and 5% Providing Services  | 11 | 325 | 0.034 |

#### Percentage of respondents that chose each business model breakdown - Grouped Responses

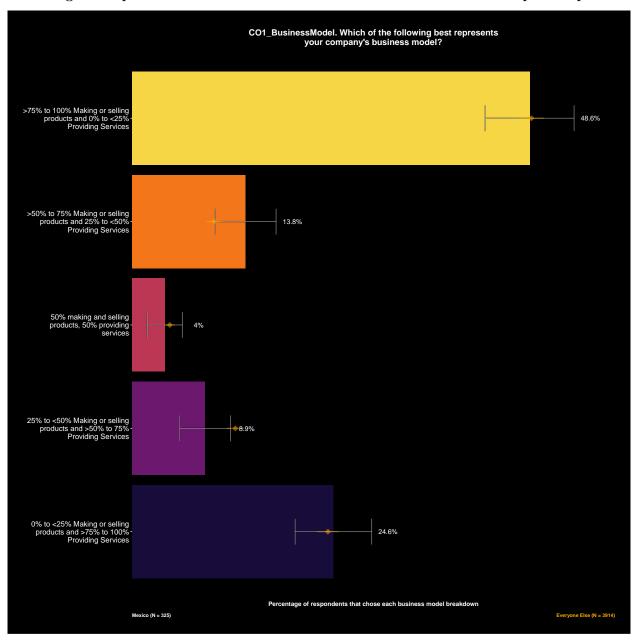


Table 26: Table of data visualized above

| DataCut       | BusinessModel                                                                   | n   | Total | Percent |
|---------------|---------------------------------------------------------------------------------|-----|-------|---------|
| Everyone Else | 0% to <25% Making or selling<br>products and >75% to 100%<br>Providing Services | 937 | 3914  | 0.239   |
| Mexico        | 0% to $<25%$ Making or selling products and $>75%$ to $100%$ Providing Services | 80  | 325   | 0.246   |
| Everyone Else | 25% to <50% Making or selling products and >50% to 75% Providing Services       | 494 | 3914  | 0.126   |

| Mexico        | 25% to <50% Making or selling products and >50% to 75% Providing Services       | 29   | 325  | 0.089 |
|---------------|---------------------------------------------------------------------------------|------|------|-------|
| Everyone Else | 50% making and selling products, 50% providing services                         | 180  | 3914 | 0.046 |
| Mexico        | 50% making and selling products, 50% providing services                         | 13   | 325  | 0.040 |
| Everyone Else | >50% to 75% Making or selling<br>products and 25% to <50%<br>Providing Services | 392  | 3914 | 0.100 |
| Mexico        | >50% to 75% Making or selling<br>products and 25% to <50%<br>Providing Services | 45   | 325  | 0.138 |
| Everyone Else | >75% to 100% Making or selling<br>products and 0% to <25%<br>Providing Services | 1911 | 3914 | 0.488 |
| Mexico        | >75% to 100% Making or selling products and 0% to $<25%$ Providing Services     | 158  | 325  | 0.486 |

### CO2\_Revenue. What is your organization's percentage change in revenue during the following periods?

Percentage of respondents that chose each revenue change for the specified years

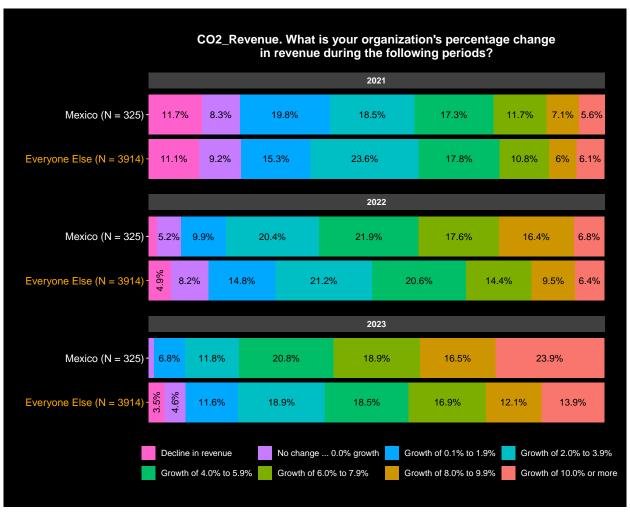


Table 27: Table of data visualized above

| Change                       | Year | Count | Percent | DataCutCounts              |
|------------------------------|------|-------|---------|----------------------------|
| Decline in revenue           | 2021 | 431   | 0.111   | Everyone Else $(N = 3914)$ |
| Growth of $0.1\%$ to $1.9\%$ | 2021 | 594   | 0.153   | Everyone Else $(N = 3914)$ |
| Growth of $10.0\%$ or more   | 2021 | 236   | 0.061   | Everyone Else $(N = 3914)$ |
| Growth of $2.0\%$ to $3.9\%$ | 2021 | 914   | 0.236   | Everyone Else $(N = 3914)$ |
| Growth of $4.0\%$ to $5.9\%$ | 2021 | 690   | 0.178   | Everyone Else $(N = 3914)$ |
| Growth of $6.0\%$ to $7.9\%$ | 2021 | 419   | 0.108   | Everyone Else $(N = 3914)$ |
| Growth of $8.0\%$ to $9.9\%$ | 2021 | 231   | 0.060   | Everyone Else $(N = 3914)$ |
| No change $-0.0\%$ growth    | 2021 | 355   | 0.092   | Everyone Else $(N = 3914)$ |
| Decline in revenue           | 2021 | 38    | 0.117   | Mexico (N = 325)           |
| Growth of $0.1\%$ to $1.9\%$ | 2021 | 64    | 0.198   | Mexico (N = 325)           |
| Growth of $10.0\%$ or more   | 2021 | 18    | 0.056   | Mexico (N = 325)           |
| Growth of $2.0\%$ to $3.9\%$ | 2021 | 60    | 0.185   | Mexico (N = 325)           |
| Growth of $4.0\%$ to $5.9\%$ | 2021 | 56    | 0.173   | Mexico (N = 325)           |

| Growth of 6.0% to 7.9%<br>Growth of 8.0% to 9.9% | 2021<br>2021 | 38<br>23 | $0.117 \\ 0.071$ | Mexico (N = $325$ )<br>Mexico (N = $325$ ) |
|--------------------------------------------------|--------------|----------|------------------|--------------------------------------------|
| No change – 0.0% growth                          | 2021         | 27       | 0.083            | Mexico (N = $325$ )                        |
| Decline in revenue                               | 2021         | 191      | 0.003            | Everyone Else $(N = 3914)$                 |
| Growth of 0.1% to 1.9%                           | 2022         | 572      | 0.148            | Everyone Else (N = $3914$ )                |
| Growth of 10.0% or more                          | 2022         | 249      | 0.064            | Everyone Else $(N = 3914)$                 |
| Growth of 2.0% to 3.9%                           | 2022         | 822      | 0.212            | Everyone Else (N = $3914$ )                |
| Growth of 4.0% to 5.9%                           | 2022         | 797      | 0.206            | Everyone Else $(N = 3914)$                 |
| Growth of $6.0\%$ to $7.9\%$                     | 2022         | 557      | 0.144            | Everyone Else $(N = 3914)$                 |
| Growth of $8.0\%$ to $9.9\%$                     | 2022         | 366      | 0.095            | Everyone Else $(N = 3914)$                 |
| No change $-0.0\%$ growth                        | 2022         | 318      | 0.082            | Everyone Else $(N = 3914)$                 |
| Decline in revenue                               | 2022         | 6        | 0.019            | Mexico (N = 325)                           |
| Growth of $0.1\%$ to $1.9\%$                     | 2022         | 32       | 0.099            | Mexico (N = 325)                           |
| Growth of $10.0\%$ or more                       | 2022         | 22       | 0.068            | Mexico (N = 325)                           |
| Growth of $2.0\%$ to $3.9\%$                     | 2022         | 66       | 0.204            | Mexico (N = 325)                           |
| Growth of $4.0\%$ to $5.9\%$                     | 2022         | 71       | 0.219            | Mexico (N = 325)                           |
| Growth of $6.0\%$ to $7.9\%$                     | 2022         | 57       | 0.176            | Mexico (N = 325)                           |
| Growth of $8.0\%$ to $9.9\%$                     | 2022         | 53       | 0.164            | Mexico (N = 325)                           |
| No change $-0.0\%$ growth                        | 2022         | 17       | 0.052            | Mexico (N = 325)                           |
| Decline in revenue                               | 2023         | 132      | 0.035            | Everyone Else $(N = 3914)$                 |
| Growth of $0.1\%$ to $1.9\%$                     | 2023         | 444      | 0.116            | Everyone Else ( $N = 3914$ )               |
| Growth of 10.0% or more                          | 2023         | 529      | 0.139            | Everyone Else $(N = 3914)$                 |
| Growth of $2.0\%$ to $3.9\%$                     | 2023         | 720      | 0.189            | Everyone Else $(N = 3914)$                 |
| Growth of $4.0\%$ to $5.9\%$                     | 2023         | 707      | 0.185            | Everyone Else $(N = 3914)$                 |
| Growth of $6.0\%$ to $7.9\%$                     | 2023         | 644      | 0.169            | Everyone Else $(N = 3914)$                 |
| Growth of $8.0\%$ to $9.9\%$                     | 2023         | 461      | 0.121            | Everyone Else $(N = 3914)$                 |
| No change $-0.0\%$ growth                        | 2023         | 177      | 0.046            | Everyone Else $(N = 3914)$                 |
| Decline in revenue                               | 2023         | 0        | 0.000            | Mexico (N = 325)                           |
| Growth of $0.1\%$ to $1.9\%$                     | 2023         | 22       | 0.068            | Mexico (N = 325)                           |
| Growth of $10.0\%$ or more                       | 2023         | 77       | 0.239            | Mexico (N = 325)                           |
| Growth of $2.0\%$ to $3.9\%$                     | 2023         | 38       | 0.118            | Mexico (N = 325)                           |
| Growth of $4.0\%$ to $5.9\%$                     | 2023         | 67       | 0.208            | Mexico (N = 325)                           |
| Growth of $6.0\%$ to $7.9\%$                     | 2023         | 61       | 0.189            | Mexico (N = 325)                           |
| Growth of $8.0\%$ to $9.9\%$                     | 2023         | 53       | 0.165            | Mexico (N = 325)                           |
| No change – 0.0% growth                          | 2023         | 4        | 0.012            | Mexico (N = 325)                           |

## CO3\_Profit. What is your organization's percentage change in profit during the following periods?

Percentage of respondents that chose each revenue change for the specified years

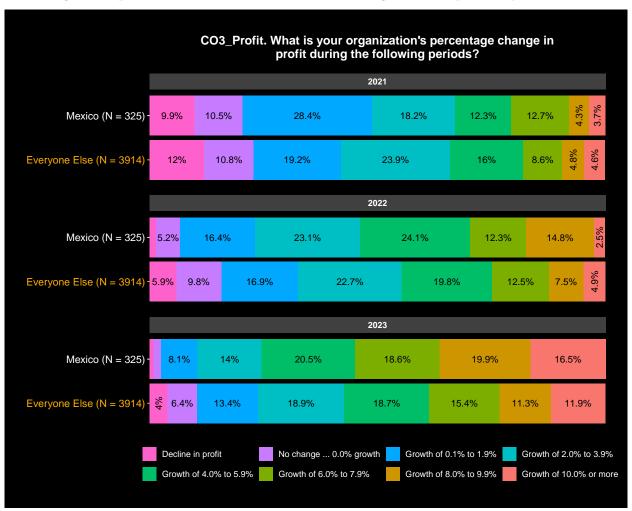


Table 28: Table of data visualized above

| Change                       | Year | Count | Percent | DataCutCounts                |
|------------------------------|------|-------|---------|------------------------------|
| Decline in profit            | 2021 | 457   | 0.120   | Everyone Else ( $N = 3914$ ) |
| Growth of $0.1\%$ to $1.9\%$ | 2021 | 731   | 0.192   | Everyone Else $(N = 3914)$   |
| Growth of $10.0\%$ or more   | 2021 | 175   | 0.046   | Everyone Else $(N = 3914)$   |
| Growth of $2.0\%$ to $3.9\%$ | 2021 | 908   | 0.239   | Everyone Else $(N = 3914)$   |
| Growth of $4.0\%$ to $5.9\%$ | 2021 | 607   | 0.160   | Everyone Else $(N = 3914)$   |
| Growth of $6.0\%$ to $7.9\%$ | 2021 | 327   | 0.086   | Everyone Else $(N = 3914)$   |
| Growth of $8.0\%$ to $9.9\%$ | 2021 | 184   | 0.048   | Everyone Else $(N = 3914)$   |
| No change $-0.0\%$ growth    | 2021 | 410   | 0.108   | Everyone Else $(N = 3914)$   |
| Decline in profit            | 2021 | 32    | 0.099   | Mexico (N = 325)             |
| Growth of $0.1\%$ to $1.9\%$ | 2021 | 92    | 0.284   | Mexico (N = 325)             |
| Growth of $10.0\%$ or more   | 2021 | 12    | 0.037   | Mexico (N = 325)             |
| Growth of $2.0\%$ to $3.9\%$ | 2021 | 59    | 0.182   | Mexico (N = 325)             |
| Growth of $4.0\%$ to $5.9\%$ | 2021 | 40    | 0.123   | Mexico (N = 325)             |

| Growth of 6.0% to 7.9%<br>Growth of 8.0% to 9.9% | 2021<br>2021 | 41<br>14 | $0.127 \\ 0.043$ | Mexico (N = $325$ )<br>Mexico (N = $325$ )                   |
|--------------------------------------------------|--------------|----------|------------------|--------------------------------------------------------------|
|                                                  |              | 34       |                  | ,                                                            |
| No change – 0.0% growth<br>Decline in profit     | 2021 $2022$  | 226      | $0.105 \\ 0.059$ | Mexico (N = $325$ )                                          |
| Growth of 0.1% to 1.9%                           | 2022         | 646      | 0.039 $0.169$    | Everyone Else ( $N = 3914$ )<br>Everyone Else ( $N = 3914$ ) |
| Growth of 10.0% or more                          | 2022         | 187      | 0.109            | ,                                                            |
| Growth of 2.0% to 3.9%                           | 2022         | 867      | 0.049 $0.227$    | Everyone Else (N = $3914$ )                                  |
|                                                  | -            |          | 0.221            | Everyone Else $(N = 3914)$                                   |
| Growth of $4.0\%$ to $5.9\%$                     | 2022         | 758      | 0.198            | Everyone Else $(N = 3914)$                                   |
| Growth of $6.0\%$ to $7.9\%$                     | 2022         | 478      | 0.125            | Everyone Else $(N = 3914)$                                   |
| Growth of $8.0\%$ to $9.9\%$                     | 2022         | 286      | 0.075            | Everyone Else $(N = 3914)$                                   |
| No change $-0.0\%$ growth                        | 2022         | 376      | 0.098            | Everyone Else ( $N = 3914$ )                                 |
| Decline in profit                                | 2022         | 5        | 0.015            | Mexico (N = 325)                                             |
| Growth of $0.1\%$ to $1.9\%$                     | 2022         | 53       | 0.164            | Mexico (N = 325)                                             |
| Growth of 10.0% or more                          | 2022         | 8        | 0.025            | Mexico (N = 325)                                             |
| Growth of $2.0\%$ to $3.9\%$                     | 2022         | 75       | 0.231            | Mexico(N = 325)                                              |
| Growth of $4.0\%$ to $5.9\%$                     | 2022         | 78       | 0.241            | Mexico (N = 325)                                             |
| Growth of $6.0\%$ to $7.9\%$                     | 2022         | 40       | 0.123            | Mexico (N = 325)                                             |
| Growth of $8.0\%$ to $9.9\%$                     | 2022         | 48       | 0.148            | Mexico (N = 325)                                             |
| No change $-0.0\%$ growth                        | 2022         | 17       | 0.052            | Mexico (N = 325)                                             |
| Decline in profit                                | 2023         | 152      | 0.040            | Everyone Else $(N = 3914)$                                   |
| Growth of $0.1\%$ to $1.9\%$                     | 2023         | 505      | 0.134            | Everyone Else ( $N = 3914$ )                                 |
| Growth of $10.0\%$ or more                       | 2023         | 447      | 0.119            | Everyone Else $(N = 3914)$                                   |
| Growth of $2.0\%$ to $3.9\%$                     | 2023         | 712      | 0.189            | Everyone Else $(N = 3914)$                                   |
| Growth of $4.0\%$ to $5.9\%$                     | 2023         | 703      | 0.187            | Everyone Else $(N = 3914)$                                   |
| Growth of $6.0\%$ to $7.9\%$                     | 2023         | 580      | 0.154            | Everyone Else $(N = 3914)$                                   |
| Growth of $8.0\%$ to $9.9\%$                     | 2023         | 426      | 0.113            | Everyone Else $(N = 3914)$                                   |
| No change – $0.0\%$ growth                       | 2023         | 242      | 0.064            | Everyone Else $(N = 3914)$                                   |
| Decline in profit                                | 2023         | 3        | 0.009            | Mexico (N = 325)                                             |
| Growth of $0.1\%$ to $1.9\%$                     | 2023         | 26       | 0.081            | Mexico (N = 325)                                             |
| Growth of 10.0% or more                          | 2023         | 53       | 0.165            | Mexico (N = 325)                                             |
| Growth of $2.0\%$ to $3.9\%$                     | 2023         | 45       | 0.140            | Mexico (N = 325)                                             |
| Growth of $4.0\%$ to $5.9\%$                     | 2023         | 66       | 0.205            | Mexico (N = 325)                                             |
| Growth of $6.0\%$ to $7.9\%$                     | 2023         | 60       | 0.186            | Mexico $(N = 325)$                                           |
| Growth of $8.0\%$ to $9.9\%$                     | 2023         | 64       | 0.199            | Mexico (N = 325)                                             |
| No change – 0.0% growth                          | 2023         | 5        | 0.016            | Mexico ( $N = 325$ )                                         |

# CO4\_OperatingGeographies. Which of the following continents does your company conduct operations in? Select all that apply.

Percentage of respondents that selected each geography

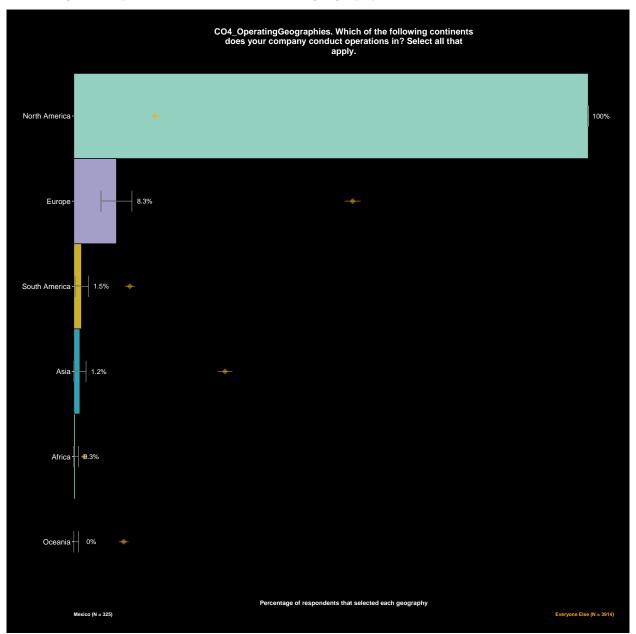


Table 29: Table of data visualized above

| Geography     | Count | Percent | Total | DataCut |
|---------------|-------|---------|-------|---------|
| North America | 325   | 1.000   | 325   | Mexico  |
| South America | 5     | 0.015   | 325   | Mexico  |
| Africa        | 1     | 0.003   | 325   | Mexico  |
| Europe        | 27    | 0.083   | 325   | Mexico  |
| Asia          | 4     | 0.012   | 325   | Mexico  |
| Oceania       | 0     | 0.000   | 325   | Mexico  |

| North America | 619  | 0.158 | 3914 | Everyone Else |
|---------------|------|-------|------|---------------|
| South America | 426  | 0.109 | 3914 | Everyone Else |
| Africa        | 80   | 0.020 | 3914 | Everyone Else |
| Europe        | 2122 | 0.542 | 3914 | Everyone Else |
| Asia          | 1150 | 0.294 | 3914 | Everyone Else |
| Oceania       | 380  | 0.097 | 3914 | Everyone Else |